

Eurail & Interrail Product Information

Update for 2020

This document provides all detailed product information and useful links per country which includes:

- **Pass Network**

This section gives detailed information about trains, buses and ferries on which Eurail and Interrail Passes are valid.

- **Pass Benefits**

Various advantages for Pass holders such as discounts for accommodation, attractions and tours, city cards and more can be found in the Pass Benefit section.

- **Eurail Aid Offices**

Address and opening hours of Eurail Aid Offices are provided per country.

- **Travel Info & Services**

Detailed information on services on the train, general station services, passenger assistance and airport links are provided in this section.

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PASS BENEFITS FOR ALL COUNTRIES

Luggage Service

Stasher

Benefit: Eurail and Interrail Pass holders benefit from 20% off Stasher Luggage Storage. Book online to store your bags safely while you explore the city – all across Europe. Use **EURAIL20** or **INTERRAIL20** for 20% off the entire booking (including insurance).

Info: Follow the steps below to redeem the Benefit

1. Visit [Stasher.com](https://www.stasher.com)
2. Enter the location where you wish to store your bag
3. Select the StashPoint location
4. Select drop off and pick up times
5. Enter the coupon code **EURAIL20** or **INTERRAIL20**
6. Enter payment details
7. Receive confirmation email to show host upon arrival

Benefit code: EURAIL20 or INTERRAIL20

Please note: For more information call +44 20 3355 3544 or send an email to info@stasher.com. Or use the online chat function!

Attractions & Tours

City Sightseeing

Offer: Pass holders can save on 1-Day City Sightseeing tours in all European cities. Check our Rail Planner App for more information about this offer.

How to redeem the offer: Eurail and Interrail customers can use the coupon code **Eurail15** or **Interrail15** to redeem the discount on City Sightseeing website: www.city-sightseeing.com

Please note: The offer is NOT valid for Barcelona.

For more information, please visit: [City Sightseeing website](https://www.city-sightseeing.com)

Phone: +(44) 1789 29 91 23

Email: customer@city-sightseeing.com

GetYourGuide

Benefit: Pass holders get a **10% discount** on all GetYourGuide tours and activities, including tickets to museums, tours, city passes, theme parks, and much more.

Info: To get the discount, click [here](#).

Please note: For any problems related to your booking or purchase, GetYourGuide is available by phone at +49 (0)30 544 459 44.

Lonely Planet

Offer: Make some space in your bag – we've teamed up with Lonely Planet to give 20% off travel guides for Eurail and Interrail customers.

Get essential information, highlights and itineraries for all the countries included in your Eurail Pass, plus insider tips and honest reviews so you can get the most out of your travels.

Info: To redeem the offer, please follow this [link](#) and use the following codes at checkout: EURAIL20 for Eurail pass holders, and INTERRAIL20 for Interrail Pass holders.

SANDEMANs NEW Europe

Benefit: Operating in 17 European cities, SANDEMANs NEW Europe connects experienced local guides with travellers, and offers a **free tour** in each city, every day, in English and Spanish. With an additional 80 paid tours to choose from, Eurail and Interrail customers receive an exclusive **20% discount** with SANDEMANs.

Benefit code: EURAIL20 or INTERRAIL20

Info: For a free tour, click [here](#).

For paid tours, click [here](#).

Use the **Benefit code EURAIL20** or **INTERRAIL20** during the checkout process to apply your discount.

Please note: Please bring your valid Pass with you to the tour, as you will be asked to present it alongside your discounted SANDEMANs' tour ticket. If you are unable to show a valid Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Accommodation

European Famous Hostels

Benefit: Pass holders **save 10%** on advance bookings at Europe's Famous Hostels in 37 cities across Europe.

Info: Find more details about this offer at www.famoushostels.com/eurail-pass-interrail-ticket/ and book online at www.famoushostels.com.

Please note: This offer is only valid for bookings made on Europe's Famous Hostels website (www.famoushostels.com), combined with the presentation of a valid Pass and the hostel booking confirmation email when checking in at the hostel.

Included locations: Amsterdam, Barcelona, Belgrade, Berlin, Bilbao, Bratislava, Bruges, Budapest, Copenhagen, Dublin, Edinburgh, Frankfurt, Granada, Interlaken, Istanbul, Jerusalem, Lille, Lisbon, London, Madrid, Malaga, Marseille, Milan, Naples, Nice, Paris, Porto, Prague, Rhodes, Rimini, Rotterdam, Salzburg, Seville, Stockholm, Valencia, , and Warsaw.

Generator

Benefit: Eurail and Interrail Pass holders have **10% discount** on accommodation, food and beverages at Generator Hostels in all their European locations.

Benefit code: EURAIL10 or INTERRAIL10

Please note: To redeem this offer, simply book via Generator Hostels [website](#) and use the promo code in the reservation process.

- Interrail guests using promo code: **INTERRAIL10**
- Eurail guests using promo code: **EURAIL10**
- Food & Beverage discount is redeemable by showing your Pass at the restaurant or bar.

Included locations: Amsterdam, Barcelona, Berlin, Copenhagen, Dublin, Hamburg, London, Madrid, Paris, Rome, Stockholm, Venice

Food & Drinks

Hard Rock Cafe

Benefit: Eat for less with a **10% discount** on food at selected Hard Rock Cafes in Europe.

Please note: This offer is not valid with any other offer or promotion. For more information, please visit: www.hardrock.com

Included locations: Amsterdam, Antwerp, Athens, Barcelona, Berlin, Brussels, Cologne, Copenhagen, Edinburgh, Florence, Glasgow, Lisbon, London, Madrid, Manchester, Munich, Nice, Paris, Prague, Rome, Seville, Venice and Vienna.

Eatwith

Benefit: Taste the world with locals through immersive experiences with Eatwith! Dinners, cooking classes, and food tours with hosts in 130+ countries. Pass holders get a **10% discount** on the first booking worth 90€ or more.

Benefit code: EATWITHEUROPE

Info: Find more details about this offer [here](#) and enter the **Benefit code EATWITHEUROPE** during the checkout process to apply your discount.

Please note: For more information on this offer drop an email to support@eatwith.com or call +1 844-880-5316. Open on Mon-Fri 9AM-5PM CET and Sat 9AM-1PM CET. This benefit is not in combination with other discounts and valid until December 2018.

Secret Food Tours

Benefit: With Secret Food Tours you'll discover the best hidden local foods all over Europe. Your guide will lead you through the city, telling you all about the history and how food has shaped the culture (yes, food is that important!).

As a Pass holder you can get a **15% discount!**

How to redeem: All you have to do is book online and use this discount code: **INTERRAIL15** or **EURAIL15**. Make sure to bring your Pass on the tour, only then are you eligible for the discount.

To book your tour please visit: <https://www.secretfoodtours.com/?EURAIL15#>

Transport

International IC Bus connections

Benefit: Pass holders can **travel for free** on IC Bus connections, if your Pass is valid in all the countries you are travelling in. This includes the following routes:

- Berlin - Copenhagen
- Berlin – Wrocław – Katowice - Krakow
- Düsseldorf - Lille
- Düsseldorf - Liège
- Düsseldorf - Roermond-Eindhoven-Antwerp-London
- Frankfurt-Hahn – Trier - Luxembourg
- Hamburg - Amsterdam
- Munich - Zürich
- Munich - Prague
- Mannheim – Nuremberg - Prague
- Leipzig - Prague
- Munich - Milano

Info: Please check dates of circulation and timetables in advance on www.bahn.com.

Reservations: Reservations are required, and you may need to pay a reservation fee. Please make sure you have a valid Pass for all the countries the bus travels through, otherwise you will need to pay for a ticket for any additional countries. A Global Pass holder only needs to make a reservation (and pay the reservation fee). Tickets and reservations are available at DB (Deutsche Bahn) ticket windows in Germany or via www.bahn.com.

Donkey Republic

Offer: Eurail and Interrail Pass holders get 20% discount on renting a bike at Donkey Republic located across 12 European countries. Insert codes EURAIL20 or INTERRAIL20 on the Donkey Republic app to find, book and unlock your bike.

Info: You can find more information on the countries and locations by downloading the app: Android and iOS

- To find more instructions on how to rent a bike please click here.
- To see how to apply the discount code please click here.

Please note: For more information please contact support@donkeyrepublic.com

Photo Album

FindPenguins

Offer: Pass holders get **Free** premium account for 6 months and a **€12,50 discount** on their photobook.

Discount coupon: **RAILDISCOUNT** (coupon will be shared by email)

Interrail page: <https://www.interrail.eu/en/deals/travel-deals/track-your-trip-findpenguins/?x23>

Eurail page: <https://www.eurail.com/en/deals/travel-deals/track-your-trip-findpenguins>

Additionally, during the summer months (July to September) there will be a live tracking feature showing Interrail and Eurail travellers on the same map; you can scroll through the live footprints of other travellers; WhatsApp chat with travellers within a 50 km radius and city chats in Eurail and Interrail top cities)

Code to access the live tracking: **EURAIL2019 / INTERRAIL2019**

Links to sign up for the live tracking:

<https://findpenguins.com/interrail/connect>

<https://findpenguins.com/eurail/connect>

SIM Card and Wi-Fi Access

Eurail Roaming SIM Card

Benefit: Keep in touch for less with a Eurail Roaming SIM Card, which makes calling, texting and using data more affordable. Pass holders receive up to **40% off** the cost of a SIM card.

Info: Claim your discount and order your Eurail Roaming SIM card by visiting www.eurail-roaming.com, where you'll also find more information and contact details if you have any questions.

Austria

PASS NETWORK

Trains

General Info

A valid Pass for Austria can be used on all train services run by the national railway company **ÖBB**, on the Austrian part of the railway lines operated by **ROeEE/Raaberbahn**, and on the Austrian part of the **MICOTRA-line** from Villach to Tarvisio (Italy).

A valid Pass for Austria can also be used on **WESTbahn**. However, there is no regular first class available. Pass holders can buy an upgrade to PLUS class on the train for an additional fee.

Below is a list of all train/bus types that are participating in the Eurail/Interrail scheme

- REX (**no reservation possible**)
- Regional train (R) (**no reservation possible**)
- Rapid train (D) (**optional reservation possible**)
- S-Bahn (if operated by ÖBB) (**no reservation possible**)
- InterCity (IC) (**optional reservation possible**)
- Railjet Express (RJX) domestic (**optional reservation possible**)
- Railjet Express (RJX) international (**optional reservation possible**)
- Railjet domestic (RJ) (**optional reservation possible**)
- Railjet international (**optional reservation possible**)
- RegioJet to Vienna (**optional reservation possible**)
- Nightjet (**mandatory reservation** for international travel)
- ICE (**optional reservation possible**)
- EuroCity (EC) (**optional reservation possible** except for Italian sections on the route Munich - Venice/Innsbruck/Verona/Bologna where reservations are **mandatory**)
- Westbahn (**optional reservation possible**)
- ROeEE/Raaberbahn: REX and R (**no reservation possible**)
- MICOTRA-Line: REX (**no reservation possible**)

Below is a list of train/bus types that are NOT participating in the Eurail/Interrail scheme:

- Pinzgauer Lokalbahn, travelling between Krimml and Zell am See
- NÖVOG (including Mariazellerbahn, Wachaubahn, Waldviertelbahn, Reblaus Express, Citybahn Waidhofen, and Schneebergbahn)
- ÖBB Postbus
- Stubaitalbahn

- Wiener Lokalbahnen
- Pinzgauer Lokalbahn
- Graz-Köflacher Eisenbahn
- Montafonerbahn
- Salzburger Lokalbahn
- Steiermärkische Landesbahnen
- Stern & Hafferl
- Zillertalbahn
- CAT (CityAirportTrain)

Reservations: A reservation is **recommended** for the Graz - Klagenfurt route.

Reservations and paid supplements are **required** for Klagenfurt/Villach - Venezia Mestre & Venezia Tronchetto as well as Trieste routes.

Where to find more information:

Info: To find out more about ÖBB go to www.oebb.at. For more information about the Austrian part of railway lines operated by ROeEE/Raaberbahn, go to www.gysev.hu.

You can find more specific information about the MICOTRA-line Villach-Tarvisio at <https://www.oebb.at>.

To find out more about WESTBAHN go to www.westbahn.at.

ÖBB Intercitybus

General Info

Enjoy **free public transport** on the ÖBB bus network.

Reservations: A reservation is **recommended** for the Graz - Klagenfurt route.

Reservations and paid supplements are **required** for Klagenfurt/Villach - Venezia Mestre & Venezia Tronchetto as well as Trieste routes.

Please note: The One Country Pass Austria is not valid on the Klagenfurt/Villach - Venezia Mestre & Venezia Tronchetto as well as Trieste routes.

Where to find more information:

Info: To explore the routes and find more information go to www.oebb.at

S-Bahn

General Info

A Pass that is valid in Austria can be used on S-Bahn services run by the national railway company **ÖBB**.

S-Bahn trains provide frequent and regular connections between cities with the surrounding area in Austria.

Reservations: Reservations for the S-Bahn are **not required**.

Please note: Travelling on an S-Bahn with your Eurail or Interrail Pass requires you to fill in a travel day.

Where to find more information:

Info: You can find more details about S-Bahn services under the individual S-Bahn systems according to federal states on the [ÖBB website](#).

Services on the train

Services vary according to train types. Most S-trains provide air-conditioning and room for wheelchairs, push chairs and bicycles. Some furthermore have adjustable seats. Reading lamps, electrical outlets and a fold-out table.

Passenger assistance

ÖBB trains generally have spaces for wheelchairs and assistance dogs inside the train, and low-floor entrances for barrier-free access to the train. Conditionally, wheelchair-accessible toilets as well as an access ramp are also provided. More information are available from the ÖBB customer service at **+43 (0)5 1717**.

General station services

S-trains in Austria run as an integrated part of the national railway system and are marked as S-Bahn.

The two main S-Bahn lines in **Vienna**, for example, now have their own colours on the traffic maps as well as a corresponding colour-coded guidance systems in the stations. Both S-Bahn lines are specially marked in green and vintage pink on all ÖBB and Wiener Linien maps, making it even easier for passengers to find their way around. For further information, please visit the individual [S-Bahn pages per federal state](#).

PASS BENEFITS

Lounges

ÖBB Lounges

Benefit: 1st class Pass holders have **free access** to all ÖBB lounges (for up to 90 minutes before departure and/or after arrival of the relevant train). ÖBB lounges are located in the following Austrian stations: Wien Hauptbahnhof (Hbf), Wien-Meidling, Linz Hbf, Salzburg Hbf, Innsbruck Hbf, Graz Hbf, and Klagenfurt Hbf.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotel in Vienna or Graz.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotels in Vienna or Salzburg when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, e-mail welcome@meininger-hotels.com or call +49 (0)30 6663 6100.

Please note: This Benefit cannot be combined with any other offer, promotion or discount.

City Cards

Salzburg City Card

Benefit: Explore the city of Salzburg for less thanks to your Pass. Show your Pass at the Tourist Information Centre at Salzburg Main Station to get **10% off** one Salzburg City Card.

Info: For more information, please visit www.salzburg.info, or send an email to cards@salzburg.info

Please note: The Salzburg Card gives travellers access to a number of Salzburg's sights for free. With a Salzburg card you gain free entry to all attractions and museums in the city, free use of the city's public transport system (excluding rapid transit system), discounts on cultural events and price reductions on several trips, tours, and outings.

Attractions & Tours

Blue Danube Schiffahrt

Benefit: Discover the beauty of the Danube by boat. Pass holders receive **20% off** sightseeing boat trips in Vienna and Wachau with Blue Danube Schiffahrt.

Info: You can find more information on <http://www.ddsg-blue-danube.at>.

Brandner Schifffahrt

Benefit: Pass holders can enjoy a **20% discount** on Sightseeing Cruises along the river Danube with family-run BRANDNER Shipping.

Info: Reservations can be made by emailing schifffahrt@brandner.at. For further information visit www.brandner.at.

Sound of Vienna

Benefit: Pass holders receive **20% off** daily Strauss & Mozart concert on seating categories VIP, A, B and C.

Info: Pass holders receive the offer directly at the box office (opened daily from 09-21h including weekends and bank holidays). Box office address: Johannesgasse 33, 1010 Vienna, Austria (+43 1 512 57 90). For more information, please visit www.soundofvienna.at

Vienna City Card

Benefit: Explore the city of Vienna for less thanks to your Pass. Passholders will get 10% off on Vienna City Card.

Coupon codes:

- Eurail10 / Interrail10: This code reduces the rates of the Vienna City Cards WIENER LINIEN (RED) by 10% on all card types

How to get the offer:

- Visit website: <https://www.viennacitycard.at/index.php?page=buy>
- Choose the Vienna city card type among the list.
- Fill in the order form.
- Insert the discount code in the box "REDEEM".
- New price and amount of discount will be displayed.
- Select the payment method and insert the payment details.
- Receive order confirmation.

Info: For more information, please visit <https://www.viennacitycard.at/index.php?lang=EN>

NORDKETTE Top of Innsbruck

Benefit: Eurail and Interrail Pass holders get **10% discount** on the roundtrip to the Top of Innsbruck - the Nordkette mountain.

Within 20 minutes from Innsbruck's historic city centre into high-Alpine terrain via our spectacular cable cars. The breathtaking 360° view at the "Top of Innsbruck" leaves a lasting impression, with the capital of the Alps on the one side and Tyrol's most extensive nature reserve, the "Naturpark Karwendel", on the other.

Info: To redeem the offer show your valid Eurail/Interrail train Pass at the cash desk and you will receive 10% discount on a return ticket to the Top of Innsbruck.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlet Parndorf (near Vienna) and Salzburg Designer Outlet. Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Innsbruck

Innsbruck Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am - 9:40pm
- Sat-Sun: 6:15am - 9:40pm

Salzburg

Salzburg Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am - 10:00pm
- Sat-Sun: 6:30am - 10:00pm

Wien

Wien Hauptbahnhof (Vienna main station): ÖBB Lounge

- Daily: 6:00am - 11:30pm

TRAVEL INFO

Services on the Train

ÖBB offers a wide range of services on the train including family zone, quiet zone, culinary delights on rails, Wi-Fi, service and information on trains. You can comfortably take along [pets](#) and [bicycles](#)

(with additional ticket) with you. All train categories and information with summaries of available services can be found [here](#).

WESTbahn offers a wide range of services on the train including a family and PRM wagon, Wi-Fi, service, etc. You can comfortably take along pets and bicycles (additional ticket is needed) with you. Additional information can be found on the [website](#).

Passenger Assistance

Discount for Passengers with Disabilities

With your certificate of disability, you can travel with ÖBB throughout Austria with **50% discount**. You do not need a discount card, but rather save directly on each and every trip with ÖBB. You can find more information [here](#).

Mobility Service

To allow ÖBB Customer service to organize and ensure best possible assistance at the station for you, you should inform about the trip you intend to take at the latest **12 hours** before departure (at the latest 48 hours for international travels). You can find **request form** for an assisted journey for passengers with disabilities [here](#).

General Information at the Station

General Stations Services

You can find all information and services available at the station [here](#). The link provides an overview of car and bicycle parking facilities, opening hours of the travel agency as well as the amenities of the ÖBB Lounges. To find detailed services at each train station, you can follow the link [here](#).

Luggage Assistance

- **Luggage Lockers**

Many large ÖBB train stations provide you with lockers. You can safely store your luggage for up to 24 hours. Price for luggage lockers ranges from **€2 to €4.5**. You can find more information [here](#).

- **Lost and Found**

Seven ÖBB lost property offices in Vienna, Linz, Salzburg, Villach, Bruck/Mur, Innsbruck and Bregenz are open from **Monday to Thursday from 7:30 am until 12:00 am** and **from 2:00 pm until 4:30 pm, Fridays from 7:30 am until 1:30 pm**. You can also contact during the same opening times using Lost & Found hotline **+43 1 93000 97 22 222**. You can find more information [here](#).

Airport Links

The main airport is Vienna Airport. From the airport there are train connections to Vienna Hbf, Linz, Salzburg, Graz and to many other destinations.

Belgium

PASS NETWORK

Trains

General Info

A valid Pass for Belgium can be used on all train services run by the national railway company **NMBS/SNCB**, and on the Eurostar to London and on Thalys trains to or from Paris, Germany, and the Netherlands

Please note: Both **country of departure and arrival** need to be included in the Pass when taking Thalys and Eurostar trains. **Eurail/Interrail Global Passes** are valid on Eurostar and Thalys, but the Eurail/Interrail Benelux Pass is not valid for the Eurostar London-Brussels route.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- InterRegio trains (**no reservation possible**)
- InterCity trains (**no reservation possible**)
- S trains: SNCB's suburban train service in Brussels, Antwerp, Ghent, Liège and Charleroi covering an area of about 30km around each city (**no reservation possible**)
- Eurostar (**mandatory reservation**)
- Thalys (**mandatory reservation**)

Reservations: Reservations for Eurostar are **mandatory** and can be booked via Rail Planner App, <https://www.eurostar.com/uk-en> or <https://www.b-europe.com/>.

Reservations for Thalys are also **mandatory** and available via the Rail Planner App, Rail Europe channels, at stations, call centres, Eurail/Interrail websites, other GSA of Interrail/Eurail, B-europe separate booking environments, <https://www.b-europe.com/> or at DB (Deutsche Bahn) ticket windows.

Where to find more information:

Info: For more information about the national Belgian railway company NMBS/SNCB, please go to www.belgianrail.be.

PASS BENEFITS

Accommodation

MEININGER Hotels

Benefit: Enjoy a **10% discount** at the MEININGER Hotel in Brussels-Molenbeek when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact welcome@meininger-hotels.com or call +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

City Cards

Brussels City Card

Benefit: Pass holders can enjoy **15% off** the Brussels Card, your key to discovering the best of Brussels.

Info: Print and fill out this [Eurail voucher](#). You can then redeem it at one of the Tourist Information Offices of VISIT BRUSSELS (address details are on the voucher). For more information about the Brussels Card check out the [VISIT BRUSSELS](http://VISITBRUSSELS) website or email info@brusselscard.be.

EURAIL AID OFFICE

Brussels

Gare de Bruxelles-Midi – Departure Today Zone (Brussels)

- Daily: 6:00am-9:00pm

TRAVEL INFO

Services on the Train

NMBS/SNCB offers a wide range of services on the train including service and information on trains etc. You can comfortably take along pets and [bicycle](#) (with additional ticket) with you.

Passenger Assistance

Requesting assistance should be done 24 hours in advance and can be arranged [here](#), or by calling **02 528 28 28** (open every day from 7:00 a.m. to 9:30 p.m.).

General Information at the Station

General Stations Services

You can find all information and services available at different stations in Belgium [here](#). The website provides an overview of parking facilities, restaurants, ticket vending machine, and connection with taxi/bus. Regarding Eurostar, you can access detailed information [here](#).

Luggage Assistance

- **Luggage Lockers**

Most of large train stations provide you with automatic luggage lockers.

- **Lost and Found**

If you lose something on the train or in a station, inform NMBS/SNCB as soon as possible by reporting the items as lost [here](#). You can find further information [here](#).

Airport Links

The main airport is Brussels National Airport. From the airport there are train connections to Brussels North, Central and Midi (6 trains/hour), to Brugge, Ghent, Mechelen, Antwerp and to many other destinations.

An extra “**Diabolo**” **surcharge** applies to Pass holders travelling from and to Brussels Airport. The surcharge is available [online](#), in the app, at ticket offices, from ticket machines as well as on board.

Bosnia-Herzegovina

PASS NETWORK

Trains

General Info

A Pass valid in Bosnia-Herzegovina can be used on train services run by the national railway companies of Bosnia Herzegovina, which are **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- All Brzi (B) train
- High-speed train (**mandatory reservation**)
- Local train (**no reservation required**)

Reservations: Reservation are **mandatory** for the following routes: Sarajevo – Bihać, Sarajevo - Banja Luka and Sarajevo – Čapljina. You can book online at zfbh.ba or locally at ticket offices.

Where to find more information:

Info: To find out more about ZBFH, go to www.zfbh.ba, and for ZRS you can find at www.zrs-rs.com.

EURAIL AID OFFICE

Banja Luka Central Railway Station

- Daily: 5:30am - 10:00pm

Sarajevo Station

- Daily: 6:00 am - 6:00 pm

TRAVEL INFO

Services on the train

Unfortunately, you can't carry bicycles on trains in Bosnia-Herzegovina. Carrying [pets](#) is restricted to designated rules.

Passenger Assistance

Railway of the Republic of Srpska (ZRS) provides assistance for disabled passengers and passengers with reduced mobility, free of charge during the journey. Please send notification at least 72 hours prior to the intended journey date. Notification should be sent to: zeljko.popovic@zrs-rs.com.

General Information at the Station

Luggage Assistance

Passengers are allowed to carry hand-luggage that can be easily brought inside the compartment and placed above and below the seat, free of charge. An additional fee needs to be paid for luggage that passengers cannot place above or below the passenger seat. Information regarding transport of luggage's terms and conditions are available on the [websites](#) of **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

Airport Links

Banja Luka: From Banja Luka Airport (BNX), there are connections to Old Bus Station (downtown area)

- Departure from Old Bus Station to airport 2 hours before every flight
- Departure from airport to Old Bus Station ca. 30 minutes after every flight.

Please note that Passes are not valid on these services.

Sarajevo: A bus line runs between the International Sarajevo airport and down town (Baščaršija) and coincides with flight timetables.

Please note that Passes are not valid on these services.

Bulgaria

PASS NETWORK

Trains

General Info

A Pass valid for Bulgaria can be used on all train services run by the national railway company **BDZ**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Barz Vlak (**mandatory reservation for certain trains**)
- Patnicheski (**no reservation needed**)

Reservations: Additional reservation are needed for long distance trains. You can book locally at ticket offices/train stations in Bulgaria.

Where to find more information:

Info: To find out more about BDZ go to www.bdz.bg. More information regarding railway stations in Bulgaria are available [here](#).

EURAIL AID OFFICE

Sofia Central Railway Station, International ticket office

- Daily: 7:30am - 7:00pm

TRAVEL INFO

Services on the train

Carrying bicycles is permitted with additional ticket, you can find more information [here](#). Other information such as transporting pets and smoking rules are available [here](#).

Passenger Assistance

Mobility Service

It is necessary for disabled persons and persons with reduced mobility to request a special coach before their travel:

- Two working days prior to the trip - for trains in which composition special coaches are included on a daily basis;

- Three working days prior to the trip - for trains, in which composition, in view of the request received, a special coach has to be included additionally

The list of telephone numbers to call at the dispatch points in the railway stations is listed [here](#).

General Information at the Station

Luggage Assistance

Facilities for luggage storage are available at the stations of Sofia, Burgas & Varna.

Airport Links

Sofia:

- Metro Line 1 connects Sofia Airport Terminal 2 to the city centre. At Serdika metro station transfer to line 2 to Central Railway Station.
- Metro Line 1 stops at Iskarsko Shosse station, where you can take directly trains to Plovdiv, Stara Zagora, Bourgas, Varna and Svilengrad.
- Bus 84 from the Airport Terminal 1 and 2 to Sofia city centre.

Please note that Passes are not valid on these services.

Croatia

PASS NETWORK

Trains

General Info

A Pass that is valid in Croatia can be used on all train services run by the national railway company, **HZ Putnicki prijevoz**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional trains (**optional reservation possible**)
- InterCity (IC and ICN) domestic (**mandatory reservation**)
- Night Trains (**mandatory reservation**)
- EuroNight (**mandatory reservation**)
- EuroCity (**optional reservation possible**)
- InterCity (**optional reservation possible**)

Reservations: You can make reservation for these following trains: ICN Zagreb – Split, IC Zagreb – Osijek, and domestic night trains locally at Croatian train stations. The best place to make reservations is at railway stations in Croatia. Travel agents can also make reservations, however note that the availability of these is limited.

Where to find more information:

Info: For more information about HZ Putnicki prijevoz go to www.hzpp.hr.

PASS BENEFITS

Transport

Arriva Croatia Bus:

Info: Eurail and Interrail Pass holders benefit from a 15% discount on Arriva Croatia Bus service. Arriva is the leading provider of passenger transport in Croatia, providing local, regional and long-distance service, linking 1,000s of destination across the country, offering great connections to European countries like Germany, Italy, Slovenia, Bosnia & Herzegovina and Serbia.

Check all routes, times and fares on <https://www.arriva.com.hr/en-us/route-map>

Benefit code: 01EURAIL0619

How to redeem the offer:

- Please check dates, times and fares in advance on www.arriva.com.hr. Tickets and reservations are available via Arriva Croatia mobile app or on www.arriva.com.hr
- Register in myArriva account
- Choose the route and the fare of your journey
- Insert the promo code in the cart, discounted price will be displayed
- Select the payment method (credit card) and insert the payment details
- Receive the order confirmation
- Show the ticket on your phone (QR code) to a driver before departure. Please present your Pass when boarding too.

Please note: The Promo code can be used when booking tickets via “Arriva Croatia” mobile app or on www.arriva.com.hr.

- The Promo code gives you 15% off the ticket price for Arriva Croatia departures (carriers: Autotrans, APP and Panturist). The Promo code is not valid for other carriers' departures or cooperation departures.
- The Promo code is valid for booking tickets until 09/30/2019.
- The Promo code cannot be used when booking a reservation of an open ticket (without the ticket purchase)
- Reservations are required, and the Promo code is not calculated on the amount of the reservation fee.
- The Promo code cannot be combined with first minute tickets or other special discounts and offers.
- The code is not transferrable.

Ferries

SNAV

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can benefit from a **20% discount** on SNAV ferry crossings and accommodation, including ship passage, Pullman seats, berths, and cabins. Benefit applies to the following route:

- Ancona (Italy) – Split/Spalato (Croatia)
- Ancona (Italy) –Hvar (Croatia)

Benefit code: EURAIL

Reservations: Bookings can be made by e-mail: callcenter@snav.it, online at www.snav.it/en, or by phone +39 (0)81 428 5555 or +39 (0)71 207 6116.

Please note: Please show your Interrail or Eurail Pass on board together with the SNAV ticket.

The discount is granted to Pass holders who already have the Eurail/Interrail Pass when they make the reservation, including relatives and other persons travelling together with Pass holders.

The discount can be applied to either standard or special ticket fares only and can be added to other special tariffs and/or other promotion offered at the moment of the reservations. The discount is applied to the ticket price only. Meals on board and are excluded from the discount.

Standard tickets and tickets issued with the special tariff are refundable and may be changed under the conditions of use published on www.snav.it and detailed on <https://link.snav.it/en/useful-information/transport-conditions.html>.

EURAIL AID OFFICE

Zagreb

Zagreb Glavni kolodvor (main railway station)

Daily: 6:00am - 9:00pm

TRAVEL INFO

Services on the train

ICN trains offer chilled drinks, hot beverages and snacks for purchase. You can find a list of ICN trains offering catering services [here](#). Travelling with [bicycles](#) and [pets](#) are also possible.

Additional Service

In sleeping coaches and coaches with beds for international trains, passengers have catering services at their disposal. Every passenger, depending on the type of the bought ticket, will receive a complimentary breakfast. Detailed information can be found [here](#).

Passenger Assistance

Mobility Service

HŽ Putnički prijevoz and HŽ Infrastruktura provide assistance to disabled persons and persons with reduced mobility free of charge during the journey. Please send notification **at least 48 hours** prior to the intended date of journey. Further information can be found [here](#).

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

Facilities for **luggage storage** are available in the hallway of Zagreb main station's central area. More information about locker rental price can be found [here](#).

- **Lost and Found**

Unfortunately, HZ Putnicki prijevoz does not have any dedicated Lost and Found offices.

Airport Links

Zagreb: From the airport there are 1 - 2 buses per hour to the city bus terminal.

Please note that Passes are not valid on these services.

Czech Republic

PASS NETWORK

Trains

General Info

A Pass that is valid in the Czech Republic can be used on all train services run by the national railway company **ČD**, and private railways **Leo Express** and **RegioJet**.

RegioJet operates on the following routes:

- RegioJet InterCity long-distance trains:
 - Prague – Ostrava – Košice (Slovakia)
 - Prague – Brno – Bratislava (Slovakia) / Vienna (Austria)
- RegioJet R long-distance trains :
 - Brno – Olomouc – Bohumín (Czech Republic)
- RegioJet Long- distance bus service connected to RegioJet train services :
 - Ostrava – Krakow (integrated within the Prague to Krakow route, guaranteed change in Ostrava)

LEO Express operates on the following routes :

- Prague - Přerov - Staré Město / Ostrava - Bohumín - Košice
- Staré Město / Košice - Bohumín - Ostrava - Přerov - Prague

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Osobní (Os)
- Spěšný (Sp)
- Rychlík (R) (**optional reservation**)
- Expres (Ex) (**optional reservation**)
- Eurocity (EC). RailJet (RJ) and InterCity (IC) (**optional or mandatory reservation**)
- LeoExpress & RegioJet (**optional reservation**, except for Prague – Krakow Line, where reservations are **mandatory** for train and bus)
- SC SuperCity (**mandatory reservation**, you can book online at www.cd.cz/eshop, select "supplementary services, reservation".)
- Night Trains (EN, Nightjet - **mandatory reservation** for international carriage)

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Arriva vlaky
- AŽD Praha s.r.o.
- GW Train Regio a.s.
- JHMD a.s.
- KŽC Doprava s.r.o.
- MBM rail s.r.o.
- Railway Capital a.s.
- RegioJet Komarno Line
- RegioJet Bus (except Praha – Krakow Line)
- Slezské zemské dráhy o.p.s.
- AE - Airport Express Bus from Prague Airport to Prague Main station and back.
The cost of one-way ticket is around 2,50 EUR. Tickets are available from bus drivers or in selling points of ČD.

Where to find more information:

Info: For more information about ČD go to www.cd.cz, RegioJet: www.regiojet.com and Leo Express: <https://www.leoexpress.com/en>

PASS BENEFITS

Lounges

ČD lounges

Holders of a 1st class Pass or a 2nd class Pass with a 1st class reservation for certain trains (RJ, SC, EC, IC, EN, Ex and Rx) can enjoy **free access** to the ČD lounges located in the following stations: Praha hl.n., Pardubice hl.n., Olomouc hl.n., Brno hl.n., Ostrava hl.n. and Ostrava-Svinov.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotel Prague.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

Attractions & Tours

CD Railway Museum

Benefit: Pass holders can learn more about the history of trains and railways in the Czech Republic for **free** at the CD Railway Museum. Simply show your Pass upon entry.

Info: The museum is located near the railway station Lužná u Rakovníka. For more information please visit www.cdmuseum.cz/en.

Prague

Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore beautiful Prague while learning new things.

- [FREE Tour of Prague](#)
- [Prague castle tour](#)
- [Red Prague tour: behind the Iron Curtain](#)
- [Day trip to Kutna Hora](#)
- [Terezin concentration camp tour](#)
- [Prague beer tour](#)

Info: Book online at www.neweuropetours.eu and get 20% off all SANDEMANs NEW Prague tours when you enter EURAIL20 or INTERRAIL20 into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Meeting point: Old Town Square in front of the Cartier shop

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

EURAIL AID OFFICE

ČD

Praha Hlavní Nádraží (Prague main Station)

International Booking Offices (There is Eurail logo as a sign)

Daily:

- 03:20am-05:45am, 06:00am-10:30am, 11:00am - 2:15pm
- 2:30pm - 5:00pm, 5:15pm - 8:00pm, 8:30pm - 00:30am

TRAVEL INFO

Services on the train

ČD

On the ČD train, you can enjoy [refreshments](#) and comfortably transport a larger backpack, [sport equipment](#), [strollers](#), [bicycle](#), [dogs](#). You can get a ticket for the transport at ticket counters, e-shop, and from conductors on the train. More information can be found [here](#).

RegioJet

You can find various service types on RegioJet trains, depending on which train class you choose. Details about available services on board can be accessed [here](#).

Passenger Assistance

Mobility Service

ČD

Most of the trains have been adapted for passengers using wheelchairs and for persons with reduced mobility and orientation. [Request Forms](#) are available for an assisted journey for travellers with reduced mobility (in Czech). You can find more information [here](#).

RegioJet

You can request assistance on the 24/7 RegioJet Infoline on +420 222 222 221, at a RegioJet point of sale, via email: vozickari@regiojet.cz or via the online request form [here](#).

All information regarding passengers with reduced mobility travelling with RegioJet trains can be found [here](#).

General Information at the Station

General Stations Services

ČD

You can find services and degree of accessibility on each station, for all stations in the Czech Republic here: [List of Stations](#). A detailed description of each type of services at the station can be found here: [List of Services](#)

RegioJet

You can find the list of all RegioJet train and bus stations in Czech Republic and Europe [here](#). A detailed description of all services available on board of yellow trains and connecting services is available on [this page](#).

Luggage Assistance

ČD

- **Lost and Found**

In case of lost luggage, it is advised to contact customer service via mail at info@cd.cz or via telephone at **+420 840 112 113**.

RegioJet

- **Lost and Found**

In case of lost luggage, please contact the RegioJet customer service via email at loss.train@regiojet.com or via phone: +420 222 222 221.

Taxi Transfer

Information and contact details for ordering taxi's operated by the Czech railways can be found here: [CD Taxi](#). Taxi stands are located at the stations of Prague, Brno and Ostrava.

Airport Links

Prague: From the airport there are regular connections with the Airport Express Bus to the main station of Praha Hlavní Nádraží. It is possible to purchase tickets at the airport in CD ticket counter PIS (situated in Terminal 1 and Terminal 2), from the bus driver or from CD ticket counters at the stations. For more information please see [Airport Express](#). Information regarding airport transfer from RegioJet can be accessed [here](#).

Please note that Passes are not valid on these services.

Denmark

PASS NETWORK

Trains

General Info

A valid Pass for Denmark can be used on all train services run by the national railway company **DSB** (including Øresundstogene services in Denmark), and on train services run by the private railway companies Arriva and Nordjyllands Trafikselskab (NT).

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional trains (RØ, RV, ØR, IR) (**no reservation possible**) InterCity and InterCity Lyn (IC, ICL) (optional reservation)
 - Please note: During the summer period 19 June -16 August 2020, reservations are mandatory for international trains (IC) between Germany and Denmark.
- SJ High-speed train (**mandatory reservations**)
- S-Tog (**no reservation possible**)
- Nordjyske Jernbaner (NJ) (**no reservation possible**)

Reservations:

- InterCity/InterCity Lyn: 1st class 30 DKK/ 2nd class 30 DKK.

Note that these are only for a seat, the Pass needs to be valid for 1st Class as well when making a reservation for 1st Class.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Local train (e.g. marked with an "L")

Where to find more information:

Info: For more information about DSB go to www.dsb.dk.

PASS BENEFITS

Transport

Ferries

Fjord Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat from Denmark to Norway or Sweden with Fjord Line ferries at a discounted price. All Pass holders can enjoy a **30% discount** on the following routes to/from Denmark:

- Hirtshals (Denmark) – Kristiansand (Norway)
- Hirtshals (Denmark) – Langesund (Norway)
- Hirtshals (Denmark) – Stavanger (Norway)
- Hirtshals (Denmark) – Bergen (Norway)

Info: The **30% discount** is available all year and on all routes. It applies to both passenger fare and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

To redeem your offer and to learn more click [here](#).

Reservations: Bookings can be made via info@fjordline.com, by phone +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany), at Fjord Line offices or at terminals.

*Book online and save €20 booking fee!

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry between Denmark and Sweden or Norway for less with discounted passage on Stena Line. All Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Grenaa (Denmark) - Varberg (Sweden)
- Frederikshavn (Denmark) – Gothenburg (Sweden)
- Frederikshavn (Denmark) - Oslo (Norway)

Benefit code: EURAIL

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked online or purchased at the port upon presentation of a valid Rail Pass.

Lounges

DSB lounges

Holders of a 1st class Pass have **free access** to the lounges and all associated benefits at Aarhus, Copenhagen and Odense stations.

Attractions & Tours

Explore the Jernbanemuseum

Benefit: Save 25% on a ticket for the Danish Railway Museum in Odense.

Additional Information: More than 10,000 square meters of carriages and locomotives, buses, model ferries, model railway tracks, mini-trains, and play area. For more information visit the Danish Railway Museum [website](#).

Redemption method: Present your Eurail/Interrail pass at the ticket desk to get your discount. The special rate is not available online

Contact Details for customers: Tel +45 6613 6630; email at info@jernbanemuseet.dk

EURAIL AID OFFICE

Copenhagen

Copenhagen Central Station (København H)

- Mon - Fri: 7:00am - 8:00pm
- Sat - Sun: 8:00am - 6:00pm

TRAVEL INFO

Services on the train

Carrying your [bicycles](#) on the train is possible. There are different rules and prices depending on the type of train you will be travelling with and how far you will travel with your bike. Pets can be carried free of charge with certain condition, detail information can be found [here](#) (information is available in Danish).

Passenger Assistance

Discount for Passengers with Disabilities

There is disability discount available. Find more about products and disability services [here](#).

Mobility Service

Page detailing assisted travelling for passengers with reduced mobility can be found here: [Services for the Handicapped](#) (depends on whether customers need assistance within Denmark or across borders). If you travel within the country, you need to make arrangements up to **12 hours before departure**. If you travel internationally, it has to be made **48 hours in advance**. For more information, you can call the following numbers: (Denmark) +45 70 13 14 19 and (International service) +45 70 13 14 18.

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

Copenhagen Central offers lockers for luggage storage. Information about luggage storage can be found [here](#).

- **Lost and Found**

Customers can contact the lost property department at the Copenhagen Central station: **+45 38 74 88 22** or Aarhus Central station: **+45 87 31 14 03**.

Airport Links

Copenhagen: From Copenhagen Airport (Kastrup) there are connections to Copenhagen Central station (København H) every 10 minutes, and every 20 minutes to Malmö.

Estonia

PASS NETWORK

Trains

General Info

A valid Pass for Estonia can be used on all train services run by the railway company **Eesti Liinirongid AS (Elron)**. Elron offers several domestic connections from Tallinn to many popular and interesting destinations, such as Tartu, Narva, Viljandi and Rakvere.

There are no direct international routes. Connection to Latvia is possible via the station of Valga, by changing on the Pasažieru vilciens network.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Express trains (**optional reservation**)
- Commuter trains (**optional reservation**)

Reservations:

There are no mandatory seat reservations for Pass holders on any of the Elron network. It is not possible to make a reservation for 2nd class for any of these trains.

It is possible to book a seat for 1st class provided there is a 1st class on the specific train and it is not fully booked. For this the 1st class Pass holders need to send an e-mail to info@elron.ee 3 working days prior to the date of travel. Please indicate the date and specific train you wish to travel on as well as the origin and destination of your journey. In case the 1st class is already fully booked you can still travel in the 2nd class with no reservation necessary.

Please note:

Customers will be issued with an Elron ticket by the onboard inspector for zero value – this is purely for Elron’s internal administration purposes only. There is no cost or effort for the customer, they should view this as a receipt for travel.

Some of the trains are overcrowded, especially in the weekends. There is no reservation in 2nd class so there is no guarantee of an available seat for the entire journey. In case you have a 2nd class pass and there are not enough seats you can travel in the 1st class for an additional fee.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Trains operated by the Russian Railways, Tallinn–Saint Petersburg–Moscow

Where to find more information

Info: For more information on Elron's rail network visit: <http://elron.ee/en/>

PASS BENEFIT

Tallink Silja Oy

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel between Finland and Estonia by boat with Tallink Silja Oy for less. Pass holders benefit from a **20% during high season** and **up to 50% during low season** on online bookings for the following route:

- Helsinki (Finland) - Tallinn (Estonia)

Benefit code: EURAIL

Reservations: To make an online booking go to www.tallinksilja.com and use the Benefit code listed above. For help, please contact Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount varies depending on the departure date. Port taxes are an additional cost. Discounts apply to cabin categories C-A, and on deck/star class on the Helsinki - Tallinn route.

Viking Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy up to **50% discount** on deck ticket prices for Viking Line boats on the following route:

- Helsinki (Finland) - Tallinn (Estonia)

Benefit code: VKRAIL

Reservations: To make a booking call +358 (0)600 41577 or visit the online booking page on www.vikingline.com.

Deck tickets are sold:

- Between Helsinki and Tallinn all year round for all vessels

Please note: Cabin ticket prices are excluded from this discount offer. Please show your Pass at check-in.

Eckerö Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can benefit from **20% discount** on passenger fares on board of Eckerö Line ferries. The offer is valid on the following crossing:

- Helsinki (Finland) – Tallinn (Estonia)

Benefit code: EURAIL

Reservations: To make your booking, please visit <https://www.eckeroline.com/> and use the online redemption code at check out.

Please note: For further information regarding booking and traveling you can contact Eckerö Line on +358 9 2288 544.

TRAVEL INFO

Services on the Train

Elron passenger trains are very modern, convenient, and fast:

All Elron trains have:

- WC
- free WiFi
- electric outlets
- safety cameras
- bike racks for up to ten bikes
- air-conditioner
- information system
- special entrances for wheelchair users and baby buggies/prams

The 1st class compartments also have:

- the possibility to book a seat
- wider seats, adjustable backrest, additional upholstery and more space around the seats
- possibility to use a desk and a power source outlet
- carpeted floors

The 1st class is available on the following lines

- Tallinn-Tartu-Valga
- Tallinn-Tartu-Koidula
- Tallinn-Rakvere-Narva
- Tallinn-Rapla-Türi-Viljandi

NB! Pets are not allowed in first class. You can travel with pets only in the C area of the train.

The 1st class can be identified by a wide yellow stripe above the windows.

For more information please visit: <http://elron.ee/en/teenused/teenused-rongides/mugavus/>.

Travelling on a train with a bike: In each train, there is a C area with ten bike racks. The doors to this area have bike and wheelchair stickers outside. You do not have to buy an extra ticket for the bike.

In summer, when more people travel with bikes than the number of bike racks available, Elron asks passengers not to enter the train at the time when the trains are overcrowded, i.e. during peak hours on working days on commuter trains (between 7 a.m - 9 a.m. and 4 p.m. - 6 p.m.), and Friday and Sunday afternoons and evenings on the long distance trains (Tallinn-Tartu, Tallinn-Narva, Tallinn-Viljandi). Please choose another train or leave the bike at the train station.

If you search for a suitable connection on Elron's website a red bicycle in the timetable result indicates that you should not travel with a bicycle on that train. A green bicycle indicates there should be enough space to bring your bicycle.

Travelling with pets: It is allowed to travel with pets only in the C area. The doors to this area have bike and wheelchair stickers outside. You do not have to buy an additional ticket for your pet. Pets are not allowed in 1st class. Dogs should have a muzzle when travelling on the train and should be on a tight leash. It is not required to use a muzzle if a dog is in a special transportation cage or bag, or if the dog is accompanying a person with a disability. Cats and other pets can only be transported in special closed cages or bags. Do not place your pet on a passenger seat. Pets must not run around the train on their own and disturb other passengers.

Passenger Assistance

If a passenger with special needs has provided advance notice of their need for assistance via e-mail abi@elron.ee at least 48 hours in advance of their planned trip, customer service representatives will provide the passenger – within reasonable limits and to the best of their ability – with assistance when entering and exiting the train. For this, we ask that you send us the following information: name of the stop where assistance is required; the exact type of assistance required; the train number and departure time where assistance is required; and passenger contact information (telephone, e-mail address).

The rules for providing service to passengers with disabilities and passengers with reduced mobility can be found [here](#).

General Information at the Station

General Stations Services

Most train stations do not have any customer service personnel except for Tallinn central station (7 a.m. – 9.30 p.m.) and Tartu station (6 a.m. – 7.45 p.m.). For services in Tallinn central station please visit <https://www.baltijaam.ee/en/>.

Luggage Assistance

<https://www.baltijaam.ee/en/>

- **Lost and Found**

In case something went missing on the train, please send an e-mail to info@elron.ee or call +372 646 4190.

Airport Links

Tram: From Tallinn Airport you can reach the city center by tram. Tramline no. 4 is located near the terminal, and the trams mostly go with 6-10 minutes intervals. The nearest train stop to the airport is Ülemiste, it can be reached by tram in 3 minutes.

Bus: There are also bus stops at the airport, right next to the tram stop. There are two lines which connect the airport and the city:

- Tallinn City Transport Bus no. 2 offers a connection to the city center and makes a stop at the airport in both directions. Buses go with 20 minutes intervals.
- Tallinn City Transport Bus no. 65 provides a connection with Lasnamäe district.

Please note that Passes are not valid on these services.

Finland

PASS NETWORK

Trains

General Info

A valid Pass for Finland can be used on all train services run by the national railway company **VR**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional and Commuter trains (in commuter area, **no reservation needed**)
- Travel from Helsinki - Vantaa Airport to connecting railway stations. Nearest station from the airport is Tikkurila station (8 minutes), or Helsinki (32 / 27 minutes). Both stations have a good transfer connection from and to VR long-distance trains
- Long-haul trains (**Reservations are recommended** for all VR trains, but not mandatory. Additional reservation is needed when you travel with night train sleeper)
- InterCity (IC) (**Highly recommended reservations**)
- Pendolino (**Highly recommended reservations**)
- Night trains (**Mandatory reservation** for sleepers)

Reservations: Reservations can be made by calling VR Customer Care +358 923 192 902 from abroad or if the customer is in Finland on 0600 41 900 (€1.99 / answered call + local network charge). Reservation tickets are also sold at VR station offices in Finland (Helsinki, Tikkurila, Järvenpää, Hyvinkää, Lahti, Tampere, Turku, Jyväskylä and Oulu).

- Ekstra class (1st class) 10-15€/ Eco class (2nd class) 5-10€
- Night train fees varies from 40-115€

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Allegro (Helsinki to Saint Petersburg) trains
- Tolstoi (Helsinki to Moscow) trains

Please note: Discounts are available for Interrail/Eurail Pass Holders for Allegro and Tolstoi trains, please check the Pass Benefit section for further details.

Where to find more information:

Info: For more information about VR go to www.vr.fi.

PASS BENEFITS

Transport

Allegro and Tolstoi trains

Benefit: Passholders can get discounts on Allegro and Tolstoi trains between Finland and Russia.

- Allegro train offers discounted price for the route Helsinki to Saint Petersburg. The offer is valid for both 1st and 2nd class compartment and depending on time and day. Reduced price from the range 39 – 79 Euro to the range 18,29 – 37,60 Euro
- Tolstoi train offers discounted price for the route Helsinki to Moscow. The offer is valid for both 1st and 2nd class shared four-person compartment. Reduced price from 98,44 Euro to 67,19 Euro (normal season), and Reduced price from 103,36 Euro to 70,55 Euro (peak season).

Reservations: Bookings can be made by calling VR Customer Care tel. +358 923 192 902 from abroad or if the customer is in Finland the telephone number is 0600 41 900 (€1.99 / answered call + local network charge). Tickets are also sold at VR station booking offices in Finland.

Please note: Passport information is required at time of booking. Payments need to be made within 24 hours after booking after which tickets will be delivered per email or as paper ticket. Cancellations or changes are possible, at the latest 6 hours before departure against a fee of 10 euro per ticket. Please note that a valid visa to Russia is required when boarding the train.

Ferries

Finnlines

Applicable for: All valid Eurail and Interrail Passes

Benefit: If you're looking to set sail from Helsinki you can receive a **50% discount** on standard passenger fares for the following Finnlines route:

- Helsinki (Finland) - Travemünde (Germany)

Benefit code: RAIL

Reservations: To make an online booking go to www.finnlines.com and use the Benefit code listed above.

Please note: This discount doesn't apply to cabins, port tax and meals, and a discount can only be redeemed via online bookings. Please show your Pass at check-in.

Tallink Silja Oy

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel between Finland and Sweden by boat with Tallink Silja Oy for less. Pass holders benefit from a **20% during high season** and **up to 50% during low season** on online bookings for the following routes:

- Helsinki (Finland) - Stockholm via Mariehamn (Sweden)
- Helsinki (Finland) - Tallinn (Estonia)
- Stockholm (Sweden) - Turku (Finland) via Mariehamn or Långnäs

Benefit code: EURAIL

Reservations: To make an online booking go to www.tallinksilja.com and use the Benefit code listed above. For help, please contact Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount varies depending on the departure date. Port taxes are an additional cost. Discounts apply to cabin categories C-A, and on deck/star class on the Helsinki - Tallinn route.

Viking Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy up to **50% discount** on deck ticket prices for Viking Line boats on the following routes:

- Helsinki (Finland) - Tallinn (Estonia)
- Turku/Helsinki (Finland) - Stockholm (Sweden)

Benefit code: VKRAIL

Reservations: To make a booking call +358 (0)600 41577 or visit the online booking page on www.vikingline.com.

Deck tickets are sold:

- Between Helsinki and Stockholm 01.06–31.08 for all vessels
- Between Helsinki and Mariehamn all year round for all vessels
- Morning departures between Turku and Stockholm all year round for all vessels
- Evening departures between Turku and Stockholm only for m/s Amorella
- Between Helsinki and Tallinn all year round for all vessels

Please note: Cabin ticket prices are excluded from this discount offer. Tickets on night departures without cabins between Turku and Stockholm are sold only for m/s Amorella. Please show your Pass at check-in.

Eckerö Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can benefit from **20% discount** on passenger fares on board of Eckerö Line ferries. The offer is valid on the following crossing:

- Helsinki (Finland) – Tallinn (Estonia)

Benefit code: EURAIL

Reservations: To make your booking, please visit <https://www.eckeroline.com/> and use the online redemption code at check out.

Please note: For further information regarding booking and traveling you can contact Eckerö Line on +358 9 2288 544.

Attractions & Tours

Railway Museums

Benefit: There are two railway museums in Finland explaining more about the country's history of rail travel, and Pass holders can enjoy **free admission** to both.

Info: You can find more information and addresses for these museums below:

- **Hyvinkää:** Located at Hyvinkäänkatu 9. For more information go to www.rautatie.org.
- **Jokioinen:** Located at Minkiö station and is open June to mid-August. For more information go to www.jokioistenmuseorautatie.fi/en/.

The Beautiful Canal Route in Helsinki

Benefit: Eurail and Interrail customers are offered a **20% discount** on adult tickets for the Beautiful Canal Route boat tour.

On this beautiful sightseeing cruise you will get to see the most beautiful shorelines in Helsinki and many fabulous sights, including the historic Suomenlinna Fortress, Helsinki Zoo on Korkeasaari Island and of course Degero Canal.

On this popular boat sightseeing cruise you will get to see the beautiful shorelines of Helsinki. We pass many famous sights, including the historic Suomenlinna Fortress, Helsinki Zoo on Korkeasaari Island, the fleet of icebreakers and Degero Canal. Along the way you will hear fascinating stories about the archipelago. Alternative route possible, if the canal is not available. To make your cruise enjoyable, we always have friendly staff and experienced captains on board. Our ships' cafes offer beverages and snacks.

Info: The offer is granted when purchasing the ticket online at www.stromma.com/helsinki, using the code **RAIL19**.

Recorded commentary via loudspeakers in Finnish, English, German and Russian. Written information is available in Swedish, French, Italian, Spanish, Portuguese, Estonian, Japanese and Chinese.

Departures daily from Market Square, Kolera-allas (May 1 - Sep 30, 2019).

For more information please e-mail sales@stromma.fi or call +358 9 2288 1600

Helsinki City Card

Offer: Eurail and Interrail Pass holders get a **10% discount** on the 1-day adults' Helsinki Card City. Helsinki Card is the city card that gives you the complete sightseeing experience and guides you to all the famous attractions and museums in Helsinki. Get your city card now and start to plan your trip - Helsinki Card helps you save both time and money! The Helsinki City Card includes:

- FREE travel on public transport
- FREE entry to several museums and sights e.g. Ateneum Art Museum and Amos Rex
- FREE Panorama Sightseeing bus tour (Jan-Dec)
- FREE Beautiful Canal Route boat tour (May-Sep)
- FREE City Sightseeing Hop On Hop Off bus tour (Apr-Oct)
- FREE ferry to Suomenlinna Sea Fortress, free entry to museums, short film and guided walk
- FREE entry to Temppeliaukio Church (Rock Church)
- FREE entry to SEA LIFE Helsinki
- Get several discounts - restaurants, shopping, Flying Cinema Tour, Sky Wheel etc.

Info: The offer is granted when showing the Eurail/Interrail Pass at the company's redemption points:

- ESPLANADE PARK, Fabianinkatu (departure point of the Panorama Sightseeing bus tour): Mon-Sun 10.40-11.00
- SENATE SQUARE (departure point of the City Sightseeing Hop On Hop Off bus tour): 18.4.-13.10. (not 1.5.) daily 10-16
- MARKET SQUARE, Kolera-allas (departure point of the Beautiful Canal Route boat tour): 1.5.-24.5. and 9.9.-30.9. daily 10-14:30, 25.5.-8.9. daily 10-18:30

For more information please e-mail: sales@stromma.fi or call +358 9 2288 1600

EURAIL AID OFFICE

Helsinki

Railway station Helsinki:

- Mondays to Fridays from 7:30 to 19:00
- Saturdays from 10:00 to 17:00
- Sundays from 12:00 to 18:00

More information can be found [here](#).

TRAVEL INFO

Services on the Train

On the trains, you can enjoy different kind of [refreshment](#) and [internet/ electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles, skis and strollers are permitted with various conditions, depending on the train type. More information can be found [here](#).

Additional Service

The night trains supply seats in their day cars and berths in their sleeping-cars. The night trains are composed of sleeping-cars, day cars, a restaurant car and possibly car-carrier wagons. Detailed information can be found [here](#).

Passenger Assistance

Mobility Service

A broad range of services for passengers with different disabilities can be found [here](#). Assistance service is available at all stations with travel services, request for assistance can be made up to **36 hours** before the journey.

Contact VR Customer Support: **0800 166 888** (free of charge), open every day from 5:00am to 10:00pm for booking services for disabled customers e.g. assistance at stations.

General Information at the Station

General Station Services

All information and services offered at the station can be accessed on [this site](#). You can find an overview of car and bicycle parking facilities, taxis, restaurants, toilets, attention desks opening hours among other amenities available at the stations.

Luggage Assistance

- **Luggage Lockers**

Major railway stations have paid luggage lockers for luggage storage. Storage fees vary by station, 2–6€ per locker per day. You can find more information [here](#).

- **Lost and Found**

If you have left any property on the train please call Finland's Found Property Service to enquire about lost property at **0600 41 006** within Finland or at **+358 303 9006** from abroad. Lost and found service centers and contact information can be found [here](#).

Taxi transfer

Select the 'Taxi stands' option to get an overview of all the available taxi stands near stations [here](#).

Airport Links

Helsinki

Every 10 to 30 minutes there are commuter trains from the airport to Helsinki main Railway station.

France

PASS NETWORK

Trains

General Info

A valid Pass for France can be used on services run by the national railway company **SNCF and Thello**. Passes valid in France can also be used for travel between France and Basel (Switzerland), France and Figueres (Spain), France and Geneva (Switzerland), France and Luxembourg (Luxembourg), France and Port Bou (Spain), France and Ventimiglia (Italy), France and Milan (Italy), France and Torino (Italy), France and Fribourg (Germany), France and Stuttgart (Germany) and France and Frankfurt (Germany)), and on Thalys trains to/from Paris.

Please note: Only Global pass is valid to use on Thello trains. Thello operates in France and Italy with a day train between Marseilles and Milan and a night train service between Paris and Venice. Passes will only be accepted on international trains when the **country of departure and arrival** are covered. On trains operated 100% by SNCF like Paris Luxembourg, Paris Fribourg, Paris Torino Milano the One Country Pass France will be accepted with an additional reservation.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- TER (**optional reservations**)
- InterCité (InterCity) (**optional reservations**)
- TGV INOUI (**mandatory reservation**)
- TGV Paris Milan (**mandatory reservation**)
- Eurostar (**mandatory reservation**)
- Renfe-SNCF (**mandatory reservation**)
- TGV Lyria (**mandatory reservation**)
- Thalys (**mandatory reservation**)
- Intercités de Nuit (**mandatory reservation**)
- DB SNCF in cooperation (**mandatory reservation**)
- TGV Luxembourg (**mandatory reservation**)
- Paris Fribourg (**mandatory reservation**)
- Thello (**optional reservations for Thello day trains, mandatory reservations for Thello night trains**)

Reservations: Additional reservations are needed for the following trains: InterCités and InterCités de Nuit. You can book the reservation via the Rail Planner App, by phone through "Ligne

Directe" 36 35 (0,40€/min) with an e-ticket emission, all Gares & Boutiques in France, and self-service automates. **Additional reservations** are also needed Thalys trains to/from Paris.

Eurail and Interrail Pass holder can make reservations for Thello trains from 1st February 2020 via

- Self-service reservation at Eurail.com/Interrail.eu
- Thello partners
- Boutique Thello in France:
 - 12 place Louis Armand hall1 Tour l'Horloge - 75012 Paris
 - 12 avenue Thiers - 06000 Nice

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Ouigo trains
- Ouibus
- RER – Transilien – Metro

Where to find more information:

Info: For more information about SNCF go to www.sncf.com and <https://www.oui.sncf/>. For more information on Thello rail network visit: <https://www.thello.com/en/>

SNCF Bus

General Info

Upon presentation of your Pass, you can enjoy **free public transport** on SNCF bus routes. For a list of all Bus routes your Pass is valid on, please click [here](#). Please note that in most cases, your Eurail/Interrail Pass is only authorized if you have a reservation for the bus and train.

PASS BENEFITS

Transport

Ferries

Irish Ferries

Applicable for: All valid Eurail and Interrail Passes

Benefit: If you're planning on travelling by boat from France or Ireland or Great Britain, you can enjoy a **30% discount** for Irish Ferries on the following routes:

- Cherbourg (France) - Rosslare (February to December) (Ireland)

- Roscoff (France) - Rosslare (May to September) (Ireland)

Info: For more information go to <http://www.irishferries.com/uk-en/faq/rail-travel-cards/>.

Reservations: A reservation is either compulsory or strongly recommended for all crossings. To make a reservation go to www.irishferries.com and pay in full - then e-mail your booking reference number and your Rail Pass number to bookings@irishferries.com. The relevant reduction will be applied to your booking and the credit will be refunded to you via the credit card system. Please send the e-mail at least 5 days before your outward travel date. You may be asked to show your Rail Pass when you check-in for the sailing.

For help or assistance, please use the following telephone numbers: Ireland +353 (0)818 300 400; France +33 (0)233 234 444 or +33 (0)170 720 326 (in French).

Please note: Sailings do not operate every day on the Roscoff - Rosslare and Cherbourg - Rosslare routes. Discounts apply only to standard foot passenger fares and not to any special offer or discounted fares that may be available from time to time. Cabin accommodation is available at an extra charge.

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat from France to Ireland for less with discounted passage on Stena Line. Pass holders receive up to a **30% discount** on foot passenger fares on the following routes:

- Rosslare (Ireland) – Cherbourg (France)

Benefit code: EURAIL.

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked by phone or purchased at the port upon presentation of your Rail Pass. Phone UK +44 (0)8445 762 762, Ireland: +353 (0)1907 5388.

Accommodation

City Cards

Paris City Card

Offer: Eurail Pass holders can enjoy **10% off** the Paris Passlib' card, your ready-to-go sightseeing package to discover the French capital's top attractions.

Explore Paris at your own pace with a 2-, 3- or 5-day set of passes and enjoy priority access to more than 50 museums and monuments, a river cruise, a hop-on hop-off bus tour and unlimited travel on Paris' public transport.

Info: Present your Eurail pass cover at one of the Paris Tourism Office: Hôtel de Ville welcome centre situated at 29, rue Rivoli Paris 4th (Metro stop: Hôtel de Ville - Line 1 or 11) or Gare du Nord welcome centre situated 18, rue de Dunkerque, Paris 10th (Metro stop: Gare du Nord - Line 4 or 5).

Please note: Discount available on presentation of your Eurail pass only on 2-,3- or 5-days pass. For more information about the Paris Passlib' card, check out the Parisinfo website or contact [here](#).

Aix-en-Provence City Card

Offer: Pass holders can get a 15% discount on Aix-en-Provence CityPass and experience the pearl of Provence-Alpes-Côte d'Azur region of southern France. You have the option to choose between 24h, 48h or 72h CityPass duration, the validity of the pass starts when it is used for the first time for one of the included services.

Info: Show your Eurail or Interrail Pass at the desk of Aix-en-Provence tourist office located at 300 avenue Giuseppe Verdi, to receive the 15% discount.

For more information feel free to call +33 (0)4 42 16 11 61, send an e-mail to hello@aixenprovencetourism.com or simply visit the Aix-en-Provence website [here](#)).

Please note: Some services included in the CityPass require a reservation. Opening hours and days vary from one provider to another. This offer is non-refundable and cannot be exchanged

French Riviera Pass

Benefit: Pass holders receive a **10% discount** on the French Riviera Pass meaning they can discover Nice and the Côte d'Azur with a single card.

This discount is available when you present your valid Pass at one of the three welcome desks of Tourist Information Centres in Nice. These are located outside the central train station (Gare Thiers), at Promenade des Anglais 5, and in the central city gardens next to Massena Square.

Info: For more information, please visit www.frenchrivierapass.com. If you have any questions, feel free to call +33(0) 4 92 14 46 14, or send an email to info@otcnice.com.

Lyon City Card

Benefit: Explore the city of Lyon for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **20% off** one Lyon City Card, and a **50% discount** off a second Lyon City Card.

Info: This offer is only available at the Tourist Information Centre at Bellecour Square, (Metro A/D stop Bellecour), which is open every day from 09:00 to 18:00, except 1st January and 25th December. For more information, please visit www.lyoncitycard.com, call +33 (0)472 776 969, or send an e-mail to info@lyon-france.com.

Please note: The discount only applies to adult cards and it cannot be used on the Rhonexpress City Card.

Marseille City Card

Benefit: Explore the city of Marseille for a discount with your valid Pass. Show your Pass at the Tourist Office and Convention Bureau (La Canebière 11) to get a **15 % discount** on the Marseille City Pass (for one, two, or three days).

Info: For more information, please visit www.marseille-tourisme.com.

Nantes City Card

Benefit: Discover the city of Nantes for less with a valid Pass. Show your Pass at the Tourist Information Centre (at Rue des Etats 9) to get **50% discount** on a 24 hour Adult Nantes City Pass.

Info: The Nantes Tourist Information is located in front of the Castle of Brittany on Rue des Etats. For more information, please visit www.nantes-tourisme.com/en/visit/nantes-pass, or call +33 272 640 479 (from abroad), 0892 464 044 (from France), or send an email to info@nantes-tourisme.com

Bordeaux City Card

Benefit: Discover the city of Bordeaux for less with a valid Pass. Show your Pass at the Tourist Office of Bordeaux to get **10% discount** on 24h, 48h, and 72h Bordeaux City Card.

Info: For more information, please visit: www.bordeaux-tourisme.com or call +33 5 56 00 66 00 or send an email to otb@bordeaux-tourisme.com. This benefit is non-transferable.

Reims City Card

Offer: Pass holders can enjoy the beautiful city of Reims with a 20% discount on Reims City Card.

Discover Reims and the champagne wine-growing area with a Reims City Pass, valid for 24, 48 or 72 consecutive hours. Choose the pass that suits your schedule and enjoy free access to the must-see monuments and museums. Travel for free on the public transport system, take a free guided tour of the magnificent cathedral where many of the kings of France were crowned and

get discounts of up to 50% at dozens of other participating attractions such as world-famous Champagne houses.

Info: To redeem the offer, simply show your Interrail or Eurail Pass at one of the Tourist Information Centres of Reims situated on the following locations:

- 6 rue Rockefeller, 51100, Reims
- Esplanade Francois Mitterrand, 51100, Reims

Attractions & Tours

Disneyland® Paris (Eurail only)

Benefit: Eurail Pass holders get an exclusive **€20discount** on pre-booked entrance tickets.

Info: To make a booking and receive your discount please go to www.city-discovery.com/lp/disneyland.

Please note: This Benefit is available to **Eurail Pass holders only**.

Paris Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore Paris in the best possible way.

- [FREE Tour of Paris](#)
- [Montmartre district tour](#)
- [Latin quarter tour](#)
- [City of lights tour](#)
- [Versailles tour](#)
- [Paris pub crawl](#)

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Paris tours when you enter **EURAIL20** or **INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Meeting point: Fountain on Place St Michel

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **VIP Shopping experience** at Designer Outlets:

- Provence Designer Outlet, near Marseille
- Roubaix Designer Outlet, near Lille
- Troyes Designer Outlet, near Paris

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Marseille

Marseille St. Charles

- Daily: 6:00am - 8:00pm

TRAVEL INFO

Services on the Train

On SNCF trains, you can enjoy different kind of [refreshments](#). More information about the different services provided on TGV trains can be found [here](#).

On Thello trains

- Marseille-Milan route: all coaches are equipped with the air conditioning and offer generous space for luggage and large reclining seats. At the corner bar, coach 13 between the first and second class, there you will find sandwiches, salads, desserts, sweet and savoury snacks, cold drinks and Italian coffee of course. Payment in cash (Euros only) and by MasterCard or Visa credit cards.
- Paris-Venice night trains: for all departures, 2 levels of comfort are available: sleeper cabins and couchette compartments.
 - Sleeper cabins Standard and Premium, ideal for couples

- Couchette compartment (4 and 6 berth), perfect for families and friends
- Travelling with pets: Your pet is allowed to travel on board of the Thello trains under certain conditions that may vary according to its weight. Pets are traveling under the full responsibility of their masters, who ensure that they won't bother the other passengers. The owners will also be required to compensate any damage caused by their animal. More information can be found [here](#)

Passenger Assistance

Mobility Service

On SNCF trains:

There are various services available regarding disability access. For special assistance with a disability or limited mobility, several fee-based services are offered by SNCF to make your journey easier—from door to door. More information about these services can be found [here](#), along with the [SNCF limited mobility guide](#) (in French). More info about station services for passengers with reduced mobility, priority and discounts, special assistance can be found, and station and on-board accessibility can be found [here](#).

On Thello trains:

- Marseille-Milan: For each Thello day train, a specially fitted 2nd class coach offers an area dedicated to travellers in wheelchair that can accommodate 2 passengers. To book a place for a passenger in wheelchair, you can:
 - contact Thello using the contact form
 - call the +33 1 83 82 00 00 (price of a local call, according to the service provider from a land line telephone)
 - contact Sala Blu, the assistance services of the Italian rail network (service available only in Italian)

More information you can be found [here](#)

- Paris-Venice: If you need assistance at the station on departure or arrival, please inform Thello. The request must be received at least 48 hours before departure. To request an assistance to access the train, please contact Thello directly with the dedicated form or contact by phone (+33 1 83820000 – option 2, then option 4). More information can be found [here](#)

General Information at the Station

General Stations Services

Information regarding porters, trolleys, lockers, lounges and general amenities at the station can be found [here](#).

Find official SNCF site for all stations, giving live departures, maps (e.g. [this one for Lille Europe](#)) 360° panoramic exploration of the station, address, opening times, guide to all shops and more [here](#) (in French). For Eurostar you can access detailed information [here](#).

Please note: In order to get through the TER gates (Regional trains without compulsory reservation), use the barcode on your Eurail or Interrail Pass. Hold the barcode against the scanner next to an entry gate, and the gate will open for you. For TGV INOUI reservations, the barcode on your reservation needs to be used.

Luggage Assistance

- **Luggage Lockers:**

You can leave your luggage for as little as one hour, or up to 14 days in some stations. When you store your luggage for 24 hours, the fee is 7.50€ for a medium locker and 9.50€ for a large one. Detailed information can be found [here](#)

- You can also book [Door-to-door delivery service](#) from the time you buy your ticket until noon on the day before you travel. You choose the pickup and delivery times, and you can track the progress of your delivery.

Taxi Transfer

Integrated train and taxi service is available at all main Paris stations + 27 regional stations in France. Taxi will drop off/collect passengers as an addition to their train booking. Booking information is available [here](#).

Airport Links

Paris

From Charles de Gaulle Airport there are connections to Paris Nord (RER Line B) and many other destinations.

Lyon

From St. Exupéry airport there is a tram link to Lyon Part Dieu (Rhônexpress, every 15 minutes).

Please note that Passes are not valid on these services.

North Macedonia

PASS NETWORK

Trains

General Info

A valid Pass for North Macedonia can be used on all train services run by the national railway company **ŽRSM** (Železnici na Republika Severna Makedonija) .

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- All national InterRegio (IR) (**mandatory reservations**)
- International train (Express Train no.334/335) www.mmb.org.mk/index.php/en/.

Reservations: Reservations are **mandatory** for IR (Inter Regio) trains. Note that you can only book locally at train stations.

Where to find more information:

Info: To find out more about **ŽRSM** (Železnici na Republika Severna Makedonija) services go to www.mzt.mk.

PASS BENEFITS

Attractions & Tours

Museum of the Macedonian Struggle for Independence (Interrail Only)

Benefit: Interrail Pass holders can enjoy a **60% discount** on the price of the individual ticket.

Info: Please show your valid Interrail Pass at the ticketing office to receive the discount. For more information, please visit www.mmb.org.mk/index.php/en/.

Please note: This Pass Benefit is for **Interrail Pass holders only**.

Archaeological Museum of Macedonia (Interrail Only)

Benefit: Interrail Pass holders can enjoy a **20% discount** on the price of an individual ticket.

Info: Please show your valid Interrail Pass at the ticketing office to receive the discount. For more information, please visit: <https://amm.org.mk>.

Please note: This Pass Benefit is for **Interrail Pass holders only**.

TRAVEL INFO

Services on the train

Unfortunately, carrying bicycles is not allowed on trains in Macedonia, but you can still bring the foldable ones. Carrying pets is subject to certain conditions, more information can be found [here](#).

Passenger Assistance

Stations and trains have access for passengers with reduced mobility. Requests for assistance can be made locally to railway/station employees.

General Information at the station

General Stations Services

- **Lost and Found**

If you have left any property, you can contact the Lost and Found Service at Skopje station. Working hours is on Mon-Sun 5:30am - 22:30pm

Airport Links

There are buses from Alexander the Great Airport to the railway station Skopje. You can find the timetable for bus airport service at www.vardarexpress.com.

Please note that Passes are not valid on these services.

Germany

PASS NETWORK

Trains

General Info

A valid Pass for Germany can be used on all train services run by the national railway company **DB** and the following private operators. For all these regional trains, reservations are **not required** (and cannot be made).

ABR Abbellio Rail NRW www.abellio.de	<i>All trains</i>
AG Agillis www.agilis.de	<i>All trains</i>
ARR Arriva www.arriva.nl	<i>All trains</i>
BOB FN Bodensee-Oberschwaben-Bahn www.bob-fn.de	<i>Local trains on the route:</i> Aulendorf – Friedrichshafen Hafen
BRB Bayerische Regiobahn www.meridian-bob-brb.de	<i>All local trains</i>
BLB Berchtesgadener Land Bahn www.blb.info	Berchtesgaden- Freilassing- Salzburg Hbf
BSB Breisgau-S-Bahn www.breisgau-s-bahn.de	<i>All trains</i>
MRB Bayerische Oberlandbahn www.meridian-bob-brb.de	<i>All trains</i>
BOB,M Bayerische Oberlandbahn www.meridian-bob-brb.de	<i>All trains</i>
CAN Cantus Bahn www.cantus-bahn.de	<i>All trains</i>
CB City-Bahn Chemnitz www.city-bahn.de	St. Egidien – Glauchau Chemnitz Hbf – Burgstädt Chemnitz Hbf – Niederwiesa Chemnitz Hbf – Mittweida
VBG Vogtlandbahn www.vogtlandbahn.de	<i>All trains</i>

ALX

Die Länderbahn www.alex.info

EVb

Eisenbahnen und Verkehrsbetriebe Elbe-Weser
www.evb-elbe-weser.de

EB

Erfurter Bahn www.erfurter-bahn.de

ERX

erixx www.erixx.de

PRE

Pressnitztalbahn www.pressnitztalbahn.com

HLB

Hessische Landesbahn www.hlb-online.dea

ERB

eurobahn www.eurobahn.de

HZL

Hohenzollerische Landesbahn www.hzl-online.de

ME, ENO

metronome www.der-metronom.de www.der-enno.de

NEB

Niederbarnimer Eisenbahn www.neb.de

NWB, RS

NordWestBahn www.nordwestbahn.de

ODEG

Ostdeutsche Eisenbahn www.odeg.de

S 28

Regiobahn www.regio-bahn.de

RT

RegioTram www.rtg-kassel.de

All trains

Bremerhaven Hbf – Cuxhaven

All trains

All trains

Bergen auf Rügen – Lauterbach Mole

All trains but:

Kahl (Main) – Schöllkrippen

All trains

Tübingen – Sigmaringen

All trains

All trains

All trains but:

Bremen-Vegesack

Bremen-Farge

All trains but:

Hagenow – Parchim

Rhena – Parchim

Görlitz Hbf – Hoyerswerda

Zittau – Cottbus

All trains

Trains in the area of Kassel on the routes:

Warburg – Hofgeismar – Kassel Hbf

Wolfhagen – Kassel Hbf

Melsungen – Kassel Hbf

RTB

Rurtalbahn www.rurtalbahn.de

S

Saarbahn www.saarbahn.de

SBB

www.sbb-deutschland.de

SB, SBS

Städtebahn Sachsen www.staedtebahnsachsen.de

MRB

MittelreihnBahn www.trans-regio.de

MRB

Mitteldeutsche Regiobahn
www.mitteldeuscheregiobahn.de

STB

Süd Thüringen Bahn www.sued-thueringen-bahn.de

SWE

Südwestdeutsche Verkehrs-AG www.sweg.de

VIA

VIAS www.vias-online.de

WFB

WestfalenBahn www.westfalenbahn.de

HZL

Ringzug www.Ringzug.de

Private operators with routes abroad:

ERB (Netherlands)

www.eurobahn.de

IRE, RB, RE, S (Switzerland)

www.bahn.de

All trains

Saarbrücken Hbf – Sarreguemines

Engen- Radolfzell- Konstanz

Zell im Wiesenthal- Lörrach- Basel Bad Bf

Weil am Rhein- Lörrach- Steinen

Schaffhausen- Erzingen

All trains

All trains

All trains

(Please note the difference between "Sued Thuringen Bahn" (STB) = **valid for Pass holders** and "Stadtbahn / Straßenbahn" (STB) = **NOT valid** for the tramways called "Stadtbahn" (STB) in other regions)

Offenburg - Hausach - Hornberg

Offenburg - Hausach - Freudenstadt

Offenburg - Kehl (Grenze)

Offenburg - Appenweiler - Bad Griesbach

All trains

All trains

Kaldenkirchen-Venlo

Erzingen (Baden) – Schaffhausen-

Thayngen- Bietingen

Grenzach -Basel Bad Bf-Weil am Rhein

Please note: Passes valid for Germany are also valid for travel to the stations of Basel Bad Bf (Switzerland) and Salzburg Hauptbahnhof (Austria). If travelling on Thalys trains to and from Brussels or Paris, Passes must be valid in Germany and either France or Benelux.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

High speed and long-distance train categories:

- Intercity-Express (ICE) (**optional reservations possible**)
- Intercity (IC) (**optional reservations possible**)
- Eurocity (EC) (**optional reservations possible** except for Italian sections on the route Munich - Venice/Innsbruck/Verona/Bologna where reservations are **mandatory**)
- ICE/TGV Germany-France (**mandatory reservations** in case of cross-border travel)
- Eurocity-Express (ECE) (**mandatory reservations** in case of travel to or within Italy)
- Thalys (**mandatory reservations**)

Examples of regional train categories:

- Interregio-Express (IRE) (**no reservations possible**)
- Regional-Express (RE) (**no reservations possible**)
- Regionalbahn (RB) (**no reservations possible**)
- Metronom (MET) (**no reservations possible**)
- Meridian (ME) (**no reservations possible**)
- S-Bahn (**no reservations possible**)

Reservations (high speed and long-distance trains): 1st class €5,90/ 2nd class €4,50.

Reservations can be made at DB ticket windows in stations (DB Reisezentrum) in Germany, via DB partner railways in Europe and selected travel agencies both locally and abroad.

Where to find train information:

Info: For a detailed overview of trains that are covered by the Pass, please refer to [this link](#). For more details about where your Pass is valid, you can also go to www.bahn.com.

IC Bus

General Info

A Pass that is valid in Germany can be used on IC Bus connections.

Info: As of January 2020, IC bus connections are:

- Dusseldorf – Roermond – Eindhoven – Antwerp – Ghent - Lille
- Dusseldorf - Maastricht - Liège

- Frankfurt (Main) - Frankfurt Hahn Airport - Trier - Luxemburg
- Mannheim – Heidelberg - Nuremberg (ZOB) – Prague
- Mannheim – Frankfurt – Wuerzburg - Prague
- Leipzig - Prague
- Munich – Zurich

For IC Bus timetables and frequencies please refer to [this link](#).

Reservations: Reservations are **mandatory** for IC bus connections. Reservations are 1st class 5,90€/ 2nd class 4,50€.

You can book online at *bahn.com*, at stations (DB Reisezentrum), via DB partner railways in Europe and selected travel agencies both locally and abroad.

Please note: In the case of One Country Passes not covering the entire route of the IC bus connection, a point-to-point ticket must be purchased for the section not covered.

S-Bahn

General Info

A valid Pass for Germany can be used on S-Bahn services run by the national railway company **DB**. S-Bahn trains provide frequent and regular connections between cities with the surrounding area in Germany.

Reservations: Reservations for the S-Bahn are **not possible**.

Please note: Travelling on an S-Bahn with your Eurail or Interrail Pass requires you to fill in a travel day. Failing to do so can result in a fine of 60€.

Where to find train information:

Info: You can find more details about S-Bahn services under the individual S-Bahn systems webpages. Examples are:

- Berlin: <https://sbahn.berlin/>
- Hamburg: <https://www.s-bahn-hamburg.de/>
- Munich: <https://www.s-bahn-muenchen.de/>

Services on the Train

Most S-trains provide second class only. If available, first class generally includes more comfortable seating and a quiet atmosphere.

Passenger Assistance

Most S-trains have automatic sliding doors and are normally designed so the doors are in line and level with the platform. On some older stations or trains, you can ask the driver for assistance, a call for help button can normally be found at the front of the train behind his cabin. Where necessary the driver will be able to provide a ramp for wheelchair users.

General Stations Services

S-Bahn trains mostly run above ground. Train stations can be identified by the green and white S symbol. 

PASS BENEFITS

Transport

Vulkan-Expreß

Benefit: Eurail and Interrail Pass holders can benefit from **50 % discount** on all single and return tickets on regular “Vulkan-Expreß” touristic and heritage trains between Brohl and Engeln or intermediate stations.

Info: To redeem the offer, simply present your Interrail / Eurail pass at the ticket counter of Brohl B.E. station or directly to the conductor if boarding at another station.

Reservations: No reservation required.

Please note: Free bike reservation is possible (not compulsory) online on www.regio-radler.de. Please note that cash only is accepted. For more information please e-mail buero@vulkan-express.de or call +49 2636 80303.

Bicycle

Call a Bike by DB Connect

Benefit: Eurail and Interrail Pass holders can enjoy 20% discount on Call a Bike. Call a Bike is a bike sharing system in more than 50 cities across Germany with more than 15,000 fully equipped bikes available 24/7.

- 24 hours (1 bike): €12 instead of €15
- 72 hours (1 bike): €32 instead of €40

Info: Complete the registration process [here](#) then you will receive a confirmation email containing an activation link and a text message containing a code to verify your mobile number. The hire period starts directly after entering the text message code into the corresponding field on the

activation website. Bear in mind that you need to return bicycles correctly before the end of the relevant period.

Please note: For more information, you can find it [here](#).

Bus

Romantic Road Coach

Benefit: Discover the picturesque Romantic Road for less with Romantic Road Coaches. Pass holders benefit from a **20% discount**.

Info: The Benefit applies to services run on the Romantic Road ("Romantische Strasse") from May to October, which takes the following route:

- Frankfurt/M - Rothenburg ob der Tauber - Augsburg - München/Füssen

Please note: Reservation is strongly **recommended** via www.touring-travel.eu/en/romantic-road-coach/online-booking/.

Free bus to Outlet Villages in Wertheim & Ingolstadt

Benefit: Spend a day shopping at Outlet Villages close to Frankfurt and Munich and Pass holders can enjoy **free** use of the 'Shopping Express Bus' services. Buses run from Frankfurt Central Station to Wertheim, and from Munich Central Station to Ingolstadt.

Info: You can find all the details for the Shopping Express Bus services below:

- Frankfurt - Wertheim Village (Monday to Saturday)

Bus departs at 09:00 from Frankfurt Central Station (from bus stop gates 7-9; take the south exit towards coach parking which is opposite Mannheimerstrasse 15). Bus departs to return to Frankfurt at 15:30. Find more information at www.coach.wertheimvillage.com.

- Munich - Ingolstadt Village (Monday to Saturday)

Bus departs at 09:30 from Sofitel Munich Bayerpost (Bayerstrasse 12, close to Munich Central Station) or 09:45 from BMW Welt, Am Olympiapark 1. Bus departs back to Munich at 15:30. Find more information at www.coach.ingolstadtville.com.

Ferries

Finnlines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Sail between Germany and Finland or Sweden for less with Finnlines. Pass holders benefit from a **50% discount** on standard passenger fares for the following routes:

- Travemünde (Germany) - Helsinki (Finland)
- Travemünde (Germany) – Malmö (Sweden)

Benefit code: RAIL

Reservations: To make an online booking go to www.finnlines.com and use the above Benefit code.

Please note: Discounts do not apply to cabins, port tax and meals and discount can only be redeemed via online bookings. Please have your Pass ready at check-in.

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry between Germany and Latvia or Sweden for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Travemünde (Germany) – Liepaja (Latvia)
- Kiel (Germany) – Gothenburg (Sweden)
- Rostock (Germany) – Trelleborg (Sweden)
- Sassnitz (Germany) - Trelleborg (Sweden)

Benefit code: EURAIL

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked online or purchased at the port on presentation of your Pass.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotels in the following cities: Aachen, Berlin, Dortmund, Dresden, Düsseldorf, Frankfurt, Hamburg, Karlsruhe, Köln, Leipzig, Munich, and Nürnberg.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotels in Germany when you book online at www.meininger-hotels.com. There are MEININGER Hotels in the following cities: Berlin, Frankfurt, Munich, Leipzig, Cologne, and Hamburg.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

German Youth Hostels

Benefit: Pass holder can get a **one-year free membership for** German Youth Hostels. This free member's card gives you access to 500 different youth hostels all over Germany.

Info: Apply for your free membership before beginning your journey at www.jugendherberge.de/eurail or www.jugendherberge.de/interrail depending on which Pass you have. The membership documents will be sent to you by post.

City Cards

Berlin City Card

Offer: Visit and experience the German capital city with € 2.50 off the official sales prices of the Berlin WelcomeCard.

With this city card you can take advantage of public transport in Berlin for different durations (48h, 72h, 4 days, 5 days, 6 days) and fare zones (Berlin AB or Berlin ABC).

Additionally, card holders of the Berlin WelcomeCard benefit from discounts (min. 25%) at more than 200 Berlin attractions and services.

Info: Show your Eurail / Interrail Pass at the Tourist Information Centre (Berlin Tourist Info) to receive € 2.50 off one Berlin WelcomeCard per person.

The offer is only available at the Berlin Tourist Information Centres:

- Hauptbahnhof (Central Station)
- Flughafen Tegel (Tegel Airport TXL)
- Brandenburger Tor (Brandenburg Gate)
- Europa-Center Berlin
- Hotel Park Inn by Radisson Berlin Alexanderplatz

For details and further information, please visit www.berlin-welcomecard.de, call +49 30 25 00 23 33 or send an e-mail to berlin-welcomecard@visitBerlin.de.

Please note: The Berlin WelcomeCard Museum Island is not included in the offer.

Nürnberg Card

Benefit: Explore the city of Nürnberg for less with a valid Pass. Show your Pass at the Tourist Information Centre to get **10 % discount** on the Nürnberg Card.

Info: Find out more at tourismus.nuernberg.de/informieren/tourist-information/ or tourismus.nuernberg.de/buchen/nuernberg-card/

Frankfurt Card

Benefit: Explore the city of Frankfurt for less with a valid Pass. Show your Pass at the Tourist Information Centre to get a **10% discount** when purchasing a Frankfurt Card.

Info: Purchase your discounted Frankfurt Card at the Tourist Information Centre at the main central station or in the city centre at Römer. For more information please go to www.frankfurt-tourismus.de/citycard, or contact Tel: 0049 69 21 23 88 00 or send an email to frankfurtcard@infofrankfurt.de.

Dusseldorf City Card

Benefit: Discover the city of Dusseldorf for less with a valid Pass. Eurail and Interrail Pass holders can enjoy **10% discount** on the 2-day ticket.

Benefit code: Interrail

Info: Click [here](#) to get the discount and enter the **Benefit code Interrail** during the checkout process to apply your discount.

Info: For more information, please visit: www.dusseldorf-tourismus.de. The card is non-transferable and may only be used in conjunction with an official ID. An exchange or redemption is not possible.

Stuttgart City Card

Benefit: Discover the city of Stuttgart for less with a valid Pass. The StuttCard gives Eurail and Interrail Pass holders free admissions and discount on the regular prices of more than 50 partners in the Stuttgart Region.

Info: Show your Pass at the Tourist Information Centre to get the price reductions.

- StuttCard 24 hours incl. free public transport for €22,95 instead of €27

- StuttCard 48 hours incl. free public transport for €31,45 instead of €37
- StuttCard 72 hours incl. free public transport for €39,95 instead of €47

Please note: The Tourist Information Centre is located at Tourist-Info “i-punkt” Königstraße 1 A, 70173 Stuttgart (opposite of the main train station). For more information, please visit [here](#).

Attractions & Tours

Railway museum in Nürnberg (Interrail only)

Benefit: Learn more about the history of Deutsche Bahn and rail travel in Germany at the DB railway museum in Nürnberg, where valid Interrail Pass holders can get **free admission**.

Info: Find out more about the museum at www.dbmuseum.de.

Please note: This Benefit is available to **Interrail Pass holders only**.

Zugspitzbahn (Eurail only)

Benefit: Pass holders can enjoy **10% discount** on the mountain railroad travelling from Garmisch-Partenkirchen to Grainau and Zugspitzplatt. You can also enjoy discounts on some cable cars in the summit area.

Info: For more information, please visit www.zugspitze.de.

Please note: This Benefit is available to **Eurail Pass holders only**.

Köln-Düsseldorfer Rheinschiffahrt (KD Rhine Line)

Offer: Eurail and Interrail pass holders get **20% discount** to enjoy trips on boats of the Köln-Düsseldorfer Rheinschiffahrt (KD Rhine Line). The routes include:

- on the river Rhine between Cologne and Mainz.
- on the river Moselle between Koblenz and Cochem (seasonal traffic).

Info: To find out more and make a booking go to www.k-d.de.

Berlin Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travellers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and experience the German capital.

- [FREE Tour of Berlin](#)
- [Sachsenhausen concentration camp tour](#)
- [Potsdam tour](#)
- [Third Reich tour](#)

- [Red Berlin tour](#)
- [Alternative city tour](#)
- [Berlin beer tour](#)
- [Berlin pub crawl](#)

Meeting point: In front of the Starbucks at the Brandenburg Gate

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Berlin tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D., and their Eurail or Interrail Pass. Guests who are not able to produce one or both requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Munich Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travellers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore the beautiful Bavarian city while learning new things about it.

- [FREE Tour of Munich](#)
- [Third Reich tour](#)
- [Dachau concentration camp memorial tour](#)
- [Neuschwanstein castle tour](#)
- [Munich beer tour](#)
- [Day trip to Salzburg](#)

Meeting point: Marienplatz in front of Mary's Column

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Munich tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D., and also their Eurail or Interrail Pass. Guests who

are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Hamburg Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore Hamburg.

- [FREE Tour of Hamburg](#)
- [St. Pauli and harbour tour](#)
- [Speicherstadt and Hafencity tour](#)
- [Hamburg pub crawl](#)

Meeting point: Town Hall Square (Rathausmarkt)

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Hamburg tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D., and also their Eurail or Interrail Pass. Guests who are not able to produce one or both requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

European Youth Card Germany EYCA

Benefit: Pass holders can enjoy **5€ discount** on their European Youth Card and save all over Europe.

Info: To redeem the offer please follow these steps:

1. Visit the webshop at <https://jugendkarte.de/karte-bestellen/>
2. Fill in the customer data.
3. Enter the discount code **Eurail-316-FAR** into the field "Rabattcode"
4. Pay the reduced price of 9.00€ instead of 14.00€ and save 5€ per card.
5. Receive your digital card per email.
6. Register with your 16 digit number on the free EYCA App including country selection, radius search and your personalised card.
7. Enjoy the benefits all over Europe!

Please note: In order to purchase the European Youth Card, pass holders have to be between 10 and 30 years old. The digital card is sent via email and can be used directly. A mobile device is required in order to show the card and to download & register with the free EYCA App. Cardholders are required to carry a photo ID card to identify themselves if necessary. The use of the EYCA app is free. A guarantee on the offers and discounts cannot be given.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Berlin Designer Outlet
- Neumünster Designer Outlet, near Hamburg

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offer is valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass. The voucher cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com.

EURAIL AID OFFICE

Berlin

Reisezentrum Berlin Hauptbahnhof (Central Station)

- Mon-Sat: 7:00am - 10:00pm
- Sun: 8:00am - 10:00pm

EurAide Berlin Central Station (in DB Reisezentrum) – Counter 12

- Mon-Fri: 11:00am - 6:30pm (in summer extended hours)
- Closed January and February

Cologne

Reisezentrum Köln Central Station (Cologne)

- Mon-Fri: 6:00am - 10:00pm
- Sat-Sun: 7:00am - 9:00pm

Dresden

Reisezentrum Dresden Central Station

- Mon-Fri: 7:00am - 9:00pm
- Sat-Sun: 7:00am - 9:00pm

Düsseldorf

Reisezentrum Düsseldorf Hbf

- Mon-Fri: 6:00am - 10:00pm
- Sat-Sun: 7:00am - 10:00pm

Frankfurt

Reisezentrum Frankfurt am Main Central Station

- Mon-Fri: 6:00am - 10:00pm (Jan-Mar: 7:00am – 9:00pm)
- Sat: 7:00am - 8:00pm
- Sun: 8:00am - 9:00pm

Reisezentren Frankfurt Flughafen Fernbahnhof AND Regionalbahnhof (Frankfurt Airport Long Distance AND Regional railway stations)

- Daily: 6:00am - 9:00pm

Hamburg

Reisezentrum Hamburg Central Station

- Mon-Fri: 6:00am - 9:00pm
- Sat-Sun: 8:00am - 8:15pm

Hannover

Reisezentrum Hannover Central Station

- Mon-Sat: 7:00am - 8:00pm
- Sun: 8:00am - 8:00pm

Heidelberg

Reisezentrum Heidelberg Central Station

- Mon-Fri: 8:00am - 7:00pm
- Sat-Sun: 10:00am - 6:00pm

Leipzig

Reisezentrum Leipzig Central Station

- Mon-Sun: 8:00am – 8:00pm

Munich

Reisezentrum München Central Station (Munich)

- Daily: 7:00am - 9:00pm

EurAide München Central Station (Munich) (in DB Reisezentrum) - Counter 1

- Mon-Fri: 10:00am - 6:00pm (in summer extended hours)
- Mon-Fri: 8:30am – 1:00pm (January and February)

Reisezentrum München Flughafen (Munich Airport)

DB Counter in Terminal 1

- Mon-Fri: 7:30am - 9:00pm
- Sat-Sun: 8:30am - 6:30pm

Stuttgart

Reisezentrum Stuttgart Central Station

- Mon-Fri: 6:00am - 10:00pm
- Sat-Sun: 7:00am - 10:00pm

TRAVEL INFO

Services on the Train

On the trains, you can enjoy different kind of on-board catering with meals, drinks and snacks, [free Wi-Fi](#), [entertainment](#) and special zones for using mobile phones or quiet travel. Pushchairs, folding bikes, scooters, sports equipment (e.g. skis, surfboards) are permitted on board. You can only take bicycles on long-distance trains that can accommodate bicycles. These trains are marked as having bicycle capacity. You will need to purchase a long-distance bicycle ticket and space reservation. More information can be found [here](#).

Passenger Assistance

Details about assisted travelling for passengers with reduced mobility are available [here](#) (in German).

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

Self-service, coin-operated luggage lockers are available in all major stations.

- **Lost and Found**

You can access information and online form for lost items and luggage [here](#). Forms can be submitted up to 4 weeks after the date the items/luggage was lost.

DB also offers luggage transportation services in Germany, more detail is available [here](#).

Airport Links

Berlin

From Berlin Schönefeld (SXF) Airport there are direct train connections to Berlin Hbf (Central Station) and many other city and regional destinations with Regionalbahn R 14, Regional-Express RE 7 or S-Bahn line S 9 (every 20 to 30 minutes). To Berlin Südkreuz station directly with S-Bahn line S 45 (every 20 minutes).

From Berlin Tegel (TXL) Airport there is a frequent bus service (bus TXL) to Berlin Hbf (Central station). *Please note that Passes are not valid on these services.*

Hamburg (HAM)

From the airport there are connections to Hamburg Hbf (Central station) by train (S-Bahn line S1, every 10 minutes).

Cologne - Köln/Bonn (CGN)

From the airport there are connections to Köln Hbf (Central Station) by train (Regional-Express lines RE 6 and RE 8, S-Bahn line S 19, every 5 to 20 minutes) and Bonn Hbf by bus (Express Service SB 60, every 30 minutes). *Please note that Passes are not valid on these bus services.*

Hannover (HAJ)

From Hannover Langenhagen Airport there are connections to Hannover Hbf (Central Station) by train (S-Bahn line S5, every 30 minutes).

Dresden (DRS)

From the airport there are connections to Dresden Hbf (Central Station) by train (S-Bahn line S2, every 30 minutes).

Düsseldorf (DUS)

From the airport there are connections by Regional-Express (RE 1, RE 2, RE 5) and S-Bahn line S 1 trains from the station Düsseldorf Flughafen and S-Bahn lines S 6 and S 11 from the station Düsseldorf Flughafen Terminal, each every 10 to 15 minutes, to Düsseldorf Hbf (Central Station)

and to many other destinations. Additional, hourly IC or ICE services to Hannover and Berlin from the station Düsseldorf Flughafen.

With a valid Pass for Germany you can also use Thalys trains to/from Düsseldorf Airport. *Please note that a **reservation is mandatory** on Thalys trains.*

Frankfurt (FRA)

From Frankfurt Rhein/Main Airport there are train connections to Frankfurt am Main Hbf (Central Station) and to many other destinations (Regional-Express trains and S-Bahn lines S 8 and S 9, (every 10 to 15 minutes) from Regionalbahnhof. The airport is also directly linked to the national and international long-distance ICE/IC network. ICE and IC trains depart from the Fernbahnhof (long-distance train station). Connections with IC Bus are available to Hahn, Trier and Luxembourg.

Frankfurt/Hahn (HHN)

IC Bus connections are available to Trier and Luxembourg, and to Frankfurt am Main Hbf. For days of circulation please refer to www.bahn.com/icbus.

Leipzig/Halle (LEJ)

From the airport there are connections to Leipzig Hbf and Halle (Saale) Hbf (Central Station) with S-Bahn lines S 5 and S 5 X (every 15 to 30 minutes) as well as IC services to Leipzig/Dresden and Magdeburg/Hannover/Cologne (every 2 hours).

Munich (MUC)

From Munich F.J. Strauss Airport Terminal station there are connections to München Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S 1 and S 8, every 10 to 15 minutes).

Stuttgart (STR)

From Stuttgart Echterdingen Airport/Messe station there are connections to Stuttgart Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S2 and S3, every 10 to 20 minutes).

Great Britain

PASS NETWORK

Trains

General Info

A valid Pass for Great Britain can be used on train services operated by several private railway companies.

Below is a list of train types that are participating in the Eurail/Interrail Pass scheme:

- Avanti West Coast (***mandatory reservations***)
- C2C (***reservation not possible***)
- Caledonian Sleeper (***mandatory reservations***)
- Chiltern Railways (***reservation not possible***)
- Cross Country (***mandatory reservations***)
- East Midlands Railway (***mandatory reservations***)
- Gatwick Express (***reservation not possible***)
- Grand Central (***mandatory reservations***)
- Greater Anglia (***reservation not possible***)
- Great Northern (***reservation not possible***)
- Great Western Railway (***mandatory reservations***)
- Heathrow Express (***reservation not possible***)
- Hull Trains (***mandatory reservations***)
- Island Line (***reservation not possible***)
- London North Eastern Railway (***mandatory reservations***)
- London Northwestern Railway (***reservation not possible***)
- London Overground (***reservation not possible***)
- Merseyrail (***reservation not possible***)
- Northern (***reservation not possible***)
- Night Riviera sleeper (***mandatory reservations***)
- ScotRail (***reservation not possible***)
- Southeastern (***mandatory supplement to travel on High Speed services out of St Pancras***)
- Southern (***reservation not possible***)
- South Western Railway (***reservation not possible***)
- Stansted Express (***reservation not possible***)

- TfL Rail/Crossrail (**reservation not possible**)
- Thameslink (**reservation not possible**)
- Trans Pennine Express (**mandatory reservations**)
- Transport for Wales (**reservation not possible**)
- West Midlands Railway (**reservation not possible**)

Reservations: Reservations in Great Britain can be made locally for free (please book reservations in advance of travel) or online at [SeatRez](#) for €7 low flat fees, except sleepers.

- **Eurostar:** Reservations are **mandatory** for Eurostar. In order to secure your seat, Pass holders are required to book and pay the additional reservation fee in advance. You can reserve your seat on Eurostar in the following ways: The reservation self-service, the Rail Planner App, on the [NS website](#), on the [Eurostar website](#), via phone at the Eurostar booking center (+44)01233617575 (outside the UK) or (+44) 03432186186 (within the UK), or directly at Eurostar terminals.

Please note: Please arrive at the station 45-60 minutes before departure.

This will give you enough time to go through the ticket gates, security and passport control. The ticket gates close 30 minutes before departure.

Please note: Only customers with a Global Pass are eligible to travel on the Eurostar (between London and Paris, London and Brussels, and London and Amsterdam/Rotterdam respectively). The Interrail Great Britain Pass is not valid on Eurostar.

Where to find more information:

For more details about where your Pass can be used, please see [here](#). All train operating companies listed, except Eurostar and London Underground can be travelled with an Interrail/Eurail Pass covering Great Britain.

PASS BENEFITS

Transport

Ferries

Irish Ferries

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can enjoy a **30% discount** with Irish Ferries on the following routes in Great Britain and Ireland:

- Dublin Ferryport (Ireland) - Holyhead (Wales)
- Pembroke (Wales) - Rosslare (Ireland)

Info: For more information go to <http://www.irishferries.com/uk-en/faq/rail-travel-cards/>.

Reservations: A reservation is either compulsory or strongly recommended for all crossings. To make a reservation go to www.irishferries.com and pay in full - then e-mail your booking reference number and your Rail Pass number to bookings@irishferries.com. The relevant reduction will be applied to your booking and the credit will be refunded to you via the credit card system. Please send the e-mail at least 5 days before your outward travel date. You may be asked to show your rail pass when you check-in for the sailing.

For help, please use the following telephone numbers: Ireland +353 (0)818 300 400; France +33 (0)233 234 444 or +33 (0)170 720 326 (in French).

Please note: Discounts apply only to standard foot passenger fares and not to any special offer or discounted fares that may be available from time to time.

Stena Line

Benefit: Travel by boat between Great Britain and France, Ireland, or the Netherlands for less with

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat between Great Britain and Ireland or the Netherlands for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Liverpool (England) - Belfast (North-Ireland)
- Cairnryan (Scotland) - Belfast (North-Ireland)
- Holyhead (Wales) - Dublin Port (Ireland)
- Fishguard (Wales) - Rosslare (Ireland)
- Harwich (England) - Hoek van Holland (Netherlands)

Benefit code: EURAIL

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked by phone or purchased at the port on presentation of the Rail Pass or via phone: UK +44 (0)8445 762 762, Ireland: +353 (0)1907 5388.

Accommodation

MEININGER Hotels

Benefit: Enjoy a **10% discount** at the MEININGER Hotel in London when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

Attractions

London Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travellers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore London in its entirety.

- [FREE Tour of London](#)
- [Old city tour](#)
- [London street art tour](#)
- [Grim reaper tour](#)
- [Oxford day tour](#)
- [Harry Potter tour](#)
- [London pub crawl](#)

Meeting point: In front of the Apple Store in Covent Garden

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW London tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site, or will be denied entry to the tour.

Liverpool Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travellers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore famous Liverpool.

- [FREE Tour of Liverpool](#)
- [Beatles to the blitz](#)

Meeting point: St. George's Hall by the Prince Albert Statue

Info: Book online at www.neweuropetours.eu and get 20% off all SANDEMANs NEW Liverpool tours when you enter EURAIL20 or INTERRAIL20 into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site, or will be denied entry to the tour.

Edinburgh Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travellers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore Edinburgh.

- [FREE Tour of Edinburgh](#)
- [Edinburgh castle tour](#)
- [Harry Potter tour](#)
- [Dark side tour](#)
- [New town tour](#)
- [Edinburgh pub crawl](#)

Meeting point: In front of Frankie & Benny's on 130 High Street by Tron Kirk

Info: Book online at www.neweuropetours.eu and get 20% off all SANDEMANs NEW Edinburgh tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

York City Card

Offer: Discover the city of York for less thanks to your Pass. Show your Eurail or Interrail Pass at the Visitor Information Centre 1 Museum street York YO1 7DT to get the 20% discount or use the discount code EURAIL1819 or at www.yorkpass.com.

Info: Offers are applicable for all pass types, e.g. 1, 2, 3, 6-day adult and child passes. York Pass includes free entry to over 40 York and Beyond Attractions – FREE Guidebook and 24 hr city sightseeing bus ticket with each pass.

Please note: York Passes are activated at the first attraction visited. York Passes permit one entry per attraction. York Pass is not a fast track pass. Please do check attraction opening times and for more information, visit www.yorkpass.com.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Ashford Designer Outlet, near London
- Cheshire Oaks Designer Outlet, near Manchester
- York Designer Outlet

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

TRAVEL INFO

Services on the Train

Different types of [On-board services](#) like catering, wi-fi and sleeper trains are available, depending on the train. More information about services on different trains can be accessed through the [journey planner](#). Detailed information about carrying bicycle on board can be found [here](#).

On Eurostar, air conditioning, power sockets, free onboard Wifi, onboard entertainment and a bar buffet are available.

Passenger Assistance

Mobility Service

To booking assistance you only need to contact one train company and they will organize assistance for your whole journey. You can book assistance by phone or online with the company directly or centrally here:

- disabledpersons-railcard.co.uk/travel-assistance/
- **0800 022 3720**
- **0845 60 50 600** textphone/minicom

More information about assistance for passengers with disabilities or reduced mobility can be found [here](#).

[More information about special assistance on Eurostar trains can be found here.](#)

General Information at the Station

General Stations Services

A searchable database of all stations in the United Kingdom is available [here](#). Station services and facilities are detailed for each station. For Eurostar, you can access detailed information [here](#).

Luggage Assistance

All main stations offer lost luggage assistant. It is advised to contact the relevant [train operating company](#) for assistance with lost luggage.

Airport Links

It's easy to get to and from many of the UK's leading airports by train. You can find information about airport connections [here](#).

Greece

PASS NETWORK

Trains

General Info

A valid Pass for Greece can be used on all train services run by the railway company **TRAINOSE** and is also valid between Athens and Patras by train (Athens - Kiato) and by bus (Kiato-Patras).

Below is the list of train types that are participating in the Eurail/Interrail scheme:

- InterCity (**mandatory reservations** but free of charge)
- Long distance interregional trains (**mandatory reservations**)
- Suburban railway (**optional reservations**)
- The Pelion train (**mandatory reservations**)
- The Rack Railway (**mandatory reservations** but free of charge)

Reservations: You can book reservations locally at all big railway stations and at the following Trainose Sales Offices:

1. **Athens** – Sina str. 6, (near to metro station “PANEPISTIMIO”-red line).
Working hours and days: Monday to Friday 08:00 – 15:00.
Tel.: 0030-210-3621039
Email: sina@trainose.gr
2. **Thessaloniki** – Aristotelous str. 18
Working days and hours: Monday and Wednesday: 09:00 – 18:00 / Tuesday, Thursday, Friday: 09:00 – 21:00 / Saturday: 09:00 – 15:00
Tel: 0030-2130-121532
Email: st.grafeiothessalonikis@trainose.gr.

Where to find more information:

Info: For more information about TRAINOSE go to www.trainose.gr.

Ferries

Greek Islands Pass

A Greek Islands Pass is valid to use for ferry trips to cross Italy and Greece and within 55 Greek destinations:

CYCLADES: Paros, Naxos, Santorini, Anafi, Syros, Tinos, Mykonos, Iraklia, Schinoussa, Koufonissi, Donoussa, Amorgos, Ios, Kythnos, Andros, Sikinos, Folegandros, Sifnos, Kimolos, Milos, Serifos, Kea

DODECANESE: Rhodes, Kos, Patmos, Leros, Tilos, Nisyros, Symi, Kastellorizo, Lipsi, Astypalea, Kalymnos, Karpathos, Kasos

SPORADES: Skopelos, Skiathos, Alonissos

SARONIC ISLANDS: Porto Heli, Aegina, Poros, Hydra, Hermioni, Spetses, Agistri

NORTH & N.E. AEGEAN ISLANDS: Chios, Mytilene, Psara, Oinousses, Lemnos, Ag. Efstratios, Ikaria, Fourni, Samos

CRETE: Heraklion & Chania

The Greek Islands Pass includes:

- Greek Islands Pass 5 trips includes only 5 domestic ferry trips
- Greek Islands Pass 6 trips includes 4 domestic ferry trips and 2 international trips between Greece and Italy on the following routes:
 - Bari (Italy) – Corfu (Greece) (sailings during summer period only)
 - Bari (Italy) - Igoumenitsa (Greece)
 - Bari (Italy) - Patras (Greece)
 - Ancona (Italy) - Corfu (Greece) (sailings during summer period only)
 - Ancona (Italy) - Igoumenitsa (Greece)
 - Ancona (Italy) - Patras (Greece)
 - Venice (Italy) – Corfu (Greece) (sailings during summer period only)
 - Venice (Italy) - Igoumenitsa (Greece)
 - Venice (Italy) – Patras (Greece)

Info: The international routes listed above are jointly operated by SUPERFAST FERRIES and ANEK LINES. With your Greek Islands Pass you can enjoy two free trips in a 4-bed shared cabin (for 1st Class pass holders) and in dormitories or air seats (for 2nd Class pass holders) on the SUPERFAST FERRIES and ANEK LINES ferries. Check-in time is two hours prior to departure.

For more information about travelling with Greek Island Pass, you can download the brochure on this following [link](#). Itineraries and timetables are subject to change.

Further information can be found on the [Blue Star Ferries](#) and [Hellenic Seaways](#) website.

Reservations:

- Reservation for **international routes** can be booked online through www.superfast.com or through the Attica Group (Superfast Ferries, Blue Star Ferries & Hellenic Seaways), call

center in Athens (Tel. +30 210 8919700) or email to help desk dept.: helpdesk@attica-group.com , or helpdesk@anek-superfast.com.

- To book accommodation on the international routes online go to www.superfast.com. On the online booking form, Step:2 Accommodation - find and select your pass in the field "Offer". Then choose your accommodation (Free bed in a 4-bed inside cabin for 1st Class pass holders or Free Air seat/dormitory for 2nd Class pass holders) and then "Get prices" . The system will show €0.00. For possible accommodation upgrades, the system will calculate the difference in euros. Find out more at www.superfast.com : Go to "Partnerships" and then "Sail & Rail", or contact +30 210 891 9700, helpdesk@attica-group.com or helpdesk@anek-superfast.com.
- Reservation for **domestic routes** can be booked through the Attica Group (Superfast Ferries, Blue Star Ferries & Hellenic Seaways) call center in Athens (Tel. +30 210 8919800) or email to helpdesk@attica-group.com or callcenter@attica-group.com .

PASS BENEFITS

Transport

Ferries

Attica Group Greek Islands (Blue Star Ferries & Hellenic Seaways)

Applicable for: Valid Global Passes and Greek Island Passes (*if all Greek Island Pass trips are already used up*)

Benefit: Global Pass holders can enjoy a **30% discount** on economy class tickets for domestic routes operated by Blue Star Ferries & Hellenic Seaways.

Holders of a "Greek Islands Pass 5 trips" are entitled a **30% discount** on any economy class trips that are in addition to their five free trips. Holders of the "Greek Islands Pass 6 trips" are entitled to a **30% discount** on any economy class trips that are in addition to their six free trips.

Info: Information about timetables can be found on:

<https://www.bluestarferries.com/en/travel-with-us/domestic-lines/timetables.html>

Check-in time is one hour prior to departure.

Reservations: To make a reservation contact +30 (0)210 891 9800 or helpdesk@attica-group.com. More information is available at <https://www.bluestarferries.com/en/>.

Please note: For Global Pass holders, discount only applies if you have already made a crossing or if you have booked your trip for a crossing in the Adriatic Sea (Greece - Italy) with SUPERFAST FERRIES or ANEK LINES.

Attica Group Crete routes (Blue Star Ferries in cooperation with ANEK LINES)

Applicable for: All valid Eurail and Interrail Global Passes

Benefit: Discover Crete and benefit from a **30% discount** on economy class tickets for the following routes operated by Blue Star Ferries and ANEK LINES:

- Piraeus (Greece) - Chania (Greece)
- Piraeus (Greece) - Heraklion (Greece)

Reservations: To make a reservation contact +30 (0)210 891 9800 or +30 (0)210 891 9700. Alternatively, you can e-mail helpdesk@attica-group.com or helpdesk1@anek-superfast.com.

Attica Group Greece-Italy (SUPERFAST FERRIES in cooperation with ANEK LINES)

Applicable for: Valid Greece or Italy One Country Passes, Global Passes, Greek Island Passes (*if all Greek Island Pass trips are already used up*)

Benefit: Greece or Italy One Country Pass holders can benefit from **30% discount** on any class on board (except LUX cabins), on the following routes between Italy and Greece operated by SUPERFAST FERRIES and ANEK LINES.

Benefit: Holders of a "Greek Islands Pass 5 trips" are entitled a **30% discount** on any class on board (except LUX cabins) for trips that are in addition to their five free trips. Holders of the "Greek Islands Pass 6 trips" are entitled to a **30% discount** on any class on board (except LUX cabins) for trips that are in addition to their two free international trips.

Benefit: Holders of a valid Global Pass are entitled to free air seats or dormitories (where available) for 1st class Pass holders and free deck passage for 2nd class Pass holders. Check-in time is two hours prior to departure.

- Bari (Italy) – Corfu (Greece) (sailings during summer period only)
- Bari (Italy) - Igoumenitsa (Greece)
- Bari (Italy) - Patras (Greece)
- Ancona (Italy) - Corfu (Greece) (sailings during summer period only)
- Ancona (Italy) - Igoumenitsa (Greece)
- Ancona (Italy) - Patras (Greece)
- Venice (Italy) – Corfu (Greece) (sailings during summer period only)
- Venice (Italy) - Igoumenitsa (Greece)
- Venice (Italy) – Patras (Greece)

Reservations: Book online at <https://www.superfast.com/adriatiki/el/>. On the online booking form, Step:2 Accommodation - find and select your pass in the field "Discount". Find out more at

<https://www.superfast.com/adriatiki/el/> or contact +30 (0)210 891 9700, helpdesk@attica-group.com or helpdesk@anek-superfast.com.

Please note: These international routes are jointly operated by SUPERFAST FERRIES and ANEK LINES. Seasonal surcharges do apply: June and September €15.00 per person, per way; July and August €25.00 per person, per way. Port taxes of €7.00 per person, per way and a fuel surcharge also apply. *(These surcharges do not apply to Greek Island Pass holders (with the exception of 30% additional trips)).*

Contact/Embarkation Information in Greece:

Terminal Station PATRAS

- **Address:** South Patras Port, Akti Dymeon str.
- **Tel:** +30 (0)2610 622 500 or +30 (0)2610 634 000
- **E-mail:** info.patraport@superfast.com or info.patrasport.bari@superfast.com
- **Info:** A shuttle bus service between the New Port and the Old Port (TRAINOSE train stations) is available (for approximately €1.00). Passengers need to check-in at the New Port (Akti Dymeon str.)

Terminal Station IGOUMENITSA

- **Address:** New Port Egnatia
- **Tel:** +30 (0)26650 28150
- **E-mail:** info.igoumenitsaport@superfast.com

Terminal Station CORFU

- **Address:** 22 Ethnikis Antistaseos Street, New Port
- **Tel:** +30 (0)26610 81222; E-mail: info.corfuport@superfast.com

Contact/Embarkation Information in Italy:

Terminal Station BARI

- **Address:** Stazione Marittima Porto, 6, Corso Antonio de Tulio
- **Tel:** +39 0805282828
- **E-mail:** info.bariport@superfast.com

Terminal Station ANCONA

- **Address:** Via Luigi Einaudi, Zona Mandracchio
- **Tel:** +39 071 202 033-4
- **E-mail:** info.anconaport@superfast.com

Terminal Station VENICE

- **Address:** Via Dell'Ellettronica, Fusina
- **Tel:** +39 041 528 6522
- **E-mail:** info@anekitalia.com

Grimaldi Lines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy a **20% discount** on full or special fares for ship passage, and a **10% discount** on accommodation supplements for Pullman seats, berths, or cabins on Grimaldi Lines ferries taking you between Greece and Italy. Discount applies on the following route:

- Igoumenitsa / Patras - Brindisi

Info: Please visit www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Reservations: Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering your Pass Cover code in the “code/number” box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at +39 081 496 444 (Italy) or +34 902 531 333 (Spain), or by sending an e-mail to info@grimaldi.napoli.it or reservas@grimalditour.com, including a copy of your Pass. Alternatively, you can make a booking at the Grimaldi Tours point of sale in the following locations:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- Or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno, or Barcelona.

Always provide the Pass cover number which is printed on the Pass Cover (just above the “Control area”).

Please note: Port taxes, fixed dues, fuel surcharge, and costs for on-board services and meals are excluded from this offer. Discounts are valid upon presentation of your Rail Pass.

Minoan Lines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can travel on all Adriatic routes (operated by Grimaldi Lines) and Minoan domestic lines with **20% discount** on the official pricelist. Additionally, travellers receive **20% discount** on all passenger accommodation categories.

Info: For more information please visit www.minoan.gr . Check-in time is two hours prior to departure.

Reservations: To make a reservation please phone +30 210 4145700 or e-mail booking@minoan.gr .

Please note: The discount is not cumulative with other discounts of the standard commercial policy, except for the 20% early booking offer in the Adriatic lines. Fuel surcharge may apply. Discounts are valid upon presentation of your Rail Pass.

The cancelation policy of the company is valid for tickets with the offer above.

Accommodation

Novus City Hotel

Benefit: Enjoy a **20% discount** on your stay at Novus City Hotel in Athens. Novus City Hotel is a 4-star hotel conveniently located in the centre of Athens.

Info: Find out more at <http://www.novushotel.gr/>.

Please Note: Pass holders should notify the hotel of their interest of using this offer by sending an e-mail to manager@novushotel.gr. Please show your valid Pass when checking in.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets in Athens, Greece.

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Athens

Athens Central Station

International tickets window,

- Mon-Sun: 8:00am - 4:00pm

TRAVEL INFO

Services on the Train

Restaurant services are available on board of the trains. Different kinds of snacks and beverage are offered at highly competitive prices. More information on board canteen services and prices can be found [here](#).

Passenger Assistance

TRAINOSE provides services to individuals with special needs and persons with reduced mobility as outlined [here](#).

General Information at the Station

General Stations Services

TRAINOSE offers its passengers and visitors several services at the railway stations, including real-time information on trains' timetable and Wi-Fi hotspots.

Luggage Assistance

- **Luggage Lockers**

[Baggage lockers](#) are available by TRAINOSE, in designated areas and in selected stations, for passengers and visitors.

Information on luggage check-in possibilities, on board luggage norms, and luggage loss and damage compensation can be found [here](#).

Airport Links

Athens

From Athens E. Venizelos Airport there is a direct train every hour to Athens Central Railway Station and Pireaus Port.

From Athens Central Railway Station there is a direct train every hour to Kiato Railway Station (there is a bus connection to Patras with certain trains). Also, there is a connection with Kiato /Patras from Athens E. Venizelos Airport with a change of train at the station Kato Acharnai.

Hungary

PASS NETWORK

Trains

General Info

A valid Pass for Hungary can be used on all train services run by the national railway company **MÁV-START**, and on all Hungarian railway lines operated by GySEV/Raaberbahn.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Suburban (**reservations not possible**)
- Regional (**optional reservations possible**)
- Long distance (**optional reservations possible**)
- InterCity (**mandatory reservations**)
- EuroCity (**optional reservations possible**)
- Railjet (**optional reservations possible**)
- EuroNight (**mandatory reservations**)

Reservations: Reservations are **mandatory** on EN (EuroNight) and IC (InterCity) trains. When travelling only in Hungary by using International trains like RJ (RailJet) and EC(EuroCity), reservation of these domestic routes is also **mandatory**. You can book at domestic ticket offices, selected travel agencies, and online [here](#).

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

Special Trains which are privately booked for special occasion.

Where to find more information:

Info: For more information about MÁV-START go to <https://www.mavcsopot.hu/>, and to find out more about GySEV/Raaberbahn go to www.gysev.hu.

PASS BENEFITS

Lounges

Lounge MÁV-START

1st class Pass holders with a 1st class reservation, a Railjet Business Class seat reservation, or with a single/double sleeping car supplement gain **free access** to the Lounge MÁV-START and services on the day of travel. The business lounge is situated at Budapest Keleti Railway Station, next to platform nine.

Attractions & Tours

Budapest Card

Benefit: Discover the city of Budapest for less, thanks to your Pass. Passholders can get the 10% discount by using the coupon code EURAIL at [Budapest webshop](https://www.budapestinfo.hu).

Please note: After the online purchase you can redeem your voucher to an actual Budapest Card at the BKK Customer Service Office at Keleti Station (Budapest, Baross tér M4 underground) right after you arrived to Budapest by train.

Info: For more information, visit www.budapestinfo.hu or contact sales@budapestinfo.hu

Hungarian Heritage Railway Park

Benefit: Enjoy a **50% discount** on the entrance fee for the Hungarian Heritage Railway Park, which can be reached by trains running towards Esztergom from Budapest Nyugati Railway Station. You should alight at 'Vasútmúzeum' station.

Info: The Railway Park's full address is Tatai út 95, 1142 Budapest. Please check the website for more information about seasonal opening hours www.vasuttortenetipark.hu/en. Contact the Railway Park by phone on +36 1450 1497 or e-mail info@vasuttortenetipark.hu.

EURAIL AID OFFICE

Budapest

Budapest Keleti Railway Station, next to platform 9. (Business Lounge)

- Daily: 6:00am - 09.15pm

TRAVEL INFO

Services on the Train

On the trains, carrying bicycles is permitted. More travel information regarding luggage, pets and more, can be found [here](#).

Passenger Assistance

Assistance for passengers with disabilities and reduced mobility is offered at major stations. More information is available [here](#).

General Information at the Station

General Stations Services

Services differ from station to station in Hungary. Commonly, the available services are sales of domestic/international tickets, office for lost & found property, customer service point, luggage lockers, and assistance for the disabled and people with reduced mobility.

Luggage Assistance

- **Luggage Lockers**

At the main station of the capital city, at **Budapest-Keleti**, luggage lockers are available every day from 03:45am until 12:00am.

- **Lost and Found**

At Budapest-Keleti Railway Station, the lost & found office is opened every day between 04:00am and 11:30pm.

For further information, please contact the customer support number: **+36-1 444 44 99** for international call, and **06 40 49 49 49** for local call.

Airport Links

Budapest

From Budapest Liszt Ferenc International Airport, there is a bus service (bus 200E) to reach Ferihegy railway station. From there you can continue by train to Budapest Nyugati railway station (trains run approximately every 15 minutes) and to many other destinations in Hungary. In order to get directly to Budapest City Centre from the airport, you can take bus 100E. Most of international trains are departing from/ arriving to Budapest Keleti railway station.

Please note that Passes are not valid on these services.

Ireland

PASS NETWORK

Trains

General Info

A valid Pass for Ireland can be used in both the Republic of Ireland and in Northern Ireland. A valid Pass for Ireland can be used on all train services run by Iarnród Éireann Irish Rail, which is the national railway company of the Republic of Ireland and includes Dublin Area Rapid Transport (DART), and it can also be used on Translink NI Railways, the national railway company of Northern Ireland.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- DART
- InterCity

Reservations: All reservations are **optional**.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Private railways

Where to find more information:

Info: For more information about Iarnród Éireann Irish Rail go to www.irishrail.ie and to find out more about Translink NI Railways go to www.translink.co.uk.

PASS BENEFITS

Ferries

Irish Ferries

Applicable for: All valid Eurail and Interrail Passes

Benefit: If you're planning on travelling by boat from Ireland to France or Great Britain, you can enjoy a **30% discount** for Irish Ferries on the following routes:

- Cherbourg (France) - Rosslare (February to December) (Ireland)
- Roscoff (France) - Rosslare (May to September) (Ireland)
- Dublin Ferryport (Ireland) – Holyhead (Wales)

- Pembroke (Wales) - Rosslare (Ireland)

Info: For more information go to <http://www.irishferries.com/uk-en/faq/rail-travel-cards/>.

Reservations: A reservation is either compulsory or strongly recommended for all crossings. To make a reservation go to www.irishferries.com and pay in full - then e-mail your booking reference number and your Rail Pass number to bookings@irishferries.com. The relevant reduction will be applied to your booking and the credit will be refunded to you via the credit card system. Please send the e-mail at least 5 days before your outward travel date. You may be asked to show your rail pass when you check-in for the sailing.

For help or assistance, please use the following telephone numbers: Ireland +353 (0)818 300 400; France +33 (0)233 234 444 or +33 (0)170 720 326 (in French).

Please note: Sailings do not operate every day on the Roscoff - Rosslare and Cherbourg - Rosslare routes. Discounts apply only to standard foot passenger fares and not to any special offer or discounted fares that may be available from time to time. Cabin accommodation is available at an extra charge.

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat from Ireland to Great Britain or France for less with discounted passage on Stena Line. Pass holders receive up to a **30% discount** on foot passenger fares on the following routes:

- Belfast (North-Ireland) - Liverpool (England)
- Belfast (North-Ireland) - Cairnryan (Scotland)
- Dublin Port (Ireland) - Holyhead (Wales)
- Rosslare (Ireland) - Fishguard (Wales)
- Rosslare (Ireland) - Cherbourg (France)

Benefit code: EURAIL.

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked by phone or purchased at the port upon presentation of the Rail Pass. Phone UK +44 (0)8445 762 762, Ireland: +353 (0)1907 5388.

Attractions & Tours

EPIC The Irish Emigration Museum

Benefit: Pass holders can enjoy a **20% discount** on The Irish Emigration Museum. How to redeem the offer:

- by presenting your Pass at EPIC ticket desk
- by visiting tickets.epicchq.com and using promo code RAIL20 when making a booking

Info: This discount is not valid with the combo tickets with select partners. For more information please contact us directly on +353 1 906 0861 or by email at info@epicchq.com. This special offer is valid until 31/12/2019.

EURAIL AID OFFICE

Republic of Ireland

Irish Rail - Customer Information Centre
Connolly Station, Dublin 1

- Mon - Fri 9:00am - 5:00pm

Northern Ireland

NIR Travel - Europa Bus Centre
Great Victoria Street, Belfast

- Mon - Fri 9:00am - 5:00pm
- Sat 9:00am - 12:30pm

TRAVEL INFO

Services on the Train

On the trains, you can enjoy different kind of [catering services](#) and [internet/electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles is permitted under certain conditions, depending on the train type.

More information can be found [here](#). You can also access [Irish railway journey planner](#), where the on-board services are displayed for each connection.

Passenger Assistance

The facilities for passengers with disabilities, together with contact details for optimal assistance and further information can be found [here](#).

General Information at the Station

General Stations Services

The [station overview](#) displays the services provided at each station such as internet access, toilets, refreshment, etc.

Please note: All stations in Ireland have gates.

Luggage Assistance

In case of lost luggage, it is advised to either call +353 1 836 6222, or contact the terminal station of the service you travelled on. A list of stations can be found [here](#).

Airport Links

Dublin

From the airport Airlink buses go to Heuston and Connolly railway station (bus 747).

Please note that Passes are not valid on these services.

Belfast

Sydenham railway station is a 15-minute walk from George Best City Airport. Bus connections to George Best City Airport & Belfast International Airport are available from Europa Bus Centre located beside Great Victoria Street Railway Station.

Please note that Passes are not valid on these services.

Italy

PASS NETWORK

Trains

General Info

A valid Pass for Italy can be used on all train services run by **Trenitalia and Thello**, and on services run by Trenord, not including the Malpensa Express.

Please note: Only 1st class Eurail/Interrail Passes are valid on the Leonardo Express (Roma Termini - Fiumicino Airport). Only **Global pass** is valid to use on **Thello trains**. Thello operates in France and Italy with a day train between Marseilles and Milan and a night train service between Paris and Venice

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Trenord regionale (**optional reservations**)
- InterCity (**recommended reservations**)
- Leonardo Express (**only available for 1st class Eurail/Interrail Pass holders**)
- Frecciarossa (**mandatory reservations**)
- Frecciargento (**mandatory reservations**)
- Frecciabianca (**mandatory reservations**)
- Freccialink (**mandatory reservations**)
- InterCity Notte (**mandatory reservations**)
- Thello (**optional reservations** for Thello day trains, **mandatory reservations** for the night train)

Reservations: Reservations are **mandatory** for the following trains: Frecciarossa/ Frecciargento/ Frecciabianca, EC (EuroCity), and EuroCity (via Brennero) and Thello night trains.

You can book online via Trenitalia as a 'Global Pass' fare. E-reservations are available via the Rail Planner App, Trenitalia's appointed agencies in Italy, Europe/overseas, at Trenitalia's ticket offices at stations and via [eurail.com](https://www.eurail.com) or [interrail.eu](https://www.interrail.eu).

Eurail and Interrail Global Pass holder can make reservations for Thello trains from 1st February 2020 via

- Self-service reservation at [Eurail.com](https://www.eurail.com)/[Interrail.eu](https://www.interrail.eu)
- Thello partners

- Boutique Thello in France:
 - 12 place Louis Armand hall1 Tour l'Horloge - 75012 Paris
 - 12 avenue Thiers - 06000 Nice

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Malpensa Express

Where to find train information:

Info: For more information about Trenitalia go to www.trenitalia.com, and for more information about Trenord please go to www.trenord.it. For more information on Thello rail network visit: <https://www.thello.com/en/>

PASS BENEFITS

Transport

Arriva Croatia Bus

Offer: Eurail and Interrail Pass holders benefit from a 15% discount on Arriva Croatia Bus service. Arriva is the leading provider of passenger transport in Croatia, providing local, regional and long-distance service, linking 1,000s of destination across the country, offering great connections to European countries like Germany, Italy, Slovenia, Bosnia & Herzegovina and Serbia.

Check all routes, times and fares on <https://www.arriva.com.hr/en-us/route-map>

Benefit code: 01EURAIL0619

How to redeem the offer

Please check dates, times and fares in advance on www.arriva.com.hr. Tickets and reservations are available via Arriva Croatia mobile app or on www.arriva.com.hr.

- Register in myArriva account
- Choose the route and the fare of your journey
- Insert the promo code in the cart, discounted price will be displayed
- Select the payment method (credit card) and insert the payment details
- Receive the order confirmation
- Show the ticket on your phone (QR code) to a driver before departure. Please present your Pass when boarding too.

Please note: The Promo code can be used when booking tickets via "Arriva Croatia" mobile app or on www.arriva.com.hr.

- The Promo code gives you 15% off the ticket price for Arriva Croatia departures (carriers: Autotrans, APP and Panturist). The Promo code is not valid for other carriers' departures or cooperation departures.
- The Promo code is valid for booking tickets until 09/30/2019.
- The Promo code cannot be used when booking a reservation of an open ticket (without the ticket purchase)
- Reservations are required, and the Promo code is not calculated on the amount of the reservation fee.
- The Promo code cannot be cumulated or combined with first minute tickets or other special discounts and offers.
- The code is not transferrable.

Fondazione FS Italiane

Benefit: Interrail and Eurail Pass holders can enjoy **50% discount** on the timeless historical trains with Fondazione FS. You can explore the most beautiful hidden gems in Italy and visit the of the beaten path towns and villages. This is a great way to really dive into the Italian culture and feel like a native. And additionally:

- You can find these timeless trains in most regions in Italy
- On historical trains you can often join a historical visit or typical products tastings, that are included
- **30% off** the price of a single entrance ticket for our Railway Museum in Pietrarsa

How to redeem: You can book your seats at the Fondazione FS ticket offices by simply showing your pass.

Ferries

Attica Group Italy-Greece (Superfast Ferries in cooperation with ANEK LINES)

Benefit: With your valid Global Pass, you can sail between Italy and Greece for **free** on the following routes operated by Superfast Ferries and ANEK LINES:

- Bari - Corfu (sailings during summer period only)
- Bari - Igoumenitsa
- Bari - Patras
- Ancona - Corfu (sailings during summer period only)
- Ancona - Igoumenitsa
- Ancona - Patras
- Venice - Igoumenitsa
- Venice – Patras

- Venice - Corfu

Info: This Benefit includes **free air seats or dormitories (where available)** for 1st class Pass holders and **free deck passage** for 2nd class Pass holders. If you have a Greek Islands Pass you can enjoy two free trips in a 4-bed shared cabin (for 1st Class pass holders) and in dormitories or air seats (for 2nd Class pass holders).

With a One Country Pass for Greece or Italy only, you can get a **30% discount** on any class on board (except LUX cabins). Check-in time is two hours prior to departure. Book online at www.superfast.com. On the online booking form, Step:2 Accommodation - find and select your pass in the field "Discount". For Greek Islands Pass holders -> on the online booking form, Step:2 Accommodation - find and select your pass in the field "Offer". Go to "Partnerships" and then "Sail & Rail". Find out more at www.superfast.com or contact +30 210 891 9700, helpdesk@attica-group.com or helpdesk@anek-superfast.com.

Please note: These international routes are jointly operated by Superfast Ferries and ANEK LINES. Seasonal surcharges do apply: June and September €15.00 per person, per way; July and August €25.00 per person, per way. Port taxes of €7.00 per person, per way and a fuel surcharge do also apply. **The above listed surcharges do not apply to holders of a Greek Islands Pass.**

Contact/Embarkation Information in Italy:

Terminal Station BARI

- **Address:** Stazione Marittima Porto, 6, Corso Antonio de Tulio
- **Tel:** +39 0805282828
- **E-mail:** info.bariport@superfast.com

Terminal Station ANCONA

- **Address:** Via Luigi Einaudi, Zona Mandracchio
- **Tel:** +39 071 202 033-4
- **E-mail:** info.anconaport@superfast.com

Terminal Station VENICE

- **Address:** Via Dell'Ellettronica, Fusina
- **Tel:** +39 041 528 6522
- **E-mail:** info@anekitalia.com

Contact/Embarkation Information in Greece:

Terminal Station PATRAS

- **Address:** South Patras Port, Akti Dymeon
- **Tel:** +30 (0)2610 622 500 or +30 (0)2610 634 000
- **E-mail:** info.patraport@superfast.com or info.patrasport.bari@superfast.com
- **Info:** A shuttle bus service between the New Port and the Old Port (TRAINOSE train stations) is available (for approximately €1.00). Passengers need to check-in at the New Port (Akti Dymeon)

Terminal Station IGOUMENITSA

- **Address:** New Port Egnatia
- **Tel:** +30 (0)26650 28150
- **E-mail:** info.igoumenitsaport@superfast.com

Terminal Station CORFU

- **Address:** 22 Ethnikis Antistaseos Street, New Port
- **Tel:** +30 (0)26610 81222; E-mail: info.corfuport@superfast.com

Grimaldi Lines

Benefit: Enjoy a **20% discount** on full or special fares for ship passage, and a 10% discount on accommodation supplements for Pullman seats, berth or cabins on Grimaldi Lines ferries taking you between mainland Italy and Sardinia, Spain or Greece. Discount applies on the following routes:

- Barcelona - Civitavecchia
- Barcelona - Porto Torres (Sardinia)
- Barcelona - Savona
- Brindisi - Igoumenitsa / Patras
- Civitavecchia - Porto Torres (Sardinia)
- Livorno - Palermo
- Livorno - Olbia
- Palermo - Salerno
- Salerno – Catania
- Catania – Malta
- Salerno – Malta

Info: Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering the Pass Cover number in the “code/number” box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at (+39) 081 496 444 (Italy) or (+34) 902 531 333 (Spain), by sending an e-mail to info@grimaldi.napoli.it or to reservas@grimalditour.com, including a copy of your Pass, or at the following Grimaldi Tours points of sale in the following locations:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- Or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno or Barcelona.

Always provide the Pass Cover number which is printed on the Pass Cover (just above the 'Control area'). Please visit: www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Please note: Port taxes, fixed dues, fuel surcharge and costs for on-board services and meals are excluded from this offer. Discounts are only valid upon presentation of a valid Pass.

Grimaldi Lines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy a **20% discount** on full or special fares for ship passage, and a **10% discount** on accommodation supplements for Pullman seats, berth or cabins on Grimaldi Lines ferries taking you between mainland Italy and Sardinia, Spain or Greece. Discount applies on the following routes:

- Barcelona (Spain) - Civitavecchia (Italy)
- Barcelona (Spain) - Porto Torres (Sardinia)
- Barcelona (Spain) - Savona (Italy)
- Brindisi (Italy) - Igoumenitsa / Patras (Greece)
- Civitavecchia (Italy) - Porto Torres (Sardinia)
- Livorno (Italy) - Palermo (Italy)
- Livorno (Italy) – Olbia (Italy)
- Palermo (Italy) - Salerno (Italy)
- Salerno (Italy) – Catania (Italy)
- Catania (Italy) – Malta
- Salerno (Italy) – Malta

Reservations: Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering the Pass Cover number in the "code/number" box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at (+39) 081 496 444 (Italy) or (+34) 902 531 333 (Spain), by sending an e-mail to info@grimaldi.napoli.it or to reservas@grimalditour.com, including a copy of your Pass, or at the following Grimaldi Tours points of sale in the following locations:

- Napoli, Via Marchese Campodisola 13
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- Or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno or Barcelona.

Always provide the Pass Cover number which is printed on the Pass Cover (just above the 'Control area'). Please visit: www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Please note: Port taxes, fixed dues, fuel surcharge and costs for on-board services and meals are excluded from this offer. Discounts are valid upon presentation of your Rail Pass.

Minoan Lines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can travel on all Adriatic routes (operated by Grimaldi Lines) and Minoan domestic lines with **20% discount** on the official pricelist. Additionally, travellers receive **20% discount** on all passenger accommodation categories.

Info: Find out more at www.minoan.gr. Check-in time is two hours prior to departure.

Reservations: To make a reservation please phone +30 210 4145700 or e-mail booking@minoan.gr.

Please note: The discount is not cumulative with other discounts of the standard commercial policy, except for the 20% early booking offer in the Adriatic lines. Fuel surcharge may apply. Discounts are valid upon presentation of your Rail Pass.

Discounted tickets are refundable with accordance to the general Term & Conditions of Minoan Lines.

SNAV

Applicable for: All valid Eurail and Interrail Passes

Benefit: Sail along the Italian coast or between Italy and Croatia at a discounted price on SNAV ferries. Pass holders benefit from a **20% discount** on crossings and accommodation, including ship passage, Pullman seats, berths and cabins. This Benefit applies to the following routes:

- Ancona (Italy) – Split/Spalato (Croatia)

- Ancona (Italy) –Hvar (Croatia)
- Napoli (Italy) – Procida (Italy)
- Napoli (Italy) – Ischia Casamicciola (Italy)
- Napoli (Italy) – Eolian Islands (Stromboli, Panarea, Salina Santa Marina, Vulcano, Lipari) (Italy)
- Napoli (Italy) – Ventotene (Italy) – Ponza (Italy)

Benefit code: EURAIL

Reservations: Bookings can be made by e-mail: callcenter@snav.it, online at <http://www.snav.it/en>, or by phone +39 081 428 5555 or +39 071 207 6116. A valid Pass must be shown on board together with the SNAV ticket.

Please note: The discount can be applied to either standard or special ticket fares only and can be added to other special tariffs and/or other promotion offered at the moment of the reservations. Standard tickets and tickets issued with the special tariff are refundable and may be changed under the conditions of use published on www.snav.it and detailed in <https://link.snav.it/en/useful-information/transport-conditions.html>.

Attractions & Tours

Top attractions & Tours Rome (provided by Carrani)

Benefit: Eurail and Interrail pass holders enjoy 20% discount on the top attractions in Rome. If the desired attraction or tour is already discounted...don't worry; the exclusive Eurail/Interrail discount will be added on top.

How to redeem: Visit the landing page [here](#) and use code EURAIL at checkout when you book your tour.

More Information: See below a full list of included attractions & tours in Rome:

1. Colosseum, Roman Forum and Palatine Hill Walking Tour
2. Vatican Museums, Sistine Chapel and St Peter's Basilica Skip-the-Line Morning Tour
3. UNESCO Jewels: Pompeii and its Ruins
4. Illuminated Rome: Walking and bus tour
5. UNESCO JEWELS: Assisi & St Francis Basilica Day Tour from Rome
6. Pizza-making Course
7. Summer al Fresco! Countryside Villages with typical Food and Wine Tastings
8. Skip the Line Afternoon Tour: Vatican Museums, Sistine Chapel & St.Peter's Basilica
9. UNESCO JEWELS: Villa d'Este and Hadrian's Villa in Tivoli
10. Roman Basilicas and Secret Underground Catacombs on the Appian way

11. The Roman Food tour: Taste the best of the city!
12. Espresso Coffee, Tiramisù & Italian Gelato Tasting Tour

For more information and to book your tours please visit: <https://graylinerome.com/eurail/>

City Sightseeing Italy

Benefit: See more of Italy with **20% off** City Sightseeing bus and boat tours in the following cities: Genova, Firenze, Livorno, Milano, Napoli, Padova, Roma, Torino, and Verona.

Info: To receive your discount, please show your valid Pass when purchasing your tickets. Find out more at www.city-sightseeing.it and www.trenitalia.com.

Bologna Welcome Card EASY

Benefit: Interrail and Eurail Pass holders benefit of a **10% discount** on the Bologna Welcome Card EASY with the promo code **RAIL 10**.

Here is a summary of the free services included in your Bologna Welcome Card EASY:

- Access to the Asinelli tower, one of the city's symbols
- Discover Bologna, the guided walking tours of the city centre leaving every day from Bologna Welcome.
- Entry ticket to the Musei Civici permanent collections: Museo Archeologico, Museo Medievale, Museo del Patrimonio Industriale, Museo del Risorgimento, Collezioni Comunali d'Arte, Museo della Tappezzeria, MAMbo – Museo d'arte contemporanea, Museo Internazionale and Biblioteca della Musica, Museo Morandi;

Benefit code: RAIL 10

Info: To redeem the offer please visit the Bologna Welcome Card EASY website [here](#) and use the promo code **RAIL 10** at checkout.

After the purchase of the Bologna Welcome Card EASY, clients will receive at the email address that they used during the purchase 2 emails:

- The first one from booking@bolognawelcome.it with the receipt and the descriptions of all the services included in the card
- The second one from card@bolognawelcome.it with the Bologna Welcome Card EASY in PDF

Please note: The Bologna Welcome Card EASY is not refundable. For more information send an email to incoming@bolognawelcome.it or call +39 0516583190, please note that the promo code has no expiration date.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Barberino Designer Outlet, near Florence
- Castel Romano Designer Outlet, near Rome
- La Reggia Designer Outlet, near Naples
- Noventa di Piave Designer Outlet, near Venice
- Serravalle Designer Outlet, near Milan

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Bari

Trenitalia Ticket Office
Stazione Bari Centrale (main train station)

- Daily: 7:30am - 8:00pm

Bologna

Trenitalia Ticket Office
Stazione Bologna Centrale

- Daily: 7:00am - 7:30pm

Agenzie 365
c/o BOLOGNA Railway Station
P.zza Medaglie D' Oro interno stazione

- Mon – Fri: 9.00am – 5.00pm
- e-mail: bologna.gb@agenzie365.it
- Phone: + 39 051 022 6070

Florence

Trenitalia Ticket OfficeStazione Firenze SMN

- Daily: 7:00am - 8:00pm

Agenzie 365

Inside Stazione Firenze Santa Maria Novella (main train station) – Ticketing Hall

- Daily: 8:00am - 8:00pm

Fiumicino

Agenzie 365

Fiumicino Airport - Stazione Fiumicino

- Daily: 8:00am - 8:00pm

Punto Nel Mondo

Fiumicino Airport -T3 Departure Level

- Daily: 7:00am – 9:00pm

Punto Nel Mondo

Fiumicino Airport -T1 Arrival Level

- Daily: 7:00am – 9:00pm

Genova

Trenitalia Ticket OfficeStazione Genova PP

- Daily: 6:00am - 7:20pm

Agenzie 365

Inside Stazione Genova Piazza Principe (main train station)

- Daily: 8:00am - 8:00pm

Agenzie 365

Inside Stazione Genova Brignole

- Daily: 8:00am - 8:00pm

Milan

Trenitalia Ticket Office

Stazione Milano Centrale

- Daily: 6:00am - 9:00pm

Agenzie 365

Inside Stazione Milano Centrale (main train station)

- Daily: 8:00am - 8:00pm

Lux Viaggi

Via Ponte Seveso. 40

Mon - Fri: 9:00am – 1:00pm & 2:30pm - 6:30pm

- Sat: 9:30am – 12:30pm

Naples

Trenitalia Ticket Office

Stazione Napoli Centrale

- Daily: 6:15am - 9:00pm

Agenzie 365

Inside Stazione Napoli Centrale (main train station)

- Daily: 8:00am - 8:00pm

Pisa

Trenitalia Ticket Office

Stazione Pisa

- Daily: 6:00am - 9:00pm

Rome

Trenitalia Ticket OfficeStazione Roma Termini

- Daily: 6:30am - 10:55pm

Agenzie 365

Inside Stazione Roma Termini - Main Hall (main train station)

- Daily: 8:00am – 8:00pm

Agenzie 365

Inside Stazione Roma Termini - Track 24 (main train station)

- Daily: 8:00 – 8:00pm

Turin

Trenitalia Ticket Office

Stazione Torino PN

- Daily: 6:00am - 9:00pm

Venice

Trenitalia Ticket Office

Stazione Venezia Santa Lucia

- Daily: 7:00am - 8:00pm

Agenzie 365

Inside Stazione Venezia Santa Lucia (main train station)

- Daily: 8:00am - 8:00pm

Agenzie 365

Inside Stazione Venezia Mestre

- Daily: 8:00am - 8:00pm

TRAVEL INFO

Services on the Train

On Trenitalia train, you can enjoy different kind of [catering services](#), [entertainment](#) and [car rental](#). Travelling with [pets](#) is also possible.

On Thello trains

- Marseille-Milan route: all coaches are equipped with the air conditioning and offer generous space for luggage and large reclining seats. At the corner bar, coach 13 between the first and second class, there you will find sandwiches, salads, desserts, sweet and savoury snacks, cold drinks and Italian coffee of course. Payment in cash (Euros only) and by MasterCard or Visa credit cards.
- Paris-Venice night trains: for all departures, 2 levels of comfort are available: sleeper cabins and couchette compartments.
 - Sleeper cabins Standard and Premium, ideal for couples
 - Couchette compartment (4 and 6 berth), perfect for families and friends
- Travelling with pets: Your pet is allowed to travel on board of the Thello trains under certain conditions that may vary according to its weight. Pets are traveling under the full responsibility of their masters, who ensure that they won't bother the other passengers. The owners will also be required to compensate any damage caused by their animal. More information can be found [here](#)

Passenger Assistance

On Trenitalia trains:

Special assistance (free service) at stations in Italy for elderly passengers and those with disabilities are available. More information for special assistance at stations and Trenitalia services can be found on the website [here](#).

On Thello trains:

- Marseille-Milan: For each Thello day train, a specially fitted 2nd class coach offers an area dedicated to travellers in wheelchair that can accommodate 2 passengers. To book a place for a passenger in wheelchair, you can:
 - contact Thello using the contact form
 - call the +33 1 83 82 00 00 (price of a local call, according to the service provider from a land line telephone)

- contact Sala Blu, the assistance services of the Italian rail network (service available only in Italian)

More information you can be found [here](#)

- Paris-Venice: If you need assistance at the station on departure or arrival, please inform Thello. The request must be received at least 48 hours before departure. To request an assistance to access the train, please contact Thello directly with the dedicated form or contact by phone (+33 1 83820000 – option 2, then option 4). More information can be found [here](#)

General Information at the Station

General Stations Services

There is an official guide in English to 13 major stations on the Italian rail network, with access to individual stations' websites, maps and guide to services: [here](#). You can also access live updates on arrivals and departures from major stations in Italy at [Trenitalia live traffic info](#).

Luggage Assistance

- **Luggage Lockers**

Left luggage points and porter reservation service (in Italian) is available [here](#).

Long-distance luggage transfer between postal addresses in Italy, easy luggage service and other services regarding luggage can be found [here](#).

Taxi Transfer

Freccia Transfer provides an integrated taxi reservation service through Trenitalia. The fees charged are based on mileage. Service is available in 7 European languages. Find more about this service [here](#).

Airport Links

Rome

From Roma Fiumicino Airport there are connections to Roma Tiburtina/Ostiense (train every 15 minutes- all passes are accepted) and Roma Termini (Leonardo Express, every 30 minutes – every 15 minutes in high peak hours - **only 1st class Passes are valid**).

Twice a day, there is a Frecciargento high speed train to/from Florence/Bologna/Padova/Venice (**reservations are mandatory**).

Milan

From Milan Malpensa Airport there are connections to Milano Centrale (Bus: Malpensa Shuttle), Milano Bovisa / Milano Cadorna / Milano Porta Garibaldi (Express train Trenord).

Please note that Passes are not valid on these services.

Palermo

From Palermo Airport (*Punta Raisi* stop) there are train connections to Palermo city centre. Trains run twice per hour in each direction. Direct connections and connections with intermediate stops are available. Travel time for the routes starts at 33 minutes.

Timetables:

- The first morning train leaves Palermo Centrale at 04.00am and Punta Raisi at 05.15am
- The last train of the evening departs from Palermo Centrale at 10.08pm and from Punta Raisi at 12.25pm.

Latvia

PASS NETWORK

Trains

General Info

A valid Pass for Latvia can be used on all domestic routes, without exceptions, that are run by the national railway company "Pasazieru vilciens", that is the only passenger-carrying railway company in Latvia.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

"Pasazieru vilciens" provides passenger transport on the following routes.

4 Electric train routes:

- Riga – Skulte
- Riga – Aizkraukle
- Riga – Jelgava
- Riga – Tukums

Please note: No reservations are possible on electric train routes.

6 Diesel train routes

- Riga – Valga (**No reservation possible**)
- Riga – Gulbene (**No reservation possible**)
- Riga – Krustpils (**No reservation possible**)
- Riga – Liepaja (**No reservation possible**)
- Riga – Daugavpils-Riga (Reservations are **only possible for comfort class**).
 - Only one train with comfort class per day runs on this route. Reservations for this particular train are **highly recommended**.
 - This train also stops at the stations: Ogre, Aizkraukle, Pļaviņas, Krustpils, Līvāni.
- Riga – Zilupe - Riga (*purple line*) (Reservations are **only possible for comfort class**)
 - Only one train with comfort class per day runs on this route, it runs only on weekends and public holiday, and only on the sections Riga-Rezekne-Riga. Reservations for this particular train are **highly recommended**.
 - This train stops also at the stations Ogre, Aizkraukle, Pļaviņas, Krustpils, Viļāni.

Reservations: To make a reservation for the trains mentioned above please call +371 90001222 (0,52 EUR per min, VAT inc.). Open every day between 7am – 7pm.

Please note: Booking is possible up to one hour before departure and reservations must be purchased no later than 20 minutes before departure of train.

When travelling in Latvia, Eurail/Interrail Pass holders are required to present their Pass at the ticket office or in the train to the ticket conductor. Pass holders need to inform train staff on what route he/she is planning to travel, and he/she will receive a ticket for the reservation. This ticket is **free** but **required** for Pass holders. The ticket must be kept until the end of the trip and presented together with the Pass in case of inspection.

It is possible to book a maximum 9 seats per booking and it is not allowed to book more than 50% of total number of seats.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- International routes to other countries: “L-ekspresis” to Moscow and St. Petersburg.

Where to find more information

- On the Pasazieru vilciens website at www.pv.lv or at the **customer service centre:**
- Railway station, Stacijas laukums 2, Riga.
- Phone: +371 67232135
- Opening hours daily from 7am-7pm.

PASS BENEFIT

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry from Sweden to Latvia for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Nynashamn (Sweden) – Ventspils (Latvia)

Tallink Silja Oy

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy a **20-50% discount** on online bookings for Tallinnk Silja Oy ferries operating the following routes to and from Sweden:

- Riga (Latvia) - Stockholm (Sweden)

Benefit code: EURAIL

Reservations: To make a booking please go to www.tallinksilja.com, or phone one of the following numbers: Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount varies depending on departure date. The discount does not apply to port taxes.

TRAVEL INFO

Services on the Train

The train carriages that are equipped with bike holders are marked with a label at the carriage door. When travelling with a bike, a baggage ticket must be purchased. More information can be found [here](#).

It's allowed to carry dogs, cats, and other pets under certain conditions on the trains. Detailed information can be found [here](#).

Passenger Assistance

To facilitate the arrival of persons with reduced mobility in the train, at certain stations mobile lifts are provided to assist with boarding the train. The service is provided for free.

Currently the service is provided at the following stations: Riga, Krustpils, Rezekne, Daugavpils, Jelgava, Saulkrasti, Sigulda, Dubulti, Vaivari. Customers requiring assistance need to notify Pasazieru vilciens of his/her planned trip at least **48 hours** before by calling the free phone on +371 80001181, or via email (instructions can be found [here](#)). The service may be notified on working days from 8:00 to 17:00.

General Information at the Station

General Stations Services

- **Luggage Lockers**

Luggage storage facilities are offered at Riga Central Station.

- **Lost and Found**

Lost and Found service is provided by "Pasazieru vilciens" Customer Service Centre at Riga Central Station. In case of lost or found items please contact +371 67232135. More info can be found [here](#).

Lithuania

PASS NETWORK

Trains

General Info

A valid Pass for Lithuania can be used on main connections to and from the capital city, Vilnius. Key routes include:

- Vilnius – Kaunas
- Vilnius – Ignalina
- Vilnius – Klaipeda
- Vilnius – Varena
- Vilnius – Trakai
- Vilnius - Airport

The main international route relevant to Pass holders is Kaunas to Bialystok in Poland (*Please note that other international routes are not covered by the Pass*).

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Pass holders are be able to travel on all domestic train routes, without exceptions.

Reservations: Additional reservations are only required for the 1st class service on the domestic routes.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- International routes running into other countries (except to Bialystok in Poland)

Where to find more information:

Info: For more information about trains in Lithuania, please go to www.traukiniobilietas.lt.

PASS BENEFITS

Attractions & Tours

"Lietuvos geležinkeliai" Railway Museum

Benefit: Pass holders can learn more about the history of trains and railways in Lithuania for free at the "Lietuvos geležinkeliai" Railway Museum.

Info: The museum is located in the Vilnius Railway Station.

EURAIL AID OFFICE

Vilnius

- Mindaugo str. 12, Vilnius LT-03225
- Phone: +370 700 55111
- Email: nuomone@litrail.lt

TRAVEL INFO

Services on the Train

You can enjoy travelling with [pets](#) on board with Lietuvos Gelezinkeliai. Carrying [bicycles](#) is also permitted under additional terms and conditions. More information about services on the train can be found [here](#).

Passenger Assistance

Mobility Service

Information about services offered for passengers with reduced mobility, with contact information for arranging personal assistance is available [here](#). Assistance must be requested not later **than 24 hours** before the departure of the train and **48 hours** for international services. A [discount](#) is also available by providing the required documents. For more information you can phone **8 700 55 111**.

General Information at the Station

General Stations Services

You can find a list of services such as customer service provided by Lietuvos Gelezinkeliai with contact information [here](#). Planning your routes with Lithuanian's train can also be made [online](#).

Luggage Assistance

- **Luggage Lockers**

To improve passengers' comfort at railway stations, electronic luggage storage facilities are offered at several stations. Detailed information can be found [here](#)

Airport Links

There is a special train "Vilnius-Airport" running regularly from Vilnius railway station. The train shuttles 16 times a day, it takes 7 minutes to arrive to the airport from the railway station. The ticket costs 0,70€ and can be purchased online, in the train and at the railway station.

Please note that Passes are not valid on these services.

Luxembourg

PASS NETWORK

Trains

General Info

A valid Pass for Luxembourg can be used on all train services run by the national railway company CFL.

Below is the list of all train types that are participating in the Eurail/Interrail scheme:

- Regional Bahn (RB) (**No reservations possible**)
- Regional Express (RE) (**No reservations possible**)

Where to find more information:

Info: To find out more about CFL go to www.cfl.lu.

PASS BENEFITS

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at McArthurGlen Designer Outlet Luxembourg. Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher.

Info: Show your Pass at the Information Centre to receive all your offers. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Luxembourg Central Station

- Daily: 6:00am - 8:00pm

TRAVEL INFO

Services on the Train

Travelling with [pets](#) and [pushchairs](#) on board is possible. Carrying bicycles is permitted with various conditions, depending on the train type. More information can be found [here](#).

Passenger Assistance

Mobility Service

Information about services offered for passengers with reduced mobility, with contact information for arranging personal assistance is available [here](#). Assistance must be requested a minimum of **1 hour** in advance for national domestic services and **48 hours** for international services).

General Information at the Station

General Stations Services

You can find the list of stations in Luxembourg with contact information and overview of various services available for different stations [here](#).

Luggage Assistance

To retrieve lost property, you can contact the Lost Property office by telephone on +352 49 90 55 74 (available from 06:00am to 09:30pm).

Left luggage services can be contacted on **+352 49 90 55 74** (available every day from 06:00am to 09:30pm). To fill in an online lost property report please click [here](#).

Airport Links

Luxembourg

From Findel Airport bus 16 goes to the railway station.

Please note that Passes are not valid on these services.

Montenegro

PASS NETWORK

Trains

General Info

A valid Pass for Montenegro can be used on all trains run by the national railway company **ZPCG**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional train (**optional reservations**)
- International train (INT) (**optional reservations**)
- Night train (NT) (**mandatory reservations**)

Where to find more information:

Info: To find out more about ZPCG go to www.zpcg.me.

TRAVEL INFO

Services on the Train

ZPCG provides free wireless internet on all their CAF EMU trains. Carrying bicycles is allowed on local trains and some international connections, with special ticket. You can find more information about the routes, prices and points of sale [here](#).

General Information at the Station

General Stations Services

- **Luggage Lockers**
There are no lockers for luggage at stations.
- **Lost and Found**
In case of lost/found items, passengers can find information from the train officers on board or to the ticketing officer at the station, or write to ZPCG management.

For more specific information regarding services, it is advised to call one of the following numbers:

- Bar: **+382 30/301-615; 301-62**
- Podgorica: **+382 20/441-211; 441-212**
- Bijelo Polje: **+382 50/478-560**

Airport Links

Montenegro's main international airport is Podgorica airport. Another international airport is close to Tivat, Montenegro's coastal city.

The Netherlands

PASS NETWORK

Trains

General Info

A valid Pass for the Netherlands can be used on all train services run by the national railway company **NS**, and on the following private railway lines and train operators:

- R-net
- Arriva
- Breng
- Valleilijn
- Blauwnet
- DB Regio/Eurobahn

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Intercity (IC) (**no reservations possible**)
- Sprinter (RE) (**no reservations possible**)
- Intercity Direct (ICd) (**no reservations possible**)
- ICE (optional reservations)
- Intercity Berlin (IC) (**optional reservations for international routes, no reservation possible for domestic routes**)
- Intercity Brussels (IC) (**no reservations possible for international routes, no reservation possible for domestic routes**)
- Thalys (THA) to and from Paris (**mandatory reservations**)
- Eurostar (EUR) to and from London via Brussels (**mandatory reservations**)

Reservations: Reservations for Eurostar can be booked via Rail Planner App, www.eurostar.com or www.nsinternational.nl. Reservations for Thalys are available via Rail Planner App, Rail Europe channels, at stations, call centers, Eurail/Interrail websites, other GSA of Interrail/Eurail, B-europe separate booking environments, or at DB (Deutsche Bahn) ticket windows.

Please note: To travel on Eurostar trains to and from London, your Pass must also be valid in the UK and to travel on Thalys trains to and from Paris, your Pass must also be valid in France.

Where to find more information

Info: To find out more information about NS go to www.ns.nl

PASS BENEFITS

Transport

Ferries

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat between the Netherlands and Great Britain for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following route:

- Hoek van Holland (Netherlands) – Harwich (England)

Benefit code: EURAIL

Info: There are up to two departures daily. For more information go to www.stenaline.com.

Reservations: Reservations are compulsory. Discounted tickets can be booked by phone or purchased at the port on presentation of the Rail Pass. To find out more, call UK +44 (0)8445 762 762 or Ireland +353 (0)1907 5388.

Lounges

NS lounges

Benefit: Travellers that have a 1st class Pass can access the NS International Lounge and associated services for free on their day of travel at Amsterdam Centraal, Rotterdam Centraal, and Amsterdam Schiphol stations.

Info: Please find below an overview of the opening hours of the NS International Lounges:

	Monday-Friday	Saturday-Sunday and public holidays
Amsterdam Centraal	07.30-19.00	10.00-18.00
Rotterdam Centraal	07.00-20.00	10.00-18.00
Schiphol Airport	07.30-19.30	closed

Lounges are closed on December 24, 25, 26, 31 and on January 1st.

Accommodation

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotel in Amsterdam (Orlyplein 1-67) when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This Benefit cannot be combined with any other offer, promotion or discount.

Attractions & Tours

Amsterdam Museum

Benefit: Learn all about the history and culture of Amsterdam for less at the Amsterdam Museum. Pass holders are entitled to a **25% discount** on the regular admission price.

Info: To claim your discount, please present your Pass when purchasing your ticket.

Please note: This discount applies only to one adult per Pass and cannot be exchanged for cash. For more information, please visit: www.amsterdammuseum.nl

Hermitage Museum

Benefit: Admire some of the most famous paintings in the world and enjoy a **25% discount** on the regular admission price for the Portrait Gallery of the Golden Age at the Hermitage Museum in Amsterdam. This discount includes the audio tour.

Info: To claim your discount, please present your Pass when purchasing your ticket. For more information, please visit: www.portraitgalleryofthegoldenage.com.

Please note: Children under 12 years old are free.

Amsterdam Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore one of the most exciting European cities.

- [FREE Tour of Amsterdam](#)
- [Red light district tour](#)
- [Alternative tour of Amsterdam](#)
- [Dutch countryside bike tour](#)

Meeting point: National Monument, Dam Square

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Amsterdam tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site, or will be denied entry to the tour.

Holland Pass

Offer: Eurail and Interrail Pass holders benefit from a **10% discount** with Holland Pass SMALL and MEDIUM. With the Holland Pass you can choose from 100+ top attractions and museums in Holland's most interesting cities.

Info:

1. Visit Holland Pass website: www.hollandpass.com
2. Choose Holland Pass SMALL or MEDIUM
3. Add one MEDIUM Holland Pass to the cart
4. Insert the discount code Eurail 10 or Interrail 10 and press apply
5. The new price will be displayed, and you can order now
6. Select the payment method and insert the payment details
7. Receive your order confirmation
8. Pick up your pass & guidebook with your order confirmation at one of our pick-up locations
9. You are good to go. Enjoy, Holland awaits you!

Pick up locations:

- Tours & Tickets, Damrak 26, Damrak 97, Leidsestraat 80, Centraal Station – Amsterdam
- Planes @ Plaza – Schiphol Airport. Arrivals hall

Please note: For more information you can send an email to info@hollandpass.com or use the chat. Please note the promo codes are only valid for 1 Holland Pass SMALL or MEDIUM card. Visit the website for the other terms and conditions (hollandpas.com/en/terms-and-conditions).

Lovers Canal Cruises Amsterdam

Offer: Experience the magical atmosphere of Amsterdam while cruising on its canals. Pass holders get **40% discount** on the 1hr canal cruise and **20% discount** on the catering cruises (burger/pizza cruise, candle light cruise or the dinner cruise).

Info: To redeem the offer Eurail pass holders can use codes **EURAIL40** and **EURAIL20** and Interrail Pass holders can use codes **INTERRAIL40** and **INTERRAIL20** to book their thicketts on this [website](#).

Please note: This offer is not valid in combination with any other actions.

Food & Drinks

Enjoy 30% discount at Grand Café Restaurant 1e Klas

Benefit: Eat for less and receive a 30% discount on your bill at Grand Café Restaurant 1e Klas, located in Amsterdam Central Station.

Show your Eurail or Interrail Pass to get the 30% discount on your bill. To book in advance, send an email to sales@restaurant1eklas.nl.

Info: Grand Café Restaurant 1e Klas is open from 09:30 – 23:00 and located at the platform 2B of Amsterdam Central Station. The restaurant is also accessible without a public transport chip card. The offer is not valid in combination with other offers.

Shopping

Batavia Stad Amsterdam Fashion Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Batavia Stad Amsterdam Fashion Outlet. Pass holders are entitled to the following special offers:

- Your personal VIP Voucher offering **10% extra discounts** on outlet prices.
- **A discount voucher** for food and drink.
- A **free return ticket** for the Shopping Shuttle.

Info: Show your Pass at the Information Centre in Batavia Stad Amsterdam Fashion Outlet to receive all your offers. The shopping shuttle departs every day at 10:00 from in front of Victoria Park Plaza Amsterdam hotel. For more information, please visit www.bataviastad.com.

McArthurGlen Designer Outlet Roermond

Benefit: Enjoy a **free VIP Shopping experience** at McArthurGlen Designer Outlet Roermond. Pass holders are entitled to the following special offers:

- A **10% Discount Card** that can be used for any purchase done in any of the participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The outlet is just a 15-minute walk from Roermond Central Station. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Amsterdam

Schiphol Airport Railway station

- Mon-Fri: 6:00am – 9:00pm
- Sat: 6:15am – 9:00pm
- Sun: 6:45pm – 9:00pm

Amsterdam Central Station

- Daily: 5:45am - 9:00pm

Treinreiswinkel Amsterdam

Singel 393, 1012 WN Amsterdam

- Mon-Fri: 9:30am – 5:30pm
- Sat: 10:00am – 5:00pm
- info@treinreiswinkel.nl
- Closed on Sunday and public holidays

Leiden

Treinreiswinkel Leiden

Breestraat 57, 2311 CJ Leiden

- Mon-Fri: 9:30am – 5:30pm
- Sat: 10:00am – 5:00pm
- info@treinreiswinkel.nl
- Closed on Sunday and public holidays

TRAVEL INFO

Services on the Train

On the trains, you can enjoy free WIFI access, quiet zone and toilets. Detailed information are available [here](#). Travelling with [pets](#) is possible. Carrying [bicycles](#) is permitted under certain conditions.

Passenger Assistance

Assistance for travelers who have reduced mobility or are visually impaired is available. Further information can be found [here](#).

General Information at the Station

General Stations Services

Information about station facilities such as bicycle parking, food and beverages, toilets and booksellers are available [here](#). You can also find various services at each train station by choosing the station you want to travel to [here](#).

Please note: Dutch Railways have closed the entry gates to many Dutch stations. To get into the station, look up the square barcode on your Pass cover. Hold the barcode against the scanner next to an entry gate, and the gate will open for you.

Luggage Assistance

- **Luggage Lockers**

Luggage lockers and depots are available at and around the station to help you safely and easily store your luggage. More information are available [here](#).

- **Lost and Found**

Lost and found luggage information can be accessed through centers and contact information [here](#).

Airport Links

Amsterdam

From Schiphol Airport there are direct trains to Amsterdam Central station, every 10 minutes. From Schiphol there are direct trains to many other destinations in the Netherlands and to Belgium, France and Germany.

Norway

PASS NETWORK

Trains

General Info

A valid Pass for Norway can be used on all train services run by the national railway company **NSB**. Global Pass and One Country Pass for Norway are also valid for travel between Oslo and Göteborg (Sweden). However, only Global Pass is valid to travel between Oslo and Stockholm (Sweden) on direct border crossing trains.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Local commuter trains (SUB) (**optional reservations**)
- NSB Regiontog day trains (REG/RE) (**optional reservations**)
- SJ High Speed trains (HST) (**mandatory reservations**)
- NSB Regiontog night trains (REG) (**mandatory reservations**)

Reservations: Advance reservation is not compulsory, but **highly recommended**. When obtained locally, reservations are free for 1st class Pass holders.

1st class carriages are not available in Norway. Instead, NSB offers Komfort class to 1st class Pass holders on most trains, subject to availability.

Reservations can be made at NSB stations or by calling the NSB call-centre on +47 61 27 90 88. Comfort Night (Komfort Natt) is also available for NOK 230 for 1st and 2nd class Pass holders on the Sørlandsbanen (Oslo–Kristiansand–Stavanger–Oslo route) and can only be bought in Norway. It is available all nights except for Saturday night to Sunday morning.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Flåm Railway (Flåmsbana Myrdal - Flåm)
- Flytoget (Airport trains to/from Oslo Airport)

Where to find more information:

Info: To find out more about NSB go to www.nsb.no.

PASS BENEFITS

Transport

Flåm Railway

Benefit: Travel on the scenic Flåm Railway at a reduced price with a valid Pass. Pass holders also benefit from a **30% discount** on ordinary one-way tickets for the Flåm Railway traveling from Flåm to Myrdal.

Info: More information available at www.flamsbana.no.

Please note: Tickets must be purchased in advance at any train station's ticket office in Norway.

FRAM Bus

Benefit: Pass holders benefit from a **50% discount** on the following lines:

- Bus line 420 Åndalsnes – Molde - Åndalsnes
- Bus line 681 Åndalsnes – Ålesund – Åndalsnes

Info: More information available at www.frammr.no

Please note: Tickets can be purchased from the driver with credit card or cash (NOK). Benefit is not available in combination with the offer "Travel like the Locals".

Ferries

Fjord Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by boat from Norway to Sweden or Denmark with Fjord Lines and enjoy a **30% discount** on the following routes:

- Hirtshals (Denmark) – Kristiansand (Norway)
- Hirtshals (Denmark) – Langesund
- Hirtshals (Denmark) – Stavanger (Norway)
- Hirtshals (Denmark) – Bergen (Norway)
- Stavanger (Norway) – Bergen (Norway)
- Sandefjord (Norway)– Strömstad (Sweden)

Info: The **30% discount** is available all year and on all routes. It also applies to both passenger fares and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

To redeem this offer and to learn more [here](#).

Reservations: Bookings can be made via info@fjordline.com, by phone +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany), at Fjord Line offices or at terminals.

*Book online and save €20 booking fee!

Attractions & Tours

Railway museum in Hamar

Benefit: Take advantage of **free admission** to the Railway Museum in Hamar to learn more about the history of rail travel in Norway.

Info: For more details visit www.norsk-jernbanemuseum.no.

City Cards

Bergen Card

Benefit: Valid Pass holders are entitled to a **20% discount** on the Bergen Card. This discount will apply to the standard price at the time of purchase. Bergen Cards can be purchased online at www.visitBergen.com or in the official Tourist Information Centre in Bergen.

Info: The Tourist Information Centre is located on the Fish Market and at the Service Centre at Bergen Airport Flesland. For more information, please visit: en.visitbergen.com/bergen-card.

EURAIL AID OFFICE

Central Station Oslo

- Mon-Fri: 8:00am - 3:00pm

TRAVEL INFO

Services on the Train

On the train, you can enjoy different kind of [food services](#) and [internet/electronic](#) access. Travelling with [pets](#), ski equipment and pushchairs are possible with various conditions, depending on the train type. More information can be found [here](#). You can see the overview of possible services on trains in Norway [here](#).

Passenger Assistance

Mobility Service

Facilities provided regarding passengers with reduced mobility can be found [here](#). They should be booked at least 24 hours in advance, by calling the Customer Service Centre on +47 477 70 098, the NSB Call Centre on **+47 61 05 19 10**, or via email to assistanse@banenor.no.

General Information at the Station

General Stations Services

Information about station facilities and all services is available for each station by going to their respective page [here](#).

Luggage Assistance

- **Luggage Lockers**

Most major stations in Norway offer luggage lockers. Availability of the service can be seen in the [station overview](#).

- **Lost and Found**

Lost and found luggage information can be accessed through contact information [here](#).

Airport Links

Oslo

from Oslo Gardermoen Airport there are connections to Oslo S (Central station). Passes are accepted on regional trains, but not on the airport express train/Flytoget. From Torp Sandefjord Airport, free buses transfer to Torp station (4 minutes) and from Torp to Oslo NSB trains every hour.

Poland

PASS NETWORK

Trains

General Info

A valid Pass for Poland can be used on all train services run by the PKP long distance carriers **PKP Intercity**, and on train services run by the following regional operators:

- POLREGIO (Przewozy Regionalne, PR)
- Koleje Dolnośląskie (KD - with the exception of "Pociąg do kultury" direct trains running from Berlin to Wrocław, as well as "KD Specjal" trains)
- PKP Szybka Kolej Miejska w Trójmieście (SKMT)

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Express InterCity Premium (EIP) (**mandatory reservations**)
- Express InterCity (EIC) (**free reservations recommended**)
- InterCity (IC) (**free reservations recommended**)
- Twoje Linie Kolejowe (TLK) (**free reservations recommended**)
- EuroCity (EC) (**mandatory reservations for international travels**)
- Euro Night (EN) (**mandatory reservations for international travels**)
- REGIO (R) (**no reservation possible**)
- InterREGIO (IR) (**optional reservation possible**)

Reservations: You can book reservations for the EIP (Express IC Premium) trains at stations in Poland or abroad.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme

- Arriva (ARR)
- Koleje Mazowieckie (KM)
- Koleje Małopolskie (KML)
- Koleje Śląskie (KS)
- Koleje Wielkopolskie (KW)
- Łódzka Kolej Aglomeracyjna (LKA)
- Szybka Kolej Miejska w Warszawie (SKMW)
- Warszawska Kolej Dojazdowa (WKD)

Where to find more information:

Info: To find out more about PKP Intercity JSC go to ww.intercity.pl.

PASS BENEFITS

Transport

Ferries

Polferries

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry between Poland, Denmark and Sweden for less with discounted passage on Polferries. Pass holders receive a **20% discount** on adult and student fares on the following routes:

- Świnoujście (Poland) - Ystad (Sweden)
- Gdańsk (Poland) – Nynashamn (Sweden)
- Świnoujście (Poland) – Ronne (Denmark)

Info: For more information, please visit: www.polferries.pl.

Reservations: Pass holders need to show their valid Rail Pass in the ticketing offices or at the port when purchasing tickets. Below are the addresses and contact details of ticket offices:

- Sea Travel Office, Wyszyńskiego 28, 70-203 Szczecin, Poland.
E-mail: mbp.szczecin@polferries.pl.
- Sea Travel Office, Chałubińskiego 8, 00-613 Warszawa, Poland.
E-mail: mbp.warszawa@polferries.pl.
- Ferry terminal, Mjr. Sucharskiego 70, 80-601 Gdańsk, Poland.
E-mail: pax.gdansk@polferries.pl.
- Ferry terminal, Dworcowa 1, 72-606 Świnoujście, Poland.

E-mail: pax.swinoujscie@polferries.pl.

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can travel by ferry between Poland and Sweden for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Gdynia (Poland) – Karlskrona (Sweden)

Benefit code: EURAIL

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked online or purchased at the port on presentation of the Rail Pass.

TRAVEL INFO

Services on the train

Express InterCity Premium (EIP) trains:

- First class passengers receive hot and cold beverages, some sweets and a meal (dedicated menu).
- Second class passengers receive coffee or tea or mineral water.
- A restaurant car is available on the train.

Express InterCity (EIC) trains:

- First class passengers receive a choice of beverage and snacks.
- Second class passengers receive a choice beverage.

Travelling with [pets](#) and [pushchairs](#) is possible under certain conditions, depending on the train type. Information about carrying bicycles can be found [here](#).

Passenger Assistance

Mobility Service

Accessibility in stations, on trains, contact information and facilities provided regarding passengers with reduced mobility can be found [here](#) (in Polish).

General Information at the Station

General Stations Services

Customer Service Centres (Centrum Obsługi Klienta – COK) is available to provide various services for travellers. In modern and air-conditioned rooms, officers are available to help and give travel advice. Further information can be accessed [here](#).

Luggage Assistance

You can find more information about luggage porter and other transporting services [here](#).

- **Luggage lockers**

Luggage lockers are available in several stations in Poland. Availability of the service can be accessed [here](#).

- **Lost and Found**

Information about lost/found items can be accessed [here](#).

Airport Links

Gdansk

From **Lech Walesa Airport**:

- 1 train per hour to Gdańsk Dworzec Główny PKP (main station) and 2 trains every 30 minutes to Gdańsk Wrzeszcz operated by SKM. *Passes are valid on this service.*
- Day bus connections to Gdańsk Dworzec Główny PKP (main station): bus 210.
- Day bus connections to Sopot Kamienny Potok: bus 122 210.
- Night bus connections to Gdańsk Dworzec Główny PKP (main station) – Wrzeszcz PKP: bus N3.

More information can be found under this [link](#).

From **Warszawa Chopin Airport**:

- SKM S2/S3 lines to Warszawa Śródmieście/Centrum (centre).
- KM-Koleje Mazowieckie local train every hour to Warszawa Centralna railway station.
- Bus 175 to Warszawa Centralna (main station) and the city centre.

More information can be found [here](#).

From **Warsawa Modlin Airport** (Modlin Lotnisko):

- Modlin bus to the Warszawa Centralna (Plac Defilad stop). You can check further information on www.modlinbus.pl and [here](#) (in Polish).
- Koleje Mazowieckie or PKP Intercity connections to Warszawa Centralna (main station).

From **Kraków Balice Airport** (Kraków Lotnisko):

- There are train connections (operated by Koleje Małopolskie). Further information can be found [here](#).
- Day buses available are: 208 and 252, Night bus: 902

Please note that Passes are not valid on these services, except for the Gdańsk Dworzec Główny to Gdańsk Wrzeszcz route operated by SKM.

Portugal

PASS NETWORK

Trains

General Info

A valid Pass for Portugal can be used on all train services run by the national railway company **CP**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional (R) and InterRegional (IR) (**no reservation possible**)
- Urbanos (U) (**no reservation possible**)
- Intercity/Intercidades (IC) (**mandatory reservations**)
- Celta (C) (**mandatory reservations; free of charge**)
- Alfa Pendular (IC) (**mandatory reservations**)
- Trenhotel "Lusitania" (HOT) (**mandatory reservations**)
- Trenhotel "Sud Expresso" (HOT) (**mandatory reservations**)

Reservations:

- Alfa Pendular/IC: 1st class (Conforto) 5€/ 2nd class (Turística) 5€.

Note that these are only for a seat, to travel in Conforto/ 1st class it is necessary to have a 1st class Pass. Seat reservation can only be made at stations in Portugal and it is necessary to show a valid Pass.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- Trains from the Fertagus Company.
- Chartered trains.
- Comboio Histórico do Douro (Douro Historical Train) operates from June to October from Régua to Tua along the Douro river valley.
- Comboio Histórico do Vouga (Vouga Historical Train) operates from June to October from Aveiro to Macinhata do Vouga with a visit to the historical centre of Águeda.
- Touristic packages.

Where to find more information:

Info: To find out more about **CP**, please go to www.cp.pt

PASS BENEFITS

Lounges

CP Lounge

Benefit: Pass holders with a seat reservation in Conforto (1st class) for Alfa Pendular trains (AP), or Preferente/Gran Class (1st class) on the international trains (Sud Expresso or Lusitânia Comboio Hotel) can enjoy a free access to the lounge for up to two hours prior to the train's departure or after its arrival.

Info: The lounge is situated at Lisboa Oriente station and is opened from Monday to Friday except on public holidays.

Please note: Free Wi-Fi is available for guests in the lounge for up to two hours.

City Cards

Porto City Card

Benefit: Explore the city of Porto for less with a valid Pass. Show your Pass at the Tourist Information Centre to get up to **25 % discount** on the Porto City Card.

- **10%** off Porto City Card options including transport
- **25%** off Porto City Card options not including transport

Info: To get your Porto City Card visit one of the following Official Porto Tourism Offices:

- Center: R. Clube dos Fenianos, 25
- Sé: Calçada de D. Pedro Pitões, 15

Find out more at www.visitporto.travel/Visitar/Paginas/PortoCard/PortoCard.aspx or call + 351 (0)300 501 933.

EURAIL AID OFFICE

Lisbon

Estação de Santa Apolónia Lisboa *

Daily: 6:30am - 09:30pm

Estação do Rossio Lisboa*

Mon - Fri (except Public Holidays): 8:00am - 2:30pm and 3:30pm - 7:00pm

Estação do Oriente Lisboa*

Daily: 6:30am - 09:30 pm

Porto

Estação do Porto Campanhã (Oporto) *

Daily: 8.00 am- 11.00 pm

* **Activation and support, but no sales or exchange available**

TRAVEL INFO

Services on the Train

It is possible if you want to travel with [pets](#). Carrying bicycles is permitted with various conditions. More information about bicycle on board can be found [here](#).

Passenger Assistance

Passengers with reduced mobility can be assisted with the Integrated Mobility Service. More information and contact details for arranging assistance can be found [here](#).

General Information at the Station

General Stations Services

You can find a station overview with services provided at each station [here](#).

Luggage Assistance

- **Luggage Lockers**

Some stations have coin-operated [luggage lockers](#), where you can leave your bags safely. The information contains price, time limit and station are available with that access.

- **Lost and Found**

In case of lost luggage, it is advised to go to a customer assistance office, or to call the customer care line at **(+351) 707 210 220**.

Airport Links

Lisbon: From the airport Humberto Delgado there are connections by underground (Metro) to the following railway stations: Oriente (direct), Rossio (change at Alameda) and Cais do Sodré (change at Alameda).

Porto: From the airport Francisco Sá Carneiro there are direct connections with underground (Metro) to Campanhã station.

Faro: From the airport of Faro there is a connection by bus to Faro train station.

Please note that Passes are not valid on these services.

Romania

PASS NETWORK

Trains

General Info

A valid Pass for Romania can be used on all train services run by the national railway company **CFR Calatori**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regio (R) (**no reservation possible**)
- Regio Express (RE) (**optional reservations possible**)
- InterRegio (IR) (**mandatory reservations**)
- InterRegioNight (IRN) night trains (**mandatory reservations**)
- Night Trains (NT) (**mandatory reservations**)

Reservations: In Romania, you can make reservation at the railway stations' ticket offices and CFR Calatori agencies. The currency used in Romania is the Romanian Leu (RON). Payment can be made either by cash or by debit/credit cards.

The number of reservations is not limited for Interrail/Eurail Pass holders. Making reservations onboard is possible if there are still places available. Payment can be made only by cash, in Romanian Leu (RON). For sleeping or berth cars for international trains, payment can be made onboard only by cash, in Romanian Leu (RON) or Euro.

Where to find more information:

Info: To find out more about CFR please go to www.cfrcalatori.ro.

EURAIL AID OFFICE

Bucharest

Bucuresti Nord Railway Station

- Daily: 12am - 11:59pm

Brasov Railway Station

- Daily: 12am - 11:59pm

TRAVEL INFO

Services on the Train

On CFR Călători, it's possible to travel with pets in [domestic traffic](#) or [international traffic](#) under certain conditions. Carrying bicycles or skis is permitted under certain conditions. More information can be found [here](#) for domestic traffic and [here](#) for international traffic. Restaurant services are available on board of the trains. Different kinds of snacks and beverage are offered at highly competitive prices. More information can be found [here](#).

Passenger Assistance

In some railway stations, CFR Călători provides free [assistance for passengers with disabilities](#).

General Information at the Station

Luggage Assistance

The stations of Sibiu, Alba Iulia and Sighișoara offer luggage storage facilities at a rate of 5 lei for up to three hours, and 10 lei for a period of time more than three hours, up to 12:00am the next day.

Airport Links

Bucharest

To Henri Coanda Airport you can take bus 784 from/to Bucuresti Nord railway station or bus 783 from/to Piata Unirii (city center).

Please note that Passes are not valid on these services.

Serbia

PASS NETWORK

Trains

General Info

A valid Pass for Serbia can be used on all train services run by the national railway company **SV**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional trains (**optional reservation**)
- Express trains (EXP) (**mandatory reservation** for international route)
- Night trains (**mandatory reservation**)

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- BG trains (city trains)

Where to find more information:

Info: To find out more about SV please go to serbianrailways.com/.

Please note: Due to infrastructure work, train service between Belgrade and Novi Sad, as well as several international departures from Belgrade, are currently suspended.

To travel from Serbia to Budapest, customers can use the connection from Novi Sad to Kelebija and change trains in Kelebija on to Budapest.

For more information please visit <http://www.srbvoz.rs/eng/index.html>

PASS BENEFITS

Attractions & Tours

Serbian Railway museum

Benefit: Pass holders are invited to visit the Serbian Railway Museum for **free** and discover the history of rail travel in Serbia.

Info: The museum is located in the main building of the Serbian Railways (Zeleznice Srbije), about 100m from the old Belgrade 's railway station (6 Nemanjina Street).

TRAVEL INFO

Services on the train

The SV [Journey Planner](#) lists the services on the train for a specified journey. Some trains include services such as buffet or restaurant service. Information about carrying bicycle on board are available [here](#).

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#).

Airport Links

Belgrade

From Nikola Tesla Airport, city bus 72 goes to the bus station Zeleni Venac (about 500m from Belgrade's old building railway station) and mini-bus line A1 goes to Slavija Square (via Belgrade's railway station).

Please note that Passes are not valid on buses and trams.

Slovakia

PASS NETWORK

Trains

General Info

A valid Pass for Slovakia can be used on all train services run by the national railway company **ZSSK** and also in trains of private carriers **LEO Express** and **Regiojet**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- RegionalExpress (REx) and Osobný Vlak (Os) (**no reservation**)
- Express (Ex), Rýchlik (R) and Regionálny Rýchlik (RR), Eurocity (EC), Railjet (rj) (**optional reservation**)
- SuperCity (SC) and InterCity (IC) (**mandatory reservation**)
- Night trains EuroNight (EN) (**optional reservation possible** for domestic travel, **mandatory** for international travel)
- Regiojet (RJ) (**optional reservation**)

Reservations: Reservations for train categories SuperCity and Railjet can be bought at ticket offices only. Reservations for train categories Express, Rýchlik, Regionálny Rýchlik, EuroCity, InterCity and EuroNight can be bought at ticket offices or online.

All domestic reservations for 2nd and 1st class cost 1,00 €.

Reservations for 1PLUS class located in Rýchlik trains cost 5,00 €.

Please note that if you buy a reservation at a ticket office, you are required to show your Pass. If you buy a reservation online, choose *Rail Pass* as a discount.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- All private companies that run tourist trains:
 - Beskydská lesná železnica
 - Košická detská historická železnica
 - Nitrianská poľná železnica
 - Považská lesná železnica
 - Oravská lesná železnica

- Čiernohronská železnica (**Please note:** 50% discounts are available for Eurail/Interrail Pass Holders, please check the Pass Benefit section for more information)
- Private carrier Arriva
- Regiojet for route Bratislava – Komárno

Where to find more information:

Info: To find out more about ZSSK please go to www.zssk.sk.

PASS BENEFITS

Transport

Ciernohronská železnica railway line

Benefit: Ride the historic Čierny Hron narrow gauge railway line and enjoy a **50% discount** with a valid Pass. This historic woodland railway line was founded in 1909 and operates on a 12km route, including the following destinations:

- Šánske - Čierny Balog - Vydrovská dolina - Dobroč

Info: Trains run daily from 1st June to 1st September and upon request for the rest of the year. Reservation is recommended for groups. Find out more at www.chz.sk.

City Cards

Bratislava City Card

Benefit: Explore the city of Bratislava for less with a valid Pass. Show your Pass at the Tourist Information Centre to get **20% discount** on the Bratislava City Card.

Info: Buy your Bratislava City Card at the Tourist Information Centre, Klobučnícka 2, Old Town. For more information please visit www.visitbratislava.com, call +421 (0)2 59356 651 or email citycard@visitbratislava.com.

TRAVEL INFO

Services on the Train

In most long-distance trains, there are restaurant coaches with the service of mobilbar. In ZSSK trains, many coaches have Wi-Fi connection and sockets, even in the second class. More

information about additional services can be found [here](#). Carrying [pets](#), [bicycles](#), and [ski/prams](#) is permitted under certain conditions.

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#).

General Information at the Station

General Stations Services

All information regarding ticket counter, free parking, and more information can be found [here](#).

Luggage Assistance

- **Luggage Lockers**

You can conveniently use a locker to store your luggage at several Slovakia' train stations. Further information can be accessed [here](#).

- **Lost and Found**

In case of lost luggage and other belongings, you can find more information [here](#).

Taxi Transfer

Taxi services are available in front of almost every train station. You can get a discount on your taxi ride from [contracted taxi services](#).

Airport Links

Bus 61 links Airport Bratislava with the main railway station (Hlavná stanica), the journey takes around 30 minutes. To/from Bratislava-Petrzalka railway station, you can take bus 93 to Bratislava main railway station.

In Košice, you can use Bus 23 which connects Railways station with Airport Košice. The journey takes around 20 minutes. Bus 23 stops also in city centre (bus stop "Nám. Osloboditeľov").

Please note that Passes are not valid on these services.

Slovenia

PASS NETWORK

Trains

General Info

A valid Pass for Slovenia can be used on all train services run by the national railway company **SZ**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regionalni vlaki (RE) (**optional reservations**)
- Lokalni potniški (LV) (**optional reservations**)
- InterCity (IC) (**optional reservations**)
- InterCitySlovenija (ICS) (**mandatory reservations**)
- EuroCity (EC) (**optional reservations**)
- Mednarodni Vlak (MV) (**optional reservations**)
- EuroNight (EN) (**mandatory reservations**)

Reservations: You can book reservation for ICS (InterCity Slovenia) trains locally at ticket office.

Where to find train information

Info: To find out more about SZ please go to www.slo-zeleznice.si.

SZ-Bus

General Info

If you're hoping to visit the impressive Škocjan Caves, you can get there for **free** with the SZ-Bus from Divača. Your Pass is also valid on the rail-bus line run by SZ-Bus from Ljubljana railway station to and from Trieste Central station.

Reservations: Reservations are **mandatory** for journeys on the SZ-Bus from Ljubljana and to and from Trieste Central station.

Where to find more information

Info: Check the timetable on: www.slo-zeleznice.si/en/passenger-transport. Information points can be found in Ljubljana, Celje and Maribor station ticket counters. For more information, please call +386 1 29 13 328, or e-mail potnik.info@slo-zeleznice.si.

PASS BENEFITS

Accommodation

City Cards

Ljubljana City Card

Benefit: Explore the city of Ljubljana for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get a **20% discount** on the Ljubljana City Card.

Info: Find out more at www.visitljubljana.com/en/visitors/ljubljana-card/

EURAIL AID OFFICE

Ljubljana

Ljubljana Railway Station

- Mon-Fri: 8.00am-3:00pm

TRAVEL INFO

Services on the Train

You can find an overview of different train types that are offered by SZ [here](#). On-board services are listed for each type. The type of trains used on your journey can be found using the [SZ Journey Planner](#).

Passenger Assistance

Mobility Service

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#). Assistance should be booked 48 hours in advance and can be done by calling **+386 (0)12913391** or sending an email to potnik.info@slo-zeleznice.si

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

You can conveniently use a locker to store your luggage at several Slovakia' train station. Further information can be access [here](#).

- **Lost and Found**

Lost luggage that has been found will be stored at the Ljubljana or Maribor train stations.
Contact information and opening hours can be found [here](#).

Airport Links

Ljubljana

One bus per hour is available from Ljubljana Airport to the main railway station.

Please note that Passes are not valid on these services.

Spain

PASS NETWORK

Trains

General Info

A valid Pass for Spain can be used on all train services run by the national railway company **RENFE**, and on train services operated by **FEVE**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Media Distancia (MD) (**mandatory reservations** in some MD trains, not all of them)
- Cercanias (RE) (**no reservation possible**)
- Avant (AVN) (**mandatory reservations**)
- AVE (**mandatory reservations**)
- Alaria (ALT) (**mandatory reservations**)
- Alvia (IC) (**mandatory reservations**)
- AV City (**mandatory reservations**)
- Talgo (TLG) (**mandatory reservations**)
- Euromed (EUR) (**mandatory reservations**)
- Renfe-SNCF Cooperation (RSC) (**mandatory reservations**)
- Tren Celta (IC) (**mandatory reservations**, but free of charge)
- Trenhotel domestic (Hot) (**mandatory reservations**)
- Trenhotel International (**mandatory reservations**)

Reservations: You can book reservation for Talgo, Alvia, Alaria, AV City, Avant, AVE, Euromed and MD (when required) at long distance stations by showing your Pass. Pass holders can make reservation more than 24 hours via phone before the train's departure to pre-reserve a seat and receive a PNR. In the next 72 hours, customers can pick up and pay for the ticket at a station, showing the pass. After 72 hours, the pre-reservation expires

Reservation prices for 1st class Pass holders:

- **AVE:** 23.50 € (with meal); 13.00 € (without meal)
- **Euromed:** 23.50 € (with meal); 10.00 € (without meal)
- **Talgo, Alvia, Alaria:** 10.00 €

Reservation prices for 2nd class Pass holders:

- **AVE:** 10.00 €
- **Euromed, Talgo, Alvia, Alaria, AV City:** 6.50 €
- **Avant y MD:** 4.00 €

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- RENFE Luxury trains (e.g. Al Andalus, Transcantábrico, etc.)
- RENFE Tourist trains (e.g. Tren de la Fresa, Tren de Antonio Machado, etc)
- Euskotren: narrow gauge line in Basque Country from Bilbao via San Sebastian to Irun and Hendaye (France)
- Ferrocarrils de la Generalitat Valenciana: narrow gauge network in Valencia and Alicante area.
- Serveis Ferroviaris de Mallorca: railway lines on Mallorca.

Where to find more information

Info: To find out more about services run by RENFE go to www.renfe.com, and for more information about FEVE lines go to www.renfe.com/viajeros/feve.

SNCF Bus France-Spain

General Info

If you're travelling between Spain and France, your Pass is valid on the SNCF bus, meaning you can **travel for free** on the Canfranc-Oloron route run by SNCF.

PASS BENEFITS

Transport

Trains

FGC (Ferrocarrils de la Generalitat de Catalunya) Trains

Benefit: You can enjoy additional discounts on FGC routes in Catalonia. Pass holders get **50% off** tickets for the FGC services which operate the following routes:

- Barcelona - Vallès
- Cable line of Gelida - Cable line of Montserrat
- La Pobla - Lleida
- Anoia - Llobregat
- Monistrol - Montserrat: rack line
- Nuria - Ribes de Fresser: rack line

Info: Tickets can be purchased in FGC stations or via www.fgc.net, where you will also find more information.

RENFE Bus (Valencia)

Benefit: If you're heading to Valencia, remember that Pass holders are permitted to **travel for free** on RENFE buses travelling between Valencia Joaquín Sorolla and Valencia Nord stations, when you have a reservation for the AVE train.

Ferries

Attica Group – AML Ferry

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders are entitled to a **30% discount** on economy class tickets for AML ferry crossings between Spain and Morocco on the following routes:

- Algeciras (Spain) – Tanger Med (Morocco)
- Almeria (Spain) – Nador (Morocco)

Info: The routes between Algeciras (Spain) - Tanger Med (Morocco) and Almeria (Spain) - Nador (Morocco) are operated by AML (Africa Morocco Links). There are up to 12 daily crossings on the Algeciras-Tanger Med route, and up to two crossings daily on the Almeria - Nador route. For more information and online reservations please visit www.aml.ma.

Please note: Discounted prices are valid per person, per single journey. In the case of a round trip, prices are double. You can find the full address for contacting the company in Spain or Morocco below:

Spain: Port Ferry Services S.L.

ALGECIRAS

- **Address:** Estacion Maritima del Puerto, Local – F12, 2a Planta Puerto, Algeciras
- **Tel:** +34 956 636 363
- **E-mail:** booking@portferryservices.es

ALMERIA

- **Address:** Estacion Maritima del Puerto de Almeria Local AML 04002, Almeria
- **Tel:** +34 950 26 82 44
- **E-mail:** pfsalmeria@portferryservices.es

Morocco: Agecomar Shipping & Port Agents

TANGER MED & NADOR

- **Address:** Avenue de la Resistance 31, Tanger
- **Tel:** +212 539 32 22 53 / 59

- **E-mail:** agecomar@agecomar.ma.

Baleària

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders can take advantage of a **20% discount** on official seat fares on the following Baleària crossings:

- Alcudia - Ciudadela: Ferry (2h30) and Fast Ferry (1h30)
- Algeciras - Ceuta
- Algeciras - Tánger
- Barcelona - Alcudia: Fast Ferry (7h30) (via Ciudadela) and Ferry (6h30)
- Barcelona - Ciudadela: Ferry (via Alcudia) (9h00) and Fast Ferry (5h30)
- Barcelona - Ibiza: Ferry (8h30)
- Barcelona - Palma: Ferry (7h30)
- Denia - Palma: Ferry (7h45)
- Denia - Formentera: Fast Ferry (2h30)
- Denia - Ibiza: Fast Ferry (2h30)
- Denia - San Antonio (Ibiza): Ferry (4h00)
- Ibiza - Formentera: Fast Ferry (0h30) and Ferry (1h00)
- Ibiza - Palma: Fast Ferry (2h30)
- Valencia-Ibiza: Fast ferry (3h30)
- Valencia-Palma: Ferry (8h00)
- Valencia-Mostaganem (Algeria): Ferry (13h00)
- Motril-Melilla: Fast Ferry (4h00)
- Almería-Melilla: Fast Ferry (4h00)

Info: For more information go to www.balearia.com or call +34 (0)902 160 180.

Reservations: Tickets and reservations can be purchased in travel agencies or locally in Baleària offices.

Grimaldi Lines

Applicable for: All valid Eurail and Interrail Passes

Benefit: Set sail from Spain to Italy with discounted passage on Grimaldi Lines crossings. Pass holders benefit from a **20% discount** on full or special fares of ship passage, and **10% off** accommodation supplements for Pullman seats, berth or cabins. These apply to the following routes:

- Barcelona (Spain) - Civitavecchia (Italy)
- Barcelona (Spain) - Porto Torres (Sardinia)
- Barcelona (Spain) - Savona (Italy)

Info: Please visit www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Reservations: Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering the Pass Cover code in the “code/number” box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at (+39) 081 496 444 (Italy) or (+34) 902 531 333 (Spain), by sending an e-mail to info@grimaldi.napoli.it or reservas@grimalditour.com, including a copy of your Pass. Alternatively, you can make a booking at the following Grimaldi Tours point of sales:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno or Barcelona.

Please note: Port taxes, fixed dues, fuel surcharge, and costs for on board services and meals are excluded from this offer. Always provide your Pass number which is printed on the Pass cover (just above the bar code). Discounts are valid upon presentation of your Rail Pass.

Lounges

Sala Club Lounges

Holders of a Gran Clase or a Preferente 1st class train reservation are invited to use the Sala Club lounges for **free**. Stations with a Sala Club Lounge include Alacant Terminal, Albacete Los Llanos, Barcelona Sants, Camp de Tarragona, Córdoba Central, Girona, Lleida-Pirineus, Málaga María Zambrano, Madrid Chamartín, Madrid Puerta de Atocha, Sevilla Santa Justa, Valencia Joaquín Sorolla, Valladolid Campo Grande, and Zaragoza Delicias.

Info: You may use the facilities there for up to two hours before departure. For more details, please visit www.renfe.com/EN/viajeros/info/salas_club.html

Accommodation

City Cards

Barcelona City Card

Benefit: Explore the city of Barcelona for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **10% discount** on the Barcelona City Card.

Info: Find out more information at www.barcelonacard.org/.

Segovia Tourist Card

Benefit: Show your valid Pass at the Visitor Reception Centre in historic Segovia and you'll receive a **free Tourist Card**.

Info: For further information, visit the [Visit Segovia website](#).

Valencia City Card

Benefit: Explore the city of Valencia for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **15 % discount** on the Valencia City Card.

Info: Find out more at www.visitvalencia.com/en/plan-your-trip-to-valencia/general-info/tourist-info.

Attractions & Tours

Casa Mila (La Pedrera)

Benefit: Eurail and Interrail Pass holders receive a 3€ deduction on day tour to La Pedrera. How to redeem the offer.

- Show your Eurail pass to the reception and get 3€ of discount
- This discount is not cumulative with other discounts such as student, children or senior.

Info: Casa Mila, popularly known as La Pedrera, is a UNESCO World Heritage Site and the architect's last civic architectural project. It is a unique building, a masterpiece of nature that reveals Gaudi's boundless imagination. For more information, please visit www.lapedrera.com, or contact info@lapedrera.com

Museo Thyssen-Bornemisza

Benefit: Enjoy a **15% discount** on general ticket prices and a **10% discount** on audioguides at Madrid's popular Museo Thyssen-Bornemisza, an absolute must-visit for art lovers!

Info: To find out more please visit www.museothyssen.org/

Railway Museums

Benefit: Enjoy a **50% discount** on the admission fee for the railway museums in Barcelona and Madrid.

Info: To find out more please go to www.museodelferrocarril.org. The museums are located at the following locations:

- Barcelona: Vilanova i la Geltru, Pl. Eduard Maristany s/n
- Madrid: Paseo de las Delicias 61

Colonia Güell

Benefit: Enjoy a **30% discount** on admission to Colonia Güell, Gaudi's most hidden treasure, which is located just 20 minutes outside Barcelona.

Info: The price includes:

- General admission to the Gaudi's Crypt
- Audio guide: interpretation centre, guide, and map to the Colonia Güell + audio guide system in nine different languages.

To find out more please go to www.gaudicoloniaguell.org.

Barcelona Tours SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and learn all about this beautiful Catalan city.

- [FREE Tour of Barcelona](#)
- [Barcelona tapas experience](#)
- [Gaudi and Modernisme tour](#)
- [Barcelona bike tour](#)
- [Forbidden tour of Barcelona](#)

Meeting point: Jaume I Metro Exit in front of Hotel Suizo

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Barcelona tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Madrid Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and experience the Spanish for less.

- [FREE Tour of Madrid](#)
- [Majestic Madrid tour](#)
- [Spanish inquisition tour](#)
- [Madrid tapas experience](#)
- [Spanish experience](#)
- [Madrid pub crawl](#)

Meeting point: Tourist Information Centre in Plaza Mayor

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Madrid tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Seville Tours - SANDEMANs NEW Europe

Offer: Interrail and Eurail travelers can enjoy **20% discount** on walking tours provided by SANDEMANs NEW Europe and explore the beautiful European cities while learning new things about them.

- [FREE Tour of Seville](#)
- [Andalusian experience](#)

Meeting point: Plaza del Salvador, in front of the Church of El Divino Salvador

Info: Book online at www.neweuropetours.eu and get **20% off** all SANDEMANs NEW Seville tours when you enter **EURAIL20 or INTERRAIL20** into the discount code field during the checkout process. Print out your ticket and present it along with your Eurail pass to our colleagues at the start point on the day of your tour.

Please note: Guests arriving at the start of the SANDEMANs tour with a ticket booked using the discount code will be required to show valid I.D, and also their Eurail.com train pass. Guests who are not able to produce one or both of these requirements will be given the option to pay the remaining 20% of the ticket price on site or will be denied entry to the tour.

Top Attractions & Tours in Barcelona

Offer: Eurail and Interrail Pass holders can enjoy Barcelona to the fullest and its top attractions & tours with up to **33% discount**. The list includes:

- Flamenco Show at Palacio del Flamenco with Sangria
- Expert Guided Tour of Sagrada Familia and Park Güell with No Wait Entry
- Sagrada Familia Guided Tour with Tower Access or without Tower Access
- Park Güell Early Morning Guided Tour
- Gaudi Houses: Casa Batllo and Casa Mila La Pedrera
- Casa Batllo and Casa Mila La Pedrera + Sagrada Familia and Park Güell
- Montserrat Monastery On Your Own: Transportation from Barcelona

Info: To view and redeem these offers please visit this [page](#).

Top Attractions & Tours in Madrid

Offer: Eurail and Interrail Pass holders can experience Madrid like never before and enjoy the Spanish capitals' top attractions & tours with up to **25% discount**. The list includes:

- Prado Museum and Reina Sofia Museum Guided Tour
- Royal Palace of Madrid Guided Tour
- Segovia and Toledo from Madrid
- Toledo from Madrid
- Torres Bermejas Flamenco Show
- El Escorial Monastery and Valley of the Fallen from Madrid

Info: To view and redeem these offers please visit this [page](#).

EURAIL AID OFFICE

Domestic and International train information:

- **902 320 320** (daily 24h)

Barcelona

Estación Barcelona-Sants

- Mon-Fri (not Holidays): 10:00am - 2:00pm and 3:30pm – 7:00pm

Estación Barcelona-França

- Mon-Fri (not Holidays): 9:00 am - 7:00pm

Madrid

Estación Madrid-Chamartín

- Daily: 7:00am - 8:00pm

Sevilla

Estación Sevilla-Santa Justa (Seville)

- Daily: 8:00am - 8:00pm

Estación Valencia-Joaquín Sorolla

- Daily: 9:30am - 8:30pm

TRAVEL INFO

Services on the Train

[Foods and drinks](#) and [entertainment](#) are available on Renfe trains. You are also permitted to carry [bicycles](#) and [pets](#) under certain conditions.

Passenger Assistance

Mobility Service

Atendo service provides free assistance for railway passengers with reduced mobility or other disabilities. It offers passengers guidance, information and help with access to and transit at stations, as well as assistance for getting on and off trains.

Eurail or Interrail Pass holders need to get a reservation to use High Speed / Long Distance trains. The request for assistance can be made when purchasing the reservation at long distance train stations or the Eurail reservation service, or by calling **+34 91 214 05 05**. The customer must indicate the assistance type according to the following list:

- Person travelling in own wheelchair who needs an H-seat.
- Person in a folding wheelchair travelling in a regular seat.
- Person with an auditory or visual disability but without a guide dog/attendant.
- Person with reduced mobility.

Further information can be found [here](#).

General Information at the Station

General Stations Services

You can find maps and guidance on all stations on the Spanish rail network (in both Spanish and English) in this following link [ADIF guide to all stations](#). Live updates on arrivals and departures from major stations in Spain (Spanish) is available [here](#). Please note that you must be registered as a customer (Please find the English version [here](#)).

Luggage Assistance

- **Lost an Found**

In case of lost objects, you can report immediately and find more information [here](#).

Renfe provides long distance luggage transfer between postal addresses in Spain, when travelling with a seat reservation on AVE trains. Further information are available [here](#).

Airport Links

Barcelona

From Barcelona El Prat Airport (T2), there are commuter train connections to Barcelona Sants railway station every 30 minutes. Free shuttle 'Bustransit' between the airport station and T1.

Madrid

From Madrid Barajas Airport there are connections to Madrid Nuevos Ministerios (Metro).

Please note that passes are not valid on these services.

Passes are valid on commuter trains to Madrid Chamartín and Atocha stations, every 30 minutes from the airport's T4 station.

Valencia

From Valencia Manises Airport there are transfers to Valencia Nord railway station via metro Valencia.

Please note that Passes are not valid on these services.

Málaga

From the airport there are commuter train connections to Málaga María Zambrano every 20 minutes.

Jerez

From Jerez airport there are trains to Jerez de la Frontera, Cadiz and Sevilla (check schedules www.renfe.com).

Sweden

PASS NETWORK

Trains

General Info

A valid Pass for Sweden can be used on all train services run by the national railway company **SJ**, and on the following private railway lines:

- All SJ services, including
 - Direct border crossing trains between Stockholm and Oslo
 - Direct SJ trains to and from Copenhagen and Copenhagen Airport
 - Direct trains between Sweden and Narvik (Norway)
- All Snälltåget trains, including
 - Direct trains between Malmö and Berlin (Germany)
- Arlanda Express
- All regional train services in southern Sweden, that is in Skåne, Blekinge, Kalmar, Halland, Västra Götaland and Jönköping, including Kustpilen, Krösatågen, Västtåg and Öresundståg
- Inlandsbanan
- Norrtåg
- Tågakeriet i Bergslagen
- Tågkompaniet
- Värmlandstrafik (local train services in Värmland)

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- SJ Regional and InterCity (R, IC) – Some SJ IC trains require mandatory reservations, i.e. long-distance routes, SJ Regional trains have optional reservation
- SJ High-Speed train (Snabbtåg) – All SJ HST (**mandatory reservations**)
- Snälltåget daytrains (**mandatory reservations**)
- Inlandsbanan scenic train (**optional reservation** available on www.inlandsbanan.se)
- SJ Night train (NT) (**mandatory reservations**)
- Snälltåget night train (**mandatory reservations**)
- Kustpilen
- Krösatågen
- Västtåg
- Öresundståg

Reservations: You can book reservations for SJ High Speed trains and Snälltåget (Malmö – Stockholm route) online [here](#).

- **Snälltåget:** 1st Class 15 EUR/2nd Class 5 EUR and couchette 39 EUR/Private Couchette Compartment 199 EUR. Reservations can be made online at www.snalltaget.se/en.

Below is a list of train types that are NOT participating in the Eurail/Interrail scheme:

- MTR trains (Stockholm – Göteborg)
- Blå tåget trains (Stockholm –Göteborg)
- All other regional traffic run by the municipalities not mentioned above, for example SL (Stockholm), UL (Uppsala), X-trafiken (Gävle), Östgötatrafiken (Linköping)

Where to find more information

Info: For more information about SJ, please go to www.sj.se.

Smalspåret Vintage Railway

General Info

Travel back in time on the vintage railway Smalspåret. Pass holders can take the historic train line Smalspåret for **free**, which operates only in summer (July – August) on the following route:

- Hultsfred - Västervik

Where to find more information

Info: To find out more go to www.smalsparet.se.

Länstrafiken Buses in Norrbotten

General Info

If you're planning on travelling in the north of Sweden, it's worth knowing that Pass holders enjoy **free bus travel** on the Länstrafiken in Norrbotten Service running on the following route:

- Tornio – Haparanda - Luleå

Net-matkat Bus Services

General Info

If you're travelling between Sweden and Finland, your Pass entitles you to **free bus travel** on services run by Net-matkat, travelling on the following route:

- Kemi-Tornio - Haparanda

Please note: Present your Pass when boarding the bus.

PASS BENEFITS

Transport

Ferries

Finnlines

Applicable for: All valid Eurail and Interrail Passes

Benefit: If you're looking to travel between Sweden and Germany by boat, you can enjoy a **50% discount** on standard passenger fares for the following Finnlines route:

- Malmö (Sweden) - Travemünde (Germany)

Benefit code: RAIL

Reservations: To make an online booking go to www.finnlines.com and use the above listed Benefit code.

Please note: Please have your Pass ready at check-in. Discounts do not apply to cabins, port tax and meals, and discounts can only be redeemed via online bookings.

Fjord Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: If you're looking to travel between Sweden and Norway by boat, you can enjoy a **30% discount** on the following Fjord Line route:

- Sandefjord (Norway) - Strömstad (Sweden)

Info: The 30% discount applies all year and on all routes. It also applies to passenger fares and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

To redeem the offer and to learn more click [here](#).

Reservations: Bookings can be made via info@fjordline.com, by phone +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany), at Fjord Line offices or at terminals.

*Book online and save €20 booking fee!

Polferries

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry between Sweden and Poland for less with discounted passage on Polferries. Pass holders benefit from a **20% discount** on Adult and Student fares on the following routes:

- Ystad (Sweden)- Świnoujście (Poland)
- Ronne (Sweden) - Świnoujście (Poland)
- Nynashamn (Sweden) – Gdańsk (Poland)

Info: For more information, please visit: www.polferries.pl.

Reservations: Passholders need to show their Passes in the ticketing offices or at the board before they purchase the tickets. Details of the ticketing office:

- Polferries AB, Bornholmsgatan 8D, 271 39 Ystad, Sweden. E-mail: pax.ystad@polferries.se
- Polferries AB, Färjeterminalen, Nynäsvägen 2B, 149 30 Nynäshamn, Sweden. E-mail: pax.nynashamn@polferries.se
- Sea Travel Polferries, Stora Nygatan 27B, 211 37 Malmö, Sweden. E-mail: pax.malmo@polferries.se

Stena Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Travel by ferry from Sweden to Germany, Latvia, Poland or Denmark for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Nynashamn (Sweden) – Ventspils (Latvia)
- Karlskrona (Sweden) – Gdynia (Poland)
- Varberg (Sweden) – Grenaa (Denmark)
- Gothenburg (Sweden) – Frederikshavn (Denmark)
- Gothenburg (Sweden) - Kiel (Germany)
- Trelleborg (Sweden) – Rostock (Germany)
- Trelleborg (Sweden) – Sassnitz (Germany)

Benefit code: EURAIL

Info: For more information go to www.stenaline.com.

Reservations: Discounted tickets can be booked online or purchased at the port on presentation of your Eurail or Interrail Pass.

Tallink Silja Oy

Applicable for: All valid Eurail and Interrail Passes

Benefit: Enjoy a **20-50% discount** on online bookings for Tallinnk Silja Oy ferries operating the following routes to and from Sweden:

- Helsinki (Finland) - Stockholm via Mariehamn (Sweden)
- Riga (Latvia) - Stockholm (Sweden)
- Tallinn (Estonia) - Stockholm (Sweden)
- Stockholm (Sweden) - Turku (Finland) via Mariehamn or Långnäs

Benefit code: EURAIL

Reservations: To make a booking please go to www.tallinksilja.com, or phone one of the following numbers: Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount varies depending on departure date. The discount does not apply to port taxes.

Viking Line

Applicable for: All valid Eurail and Interrail Passes

Benefit: Pass holders benefit from up to **50% off** deck prices on the following route to/from Sweden:

- Turku/Helsinki (Finland) - Stockholm (Sweden)

Benefit code: VKRAIL

Reservations: To make a booking call +358 (0)600 41577 or visit the online booking page on www.vikingline.com.

Deck tickets are sold:

- Between Helsinki and Stockholm 01.06–31.08 for all vessels
- Between Helsinki and Mariehamn all year round for all vessels
- Morning departures between Turku and Stockholm all year round for all vessels
- Evening departures between Turku and Stockholm only for m/s Amorella
- Between Helsinki and Tallinn all year round for all vessels

Please note: Cabin ticket prices are excluded from this discount offer. Tickets on night departures without cabins between Turku and Stockholm are sold only for m/s Amorella. Please show your Pass when you check-in.

Lounges

SJ lounges

1st class Pass holders can enjoy **free access** to SJ lounges at Stockholm, Göteborg and Malmö stations.

EURAIL AID OFFICE

Stockholm Central Station

Stockholm Info

- Mon-Sun: 7:30am - 7:00pm

Further information about Stockholm Info is available [here](#).

TRAVEL INFO

Services on the Train

SJ

On SJ trains, there is free WiFi available on all X 2000, SJ 3000 and double-decker trains in 1st class and 2nd class. There is also WiFi available on SJ night trains, with routes Gothenburg - Stockholm - Östersund - Duved and Stockholm - Malmö. Information about travelling with pets and wheelchairs on SJ train are available [here](#).

Meals on board: Breakfast is included when traveling in 1st class on SJ high-speed trains that depart before 09:00 am. It's possible to pre-order a meal when traveling in 1st class on SJ high-speed trains. The breakfast includes yoghurt with muesli, rye bread, cheese, cocktail tomato, pork, apple juice and a piece of chocolate.

It's possible to pre-order vegetarian/ gluten/ lactose free breakfast up to 24 hours before departure. Please contact at **+46 771-75 75 75** to order and for further information. You can also find overview information about available services onboard offered by different SJ's trains on this [link](#).

Snälltåget

Snälltåget offers free Wi-Fi and electrical sockets on all domestic trains. All domestic trains have a restaurant coach. Snälltåget offers Swedish food with care of the environment, served on plates and in glasses. Vegan, Vegetarian and gluten or lactose free food options are available without pre-order. Additional information regarding the train restaurant can be found on the [website](#).

On the international night train services Malmö – Berlin, Snälltåget offers travel in air-conditioned couchette wagons, equipped with electrical sockets. On the train It's possible to buy snacks and beverages from the train crew. It's also possible to visit the ferry buffet restaurant (train in direction Berlin at 18.00-20.00) or cafeteria (train in direction Malmö at 23.00-02.00) during the crossing of the Baltic Sea. It's possible to pre-order buffet food together with the train reservation going in the direction of Berlin.

It's possible to travel with pets on all domestic trains, but an extra reservation is required.

It's not possible to bring a bike on the train, except when it can be folded as luggage.

Passenger Assistance

Mobility Service

Assistance for people with reduced mobility is available at many stations throughout Sweden. Please book assistance no later than **24 hours** before departure by calling **+46 771-75 75 75**. There are also different seating options for persons with reduced mobility. Further information about travelling with wheelchairs and service dogs can be accessed [here](#).

General Information at the Station

General Stations Services

Live departure and railway traffic information across Sweden can be access through your phone with this [link](#).

Luggage Assistance

In case of lost luggage, you can report immediately and find more information about SJ's customer service [here](#).

Taxi Transfer

When you purchase a train ticket through SJ, you can also book a taxi to or from the train. Taxi can be booked to and from over 350 stations throughout Sweden. You can book taxi before departure by calling SJ call center **+46 771-75 75 75**.

Airport Links

Stockholm

From Stockholm Arlanda Airport, there are train connections to Stockholm Central (every 15 minutes) and to many other destinations. Details about timetable can be found [here](#).

Switzerland

PASS NETWORK

Trains

General Info

A valid Pass for Switzerland can be used on all train services run by the national railway company **SBB/CFF/FFS**, and on the following private railway lines:

AB (Appenzeller Bahnen) www.appenzellerbahnen.ch	Gossau SG–Appenzell- Wasserauen /St.Gallen–Gais–Appenzell– Altstätten Stadt
ASM (Aare Seeland mobil) www.asmobil.ch	Biel–Täuffelen–Ins, St. Urban Ziegelei - Niederbipp, Solothurn - Oensingen
AVA (Aargau Verkehr AG) www.aargauverkehr.ch	Wohlen–Bremgarten–Dietikon/Aarau–Menziken/–Schöftland
BLS/SBB www.bls.ch	Thun - Brig / Thun - Interlaken Ost
BLS (BLS AG) www.bls.ch	Bern–Neuchâtel Solothurn–Burgdorf - Thun/Burgdorf–Langnau/Hasle Rüegsau - Sumiswald–Grünen Bern–Belp–Thun / Bern -Schwarzenburg Busswil–Büren an der Aare/Flamatt–Laupen/Konolfingen– Luzern/Murten–Lyss Spiez–Erlenbach–Zweisimmen Langenthal–Wolhusen Brienzersee Thunersee
BLS boat	
BLT (Baselland Transport) www.blt.ch	Rodersdorf-Basel SBB-Dornach / Liestal-Waldenburg
CJ (Chemins de fer du Jura) www.les-cj.ch	Glovelier – Le Noirmont - Tavannes/ La Chaux-de-Fonds–Le Noirmont–Tavannes /Porrentruy–Bonfol
FART (Ferrovie Autolinee Regionali Ticinesi) www.centovalli.ch	Locarno - Camedo transito
FW (Frauenfeld–Will-Bahn) www.fw-bahn.ch	Frauenfeld - Wil
LEB (Chemin de Fer Lausanne- Echallens-Bercher)	Lausanne - Echallens – Bercher

www.leb.ch

MB (Transports de la région Morges-Bière-Cossonay)

www.mbc.ch

MGB (Matterhorn-Gotthard-Bahn)

www.matterhorn-gotthardbahn.ch

MOB (Chemin de fer Montreux-Oberland Bernois)

www.mob.ch

MVR (Transport Montreux-Vevey-Riviera)

www.goldenpass.ch

NStCM (Chemin de fer Nyon-St.Cergue-Morez)

www.bustpn.ch

RA (RegionAlps SA)

www.regionalps.ch

RBS (Regionalverkehr Bern-Solothurn)

www.rbs.ch

RhB (Rhätische Bahn)

www.rhb.ch

SOB (Südostbahn AG)

www.sob.ch

SSIF (Società Subalpina di Imprese Ferroviarie)

<https://www.vigezzina.com/index.php>

THURBO (THURBO AG)

www.thurbo.ch

TMR (Transports Publics du Chablais)

www.tmr.ch

TPC (Transports Public du Chablais)

www.tpc.ch

TPF (Transports publique de fer Fribourgeois)

<http://www.tpf.ch>

Bière – Apples – Morges/L'Isle – Morges

Disentis – Brig – Visp – Zermatt/Andermatt – Göschenen

Montreux – Zweisimmen – Lenk i/S.

Vevey–Blonay– Les Pléiades

Nyon – La Cure (Suisse)

Martigny – Orsières / – Le Châble

Bern – Unterzollkofen/Bern – Worblaufen – Worb Dorf

Chur – Arosa/Chur – Disentis Mustér/Chur – Landquart – Davos/– Scuol Tarasp/Chur – Thus – Moritz/St.Moritz – Bernina – Tirano/Pontresina – Samedan – Scuol Tarasp / St-Moritz-Samedan/ Klosters-Filisur/Bus Tirano – Lugano

Nesslau – Neu St. Johann – St.Gallen – Romanshorn

Arth – Goldau – Biberbrugg – Rapperswil/Wädenswil/ Einsiedeln

Camedo transito – Domodossola

Konstanz – Kreuzlingen – Weinfelden – Wil / Schaffhausen – Kreuzlingen – Romanshorn

Martigny – Châtelard – Frontière

Aigle – Leysin – Grand – Hôtel

Aigle – Ollon – Monthey – Champéry

Aigle – Sépey – Les Diablerets

Bex – Villars sur Ollon – Col – de – Bretaye

Bulle – Broc/ Fribourg/Freiburg – Murten/Morat – Ins/ Palézieux – Châtel – St-Denis – Bulle – Montbovon/ Romont – Bulle

TRAVYS (Transport Vallée de Joux-Yverdon-Ste-Croix)

www.travys.ch

TRN (Transports Publics Neuchâtelois)

www.transn.ch

ZB (Zentralbahn)

www.zentralbahn.ch

Le Pont - Le Brassus

Yverdon - les - Bains - Ste – Croix

Orbe - Chavornay

La Chaux - de - Fonds - Les Ponts - de - Martel/ Le Locle - Les Brenets

Buttes -Travers

Luzern - Interlaken Ost/ Luzern - Stans - Engelberg

DB

Schaffhausen - Thayngen/Trasadingen/Erzingen (Baden)

FS

Iselle transito - Domodossola

Pino transito - Luino

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- EC Switzerland – Italy (**mandatory reservation for international journey only**)
- ICE/EC/IC Switzerland – Germany (**recommended reservations**)
- IC Bus Switzerland – Germany (**mandatory reservation**)
- RJ/RJX RailJet-Xpress Switzerland – Austria (**recommended reservations**)
- TGV Switzerland – France (**mandatory reservation for international journey**)
- InterCity (**recommended reservations**)
- OBB Nightjet (**mandatory reservation**)
- EuroNight (**mandatory reservation**)
- InterRegio (**no reservation possible**)
- RegioExpress (**no reservation possible**)
- Regio (**no reservation possible**)
- S-Bahn (**no reservation possible**)
- Private railway companies (listed above) (**no reservation possible except the scenic trains below**)

Where to find more information

Info: For more information about services run by SBB please go to www.sbb.ch.

Bernina Express

General Info

A valid Pass will also be accepted for **free travel** on the scenic Bernina Express train, and on bus services from Chur/St Moritz (Switzerland) and Tirano (Italy), but you have to pay a seasonal reservation fee. The full route is Chur/St Moritz - Tirano – Lugano.

Reservations: Reservations are **mandatory** for Bernina Express - Bus Tirano. You can book online on www.Berninaexpress.ch.

Where to find more information

Info: Find out more on www.rhb.ch/en/home

Glacier Express

General Info

Pass holders can enjoy a very special journey on the Glacier Express for **free** between Zermatt and St.Moritz/Davos.

Reservations: Reservation is **mandatory** for the Glacier Express (short and long-haul route). You can book online on https://shop.glacierexpress.ch/gex_en.

Where to find more information

Info: Find out more on www.glacierexpress.ch/en/.

Golden Pass

General Info

Enjoy **free travel** on the “Golden Pass”, one of the most picturesque railway lines in Switzerland, which takes the following route: Montreux - Interlaken – Luzern.

Where to find more information

Info: Valid Passes are accepted on the Golden Pass, which has direct connections to both Geneva and Zurich airports. Find out more on www.goldenpass.ch.

Reservations: Reservations are **recommended**.

Gotthard Panoramic Express

General Info

Pass holders can enjoy a very special journey on the Gotthard Panoramic Express for **free**.

Reservations: Reservations are **mandatory** for Gotthard Panoramic Express trains. You can book online [here](#).

Where to find more information

Info: For more information, please visit: www.sbb.ch/en/leisure-holidays/travel-in-switzerland/panoramareisen/gotthard-panorama-express.html

RegioExpress Lötschberger

General Info

Pass holders can enjoy a free journey on RegioEpress Lötschberger.

Where to find more information

Info: For more information, please visit: www.bls.ch/en/freizeit-und-ferien/ausfluege/loetschberger/bahnstrecke.

Reservations: Reservations are **recommended**.

PASS BENEFITS

Transport

Trains

Swiss private railway companies

Benefit: There are many other private railway lines in Switzerland, and many will offer Pass holders a discount on ticket prices. The following train companies offer between **25% - 50% discount**:

BET: 25%. Bergbahnen Engelberg - Trübsee - Kleintitlis

BGF: 25%. Bergbahnen Grindelwald - First

BLM: 25%. Bergbahn Lauterbrunnen - Mürren

BOB : 25%. Berner Oberland - Bahnen: Interlaken Ost - Grindelwald / Lauterbrunnen

BOB-spb: 25%. Schynige Platte Bahn

HB :25%. Harderbahn

LSMS-Isms: 25%. Stechelberg - Schilthorn

JB: 25%. Jungfraubahn: Kleine Scheidegg - Jungfrauoch

Offer:

To redeem the offer:

Info: All trains to the Jungfrauoch depart from Kleine Scheidegg. Kleine Scheidegg can be reached via Interlaken - Zweilütschinen - Lauterbrunnen - Wengen, or via Interlaken - Zweilütschinen - Grindelwald.

PB : 50%. Pilatusbahn sowie: VBL, Verkehrsbetriebe Luzern (Linie 1 Luzern Bahnhof - Kriens Zentrum)

RB :50%. Rigi - Bahnen: Arth - Goldau - Rigi Kulm / Vitznau - Rigi Kulm

Offer: Pass holders get 50% discount travelling on board on Rigi Mountain Railways. The offer includes: Cogwheel train Goldau; Cogwheel train Vitznau; Aerial cable car Weggis and Aerial cable car Kräbel. For more information click [here](#).

To redeem the offer: Simply show your Interrail or Eurail Pass at the one of the ticket offices.

Contact details: Phone: +41 41 399 87 87

E-mail: welcome@rigi.ch

SMF-lsm: 25%. Stöckalp - Melchsee - Frutt

SthB :25%. Stanserhorn - Bahn

WAB :25%. Wengernalpbahn: Grindelwald / Wengen - Kleine Scheidegg

Accommodation

Swiss Youth Hostels

Benefit: Pass holders can enjoy a **15% discount** on the price of a room and breakfast at up to 43 Youth Hostels in Switzerland.

Benefit code: RAIL

Info: When making a reservation by telephone or online, please quote the above listed Benefit code. Below are the contact details for making a booking:

Online: www.youthhostel.ch

E-mail: booking@youthhostel.ch

Tel: +41 (0)44 360 14 14

Please note: This Benefit is valid on rack rates only, not on existing offers or current special offers. The card holder needs to present a valid Pass at check-in for identification purposes. This Benefit is not valid in the following franchise Hostels: Bellinzona, Engelberg, Fiesch, Gersau, Lugano, and Romanshorn.

Attractions & Tours

Swiss private boat companies

Benefit: See some of Switzerland's many lakes by boat and enjoy free or discounted ticket prices with your valid Pass. There are several different boat companies, all offering Pass holders **free passage** or **50% discount** on tickets to see the country from the water.

The following boat company offers free travel:

- BLS boat services on Lake Brienz and Lake Thun. More information: www.bls.ch/en.

The following is a list of private boat companies all offering 50% off their ticket prices:

- BSG: Bielersee (Lake Biel and the river Aare between Biel and Solothurn). More information: www.bielersee.ch/de/home.html.
- BSB/SBS/ÖBB: Bodensee (from May to October).
- CGN: Lac Léman (Lake Geneva) More information: www.cgn.ch/en-gb/accueil.
- LNM: Lacs de Neuchâtel et de Morat. More information: www.navig.ch
- SGV: Vierwaldstättersee (Lake Luzern). More information: www.lakelucerne.ch.
- Urh: Untersee und Rhein on the river between Constance and Schaffhausen (only with URh-Schiffen). More information www.urh.ch/en.
- ZSG: Zürichsee (Lake Zurich). More information: www.zsg.ch/en.

Shopping

Landquart Fashion Outlet

Benefit: Enjoy a **free VIP shopping experience** at Landquart Fashion Outlet near Zurich. Show your Pass at the Centre Management Office and receive your personal VIP voucher offering **10% discount** on outlet prices in all participating shops. You'll also receive a free drink in Margaux restaurant and a welcome gift.

Info: The Outlet is directly connected to the railway station Landquart and is only one hour from Zurich by train. There you can find over 160 international brands in more than 70 shops. For more information go to www.landquartfashionoutlet.com.

EURAIL AID OFFICE

Basel

Bahnhof Basel SBB

Daily: 8:00am - 7:00pm

Bern

Hauptbahnhof SBB Bern

Mon-Fri: 6:45am - 9:00pm

Sat-Sun: 6:45am - 8:00pm

Geneva

Gare de Genève

Daily: 8:00am - 7:00pm

Gare de Genève Aéroport (Geneva Airport)

Daily: 7:30am - 8:00pm

Interlaken

Bahnhof Interlaken-West

Daily: 9:00am - 6:00pm

Lucerne

Bahnhof SBB Luzern

Daily: 8:00am - 7:00pm

Zurich

SBB Reisezentrum Zürich HB

Mon-Fri: 8:00am - 7:30pm

Sat-Sun: 8:00am - 6:30pm

SBB Reisezentrum Zürich Flughafen (Zurich Airport)

Daily: 7:00am - 7:00pm

TRAVEL INFO

Services on the Train

[Food and drink](#), [internet access](#) and quiet zone services are available at most InterCity (IC) and EuroCity (EC) trains. Carrying [bicycles](#) is permitted with various conditions. Further information about renting bicycles or cars can be found [here](#).

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility are available. Detailed information regarding mobility services can be found [here](#).

General Information at the Station

General Stations Services

All information regarding ticket counter, changing money, baggage check-in, lost and found, travel agency and information can be found [here](#). You can also access [information on services and available shops](#) for each station.

Luggage Assistance

- **Luggage Lockers**

You can conveniently use a locker to store your luggage at several Switzerland's train stations. Further information can be access [here](#).

- **Lost and Found**

In case of lost luggage, you can report immediately and find more information [here](#).

Airport Links

Geneva

From Genève Cointrin Airport there are train connections to Genève (every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Zurich

From the airport there are train connections to the main station of Zürich (every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Turkey

PASS NETWORK

Trains

General Info

A valid Pass for Turkey can be used on all train services run by the national railway company **TCDD Transport JSC**.

Below is a list of train types that are participating in the Eurail/Interrail scheme:

- Regional trains (Bölgesel) (**optional reservations**)
- Main line train (Anahat) including [Doğu Ekspresi](#) (**mandatory reservations**)
- High-speed train (Yüksek Hızlı) (**mandatory reservations**)
- İstanbul-Sofia Express (**mandatory reservations**)

Reservations: Reservations are **mandatory** for long distance and high-speed trains. You can book online [here](#) or at the ticket stations in Turkey (except for regional trains).

Regarding [Doğu Ekspresi](#), the Eurail / Interrail pass holder wants to travel in a seat on this train, you can buy free seats at the ticket office (no online booking), but if Eurail/Interrail pass holders want to travel in a sleeper compartment for 4 people, they must pay the supplement berth which costs around 4 Euro

Where to find more information

Info: To find out more information about TCDD Transport JSC go to www.tcddtasimacilik.gov.tr.

Ferries

TCDD Ferry

With your valid Pass in Turkey, you can explore Turkey's largest lake by boat for **free**. Take a ferry crossing on Lake Van between Tatvan and Van on Thursday, when international trains are passing. You can visit [TCDD website](#) for the timetables regarding this trip.

PASS BENEFITS

Attractions & Tours

TCDD Railway museum

Benefit: Learn the story of the famous Orient Express with **free entrance** to the Orient Express Railway Museum at Istanbul Sirkeci railway station.

Info: For more information go to <http://www.tcdd.gov.tr/muzeler>

Please note: The museum is closed on Sundays and Mondays.

TRAVEL INFO

Services on the Train

For general services available on board, you can follow this [link](#) (in Turkish). [Food and beverage](#) are available on the train. Travelling with [pets](#) and [wheelchair](#), and carrying bicycles is possible under certain conditions, depending on the train type. More information about bicycles on board can be found [here](#).

Passenger Assistance

Porters assistance for passengers with disabilities is available at these following main stations: Ankara, İstanbul/Pendik, Eskişehir and Konya. Please enquire station's staffs for further information.

General Information at the Station

The following stations in Turkey offer left luggage points or lockers: Ankara, İstanbul/Pendik, Eskişehir, Konya, Adana, Mersin, Balıkesir, İzmir and İstanbul/Sirkeci.

Airport Links

TCDD does not have any train connections between the airport and the city centre. Travelers can visit the following [web page](#) for national trains.